



STATISTICS FOR 2021-2022

NURSING CARE PROGRAM

8	Registered nurses managing:
129	Palliative care, oncology and ALS clients on average
397	Clients in total (361 with cancer + 9 with ALS + 27 other palliative clients)
148	New clients
2,387	Home nursing visits
1,534	Phone nursing assessments
8,794	Hours of services (visits, phone calls, references)
67	Home deaths

BEREAVEMENT PROGRAM

Carousel

12	Youths and children received services/counselling (65 visits)
9	Adults received services/counselling (60 visits)

Adult Bereavement

2	8-week individualized phone counselling sessions for 16 bereaved adults
2	8-week support groups in physical presence for 10 bereaved adults

ADULT DAY CENTERS PROGRAM

4	Adult Day Centers closed/transformed virtually in November 2020
2,695	Activity workbooks sent out (74 different themes)
4,062	Attendance from members + 988 from caregivers + 1,483 from volunteers
17	Members received in-home stimulation = 327 visits
298	Days of services
3,646	Hours of services from virtual and in-home visits

HOME SUPPORT PROGRAM

8	Home Health Aides
25	Clients received services
1,012	Visits
5,704	Hours worked

VOLUNTEER PROGRAM

3,534*	Hours donated by 185 active volunteers
19	Hours in palliative or cancer care home visits (2 visits + 24 phone visits)
2,960	Hours in transportation (1,245 rides)
505	Hours done in Adult Day Centers
50	Hours in administrative work

*This does not include the hours allocated by the Board of Directors nor the hours donated by the volunteers involved in fundraising events and working in the Thrift Shops for NOVA