Fourth Annual Ukrainian Municipal Survey

20 January - 10 February, 2018

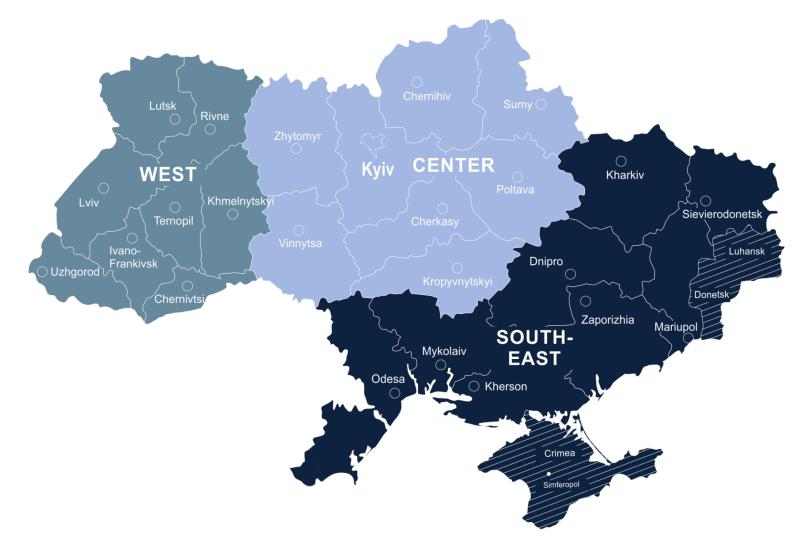


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The Fourth In-Depth Look at Ukrainian Local Governance

- This annual survey provides an extensive look at citizen attitudes about local governance and municipal services.
- Polling was conducted in the 22 regional capitals of Ukraine not under the control of Russian or Russianbacked forces, as well as in the cities of Mariupol and Severodonetsk in the Donbas region. The survey is based on a sample size of more than 19,000 respondents.
- The findings will inform future discussions on decentralization, anti-corruption initiatives and other reforms set forth by the pro-European government in Kyiv.

Geographical Key



*Due to the Russian occupation of Crimea and ongoing conflict in eastern Ukraine, citizens of the *oblast* centers of Simferopol, Donetsk and Luhansk did not participate in the survey. Mariupol and Severodonetsk were included in the survey to represent Donetsk and Luhansk *oblasts*. As a result of legislation passed in 2016 changing Soviet-era names of cities, the names of Dnipropetrovsk and Kirovograd have been changed to Dnipro and Kropyvnytskyi, respectively.

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Methodology

- The survey was conducted by <u>Rating Group Ukraine</u> on behalf of the <u>Center for Insights in Survey</u> <u>Research</u>.
- The data was collected in 24 cities in Ukraine (Kyiv and all *oblast* centers, as well as in Mariupol and Severodonetsk in Donetsk and Luhansk *oblasts*) between 20 January and 10 February, 2018, through face-to-face interviews at the respondents' homes.
- The sample consisted of 19,200 permanent residents of Ukraine aged 18 and older and is representative of the general population of the cities and by age and gender.
- In order to obtain this representative sample, 800 respondents were interviewed in each city regardless of population size. The survey data obtained in each city was weighted by gender and age using national statistical data. The geographical coverage of the city area was based on the electoral districts established by the Central Election Commission of Ukraine. At least 50 sites, or primary sampling units, were covered and randomly selected using the "curtain step method." The "random route" and "next birthday" methods were used to select respondents.
- IRI's first municipal survey was conducted in 22 cities between March 2 and 20, 2015. The sample size consisted of 17,600 respondents. The second municipal survey was conducted in 24 cities from January 20 to February 8, 2016, in which 19,200 respondents were interviewed. The third survey was conducted between January 20 and February 12, 2017 and included a sample size of 19,200 respondents.
- The margin of error for each city does not exceed plus or minus 3.5 percent.
- Average response rate is 64.8 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- This survey was funded by the <u>National Endowment for Democracy</u>. The previous three surveys were funded by the <u>Government of Canada</u>.

Moods and Attitudes



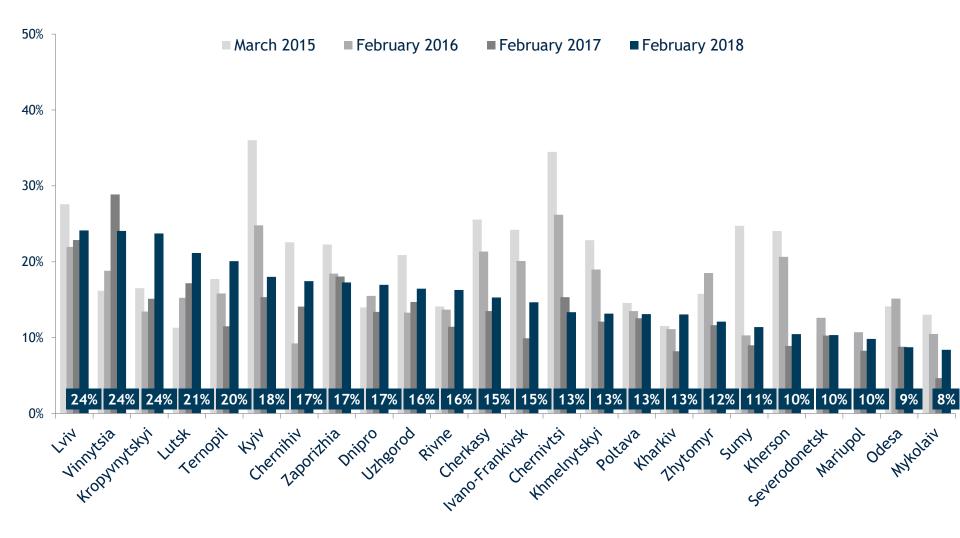
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Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

	-										
Lviv	_	24%				60	%			15	%
Vinnytsia	-	24%				57%				19%	
Kropyvnytskyi	_	24%				56%				21%	
Lutsk	_	21%				66%				13%	
Ternopil	-	.0%				70%				10%	
Kyiv	18	8%				67%				15%	
Chernihiv	17	%				60%				23%	
Zaporizhia	17	%				75%				8	%
Dnipro	17	%				68%				15%	
Uzhgorod	169	6				69 %				14%	
Rivne	16%	6				67%				17%	
Cherkasy	15%	5				68%				17%	
Ivano-Frankivsk	15%					66%				20%	
Chernivtsi	13%					73%				13%	0
Khmelnytskyi	13%					79 %					8%
Poltava	13%					82 %					5%
Kharkiv	13%					71%				16%	
Zhytomyr	12%					76%				11	%
Sumy	11%					71%				18%	
Kherson	10%					83%					7%
Severodonetsk	10%					74%				16%	
Mariupol	10%				7	72%				18%	
Odesa	9 %					75%				16%	
Mykolaiv	8%					75%				16%	
(0% 1	0% 2	20%	30%	40%	50%	60%	70%	80%	90%	100%

Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction? (continued)

(Percentage of respondents who believe things are going in the right direction)



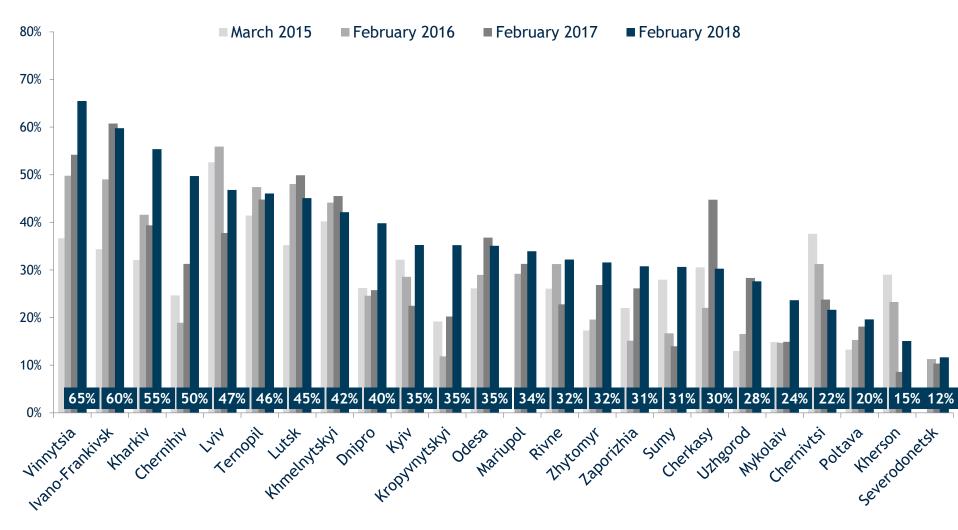
*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

Generally speaking, do you think that things in your city are going in the right direction or wrong direction?

	•	Right direct	ion 🗖 W	rong direc	tion D	ifficult to a	nswer			
Vinnytsia			65%				2	.1%	14%	
Ivano-Frankivsk			60%				20%		20%	
Kharkiv			55%				29 %		15%	
Chernihiv		50)%			2	6%		24%	
Lviv		47%)			37%			16%	
Ternopil		46%				41%			13%	
Lutsk		45%				38%			17%	
Khmelnytskyi		42%				41%			17%	
Dnipro		40%				38%			22%	
Kyiv		35%				49%			16%	
Kropyvnytskyi		35%			39 %	6			26%	
Odesa		35%			39 %				26%	
Mariupol	_	34%			34%				32%	
Rivne		32%			44%				24%	
Zhytomyr		32%			54%				15%	
Zaporizhia	3	81%			63%					6%
Sumy	-	1%			43%				26%	
Cherkasy	3	0%			49 %				20%	
Uzhgorod	28	%			58%				14%	
Mykolaiv	24%				50%				26%	
Chernivtsi	22%				61%				17%	
Poltava	20%				67%				13%	6
Kherson	15%			76	%					9%
Severodonetsk	12%			61%					27%	
C	0% 10%	20%	30%	40%	50%	60%	70%	80%	90%	1009

Generally speaking, do you think that things in your city are going in the right direction or wrong direction? (continued)

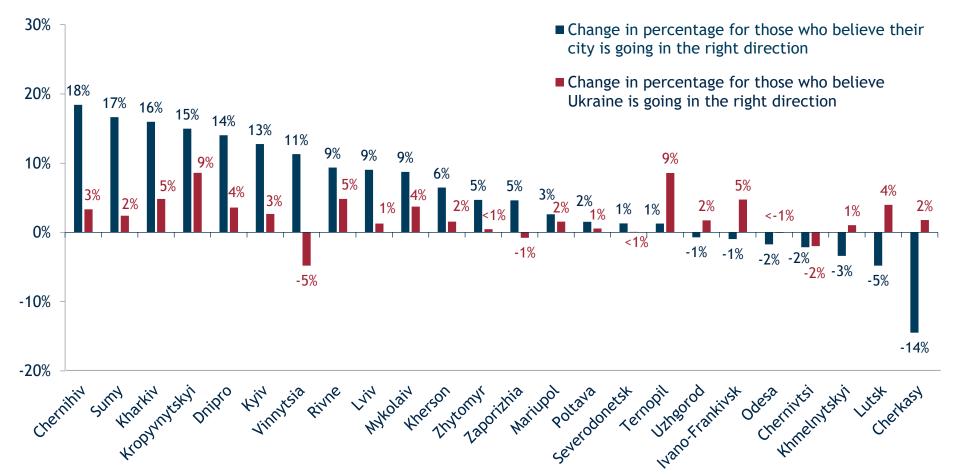
(Percentage of respondents who believe things are going in the right direction)



*This slide reflects changes over time from 2017 to 2018.

Generally speaking, do you think that things in Ukraine and in your city are going in the right direction or wrong direction? (continued)

Change in Perception Over Time (February 2017 to February 2018)



Over the last 12 months, how has the economic situation in Ukraine changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer

Ternopil	<mark>2%</mark> 10%		36	%			33%			18%	2%
Vinnytsia	<mark>1</mark> % 13%	6	28%				34%		17	%	7%
Lutsk	1% 9 %		31%				39%			17%	3%
Zhytomyr	<1% 7 %		29 %				43%			17%	4%
Lviv	<mark>1</mark> % 6%		30%			4	3%			17%	3%
Chernivtsi	<mark>1% 3</mark> %		31%			35%			26%		4%
Rivne	1% 6%	-	27%			39%			23%		4%
Chernihiv	1% 5%	20	6%			40%			18%		9%
Kherson	<mark>1%</mark> 5%	25	5%			43%			24%		2%
Cherkasy	<1% 7%	23	3%			2%			30%		8%
Uzhgorod	8%	2	2%		37%	6			32%		2%
Kyiv	<1%5%	25	5%		39 %	0			29 %		2%
Ivano-Frankivsk	<1% 8%	2	1%		40%				25%		6%
Kropyvnytskyi	<mark>1</mark> % 8%	19	9%		40%				29 %		4%
Dnipro	<mark>2</mark> % 7%	19	%		36%				29 %		8%
Poltava	<1% 7%	18%			35%				38%		2%
Mariupol	<1% 5%	19%			37%				36%		3%
Zaporizhia	1% 7%	16%			33%				42%		1%
Severodonetsk	1%	21%			45%				23%	1	0%
Khmelnytskyi	<1% 4%				59%					18%	2%
Odesa	<mark>1%</mark> 2%	16%		29 %				50%	/ 0		2%
Kharkiv	1% 6%	13%		37%	/ D			39%			5%
Mykolaiv	1% 2%	15%		29 %				40%		13	
Sumy	<1%2%	15%		43%					36%		3%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

Over the last 12 months, how has the economic situation in Ukraine changed? (continued)



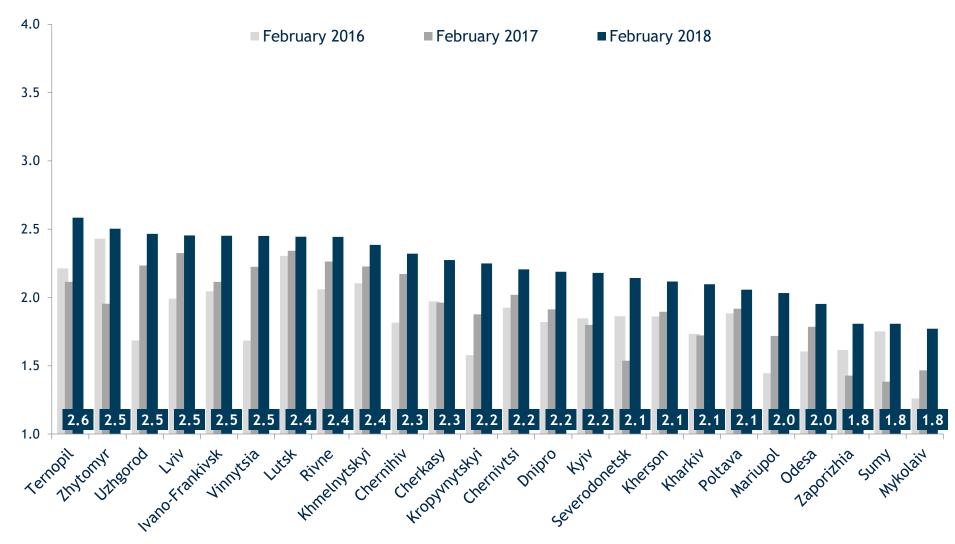
*These scores are based on citizen perceptions of the economy, with "1" indicating the perception that the economy has worsened a lot and "5" indicating the perception that the economy has improved a lot.

Over last 12 months, how has the economic situation of your household changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer

Ternopil	<mark>2%</mark> 1	2%	4	41%				29%		14	1% <u>2</u> %
Uzhgorod	<1% 13	%	37	%			29	%		1 9 %	1%
Zhytomyr	1% 12 2	%	37%	%			34	%		14%	<mark>2%</mark>
Vinnytsia	1% 112	%	38%				30%	/ 0		19%	1%
Lutsk	9 %		38%				38%			13%	2%
Ivano-Frankivsk	<mark>1</mark> % 11%	6	33%				34%			15%	5%
Lviv	<1%11%		34%				42%	,)		11%	3%
Khmelnytskyi	<1% 8%		35%				42%			14%	
Rivne	<mark>1</mark> % 7%		35%				41%			11%	4%
Chernihiv	3%		38%				39 %			15%	3%
Cherkasy	1% 8%		30%				36%		2	1%	4%
Kropyvnytskyi	1 % 9%		28%				35%		2	5%	1%
Kyiv	<1% 5 <mark>%</mark>		32%			34	1%		26	5%	<mark>2%</mark>
Chernivtsi	<1%4%	2	8%			47%	,)			17%	3%
Dnipro	<mark>2%</mark> 7%	22	%			35%			26%		7%
Severodonetsk	4%	28%				39 %			22%		7%
Kharkiv	<mark>1</mark> % 4%	26%				36%			29 %		3%
Poltava	1% 5%	25%				36%			32%		19
Mariupol	6%	24%			36%				33%		1%
Odesa	<mark>1%2</mark> %	25%			31%				38%		3%
Kherson	1% 6%	22%			46%					24%	2%
Zaporizhia	<1% 6%	17%		259	%			49 %	%		3%
Mykolaiv	<mark><1%2%</mark>	17%		35%	/ D			44	%		2%
Sumy	<mark>2%</mark>	15%		43%		Ţ		389	%		2%
	0%	10% 20	30 %	4	40%	50%	60%	70%	80%	90%	100%

Over last 12 months, how has the economic situation of your household changed? (continued)



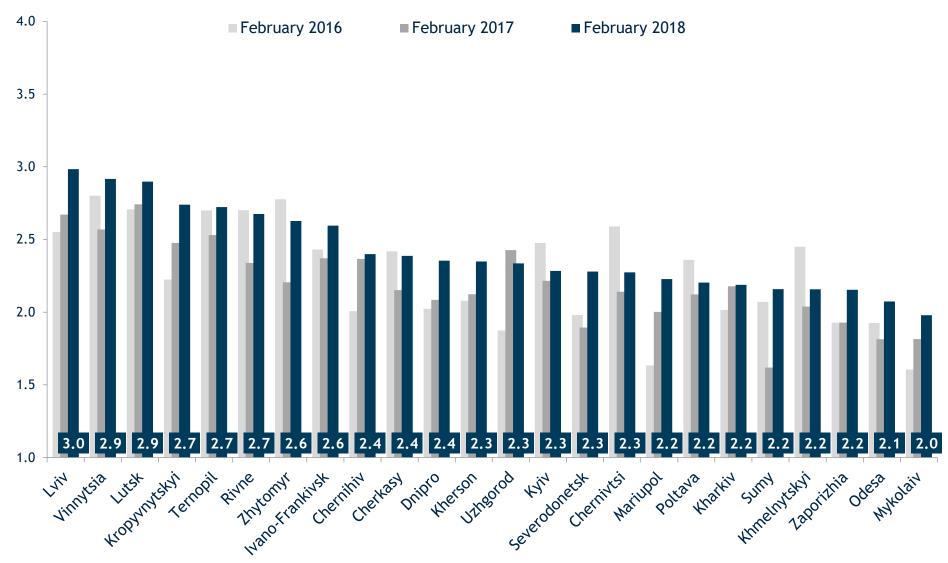
*These scores are based on citizen perceptions of the economic situation of one's household, with "1" indicating the perception that the economy has worsened a lot and "5" indicating the perception that the economy has improved a lot.

In the next 12 months, how do you expect the economic situation in Ukraine to change?

= Improve a lat = Improve computat = Stay the comp = Wereen computat = Wereen a lat = Difficult to appyor

Improve a	a lot	Improv	ve somewhat	Stay the	same	Worse	n somew	hat 🗖	Worsen a l	ot ∎I	Difficult	to answe	er
Lviv	<mark>1</mark> %		23%			37%			18%	4	1%	17	%
Ternopil	2%	16%			40%				21%		12%	10%	0
Lutsk	<mark>2</mark> %	16%			40%				20%	4%		19%	
Vinnytsia	1%	25%	/ D		27%			20%	5	7%		20%	
Zhytomyr	<mark>1</mark> %	14%		35	%			28%			11%	e e e e e e e e e e e e e e e e e e e	10%
Kropyvnytskyi	2%	17%		28%	/ D		14%		13%		26%	6	
Rivne	<mark>2</mark> %	15%		30%			24%		1	0%		19%	
Ivano-Frankivsk	1%	17%		24%			25%		13%	6		20%	
Uzhgorod	1%	12%	2	.6%			25%			25%		10%	
Kherson	1%	6%	29%			1	3%			15%		15%	
Cherkasy	1%	11%	24%			2	2%		18%			24%	
Poltava	1%	5%	28%			33	%			23%	,)	9%	,
Dnipro	<mark>1</mark> %	8%	24%			31	%		16%			19%	
Kyiv	1%	12%	21%			27%			23%			16%	
Chernihiv	1%	7%	25%			28%			12%		27%	6	
Chernivtsi	1%	9 %	23%			37%				19%	,	12%	
Zaporizhia	1%	9%	21%			20%			30%			18%	
Sumy	7	'%	24%			27%			25%			17%	
Kharkiv	1%	8%	22%		2	6%			24%			19%	
Mariupol	_	7%	23%		24%			2′	1%		25	%	
Odesa	1%	6%	22%		27%				29 %			17%	
Severodonetsk	_	%	20%		23%		15%	, >			36%		
Mykolaiv	_		23%		25%				30%			19%	
Khmelnytskyi	2%	9 %	12%	36	%				24%			17%	
	0%	10%	% 20 %	30%	40%	6 50	0%	60%	70%	80	%	90%	100%

In the next 12 months, how do you expect the economic situation in Ukraine to change? (continued)



*These scores are based on citizen perceptions of the economy, with "1" indicating the perception that the economy will worsen a lot and "5" indicating the perception that the economy will improve a lot.

If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?

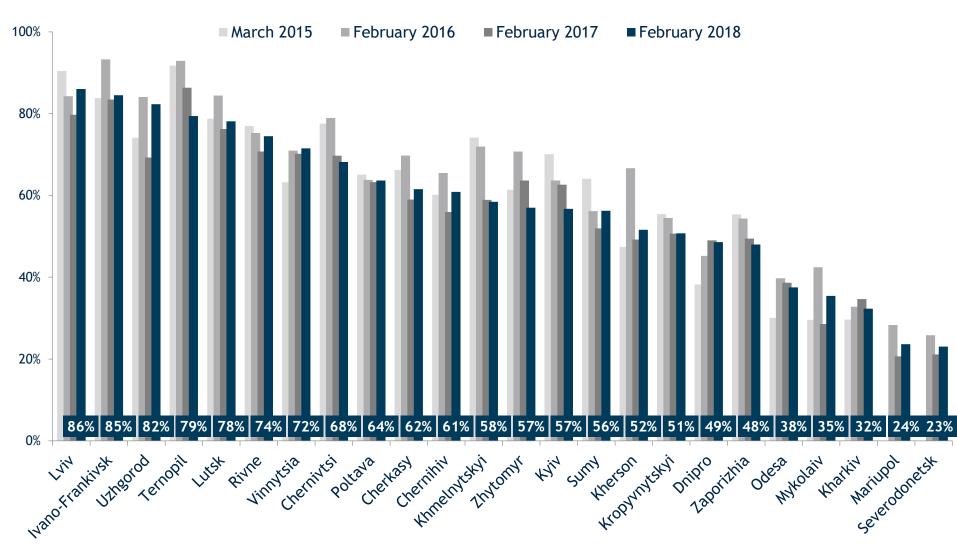
Democi	racy is mor	e imp	ortant to r	ne	Prosperity	/ is more in	nportant to	o me	Difficult	to answer	
Lviv			499	%				43%		8	3%
Ivano-Frankivsk			43%					39%		17%	
Ternopil			43%					50%			7%
Rivne			42%				45	%		13%	
Lutsk			41%				45%	%		14%	
Vinnytsia			41%				44%			15%	
Cherkasy			39 %				45%			16%	
Uzhgorod			38%				59 %				4%
Chernivtsi			37%				42%			21%	
Kyiv		3	2%				48%			19%	
Dnipro		31	%			5	5%			15%	
Kropyvnytskyi		30	%			55%	5			15%	
Khmelnytskyi		30	%			58	%			12%	6
Zaporizhia		30	%			659	%				5%
Zhytomyr		299	%			54				17%	
Odesa		29%	%			63	%			8	3%
Kherson		23%				64%	6			13%	
Mariupol	2	23%				61%				16%	
Poltava	20)%				60%				20%	
Chernihiv	20)%				64%				15%	
Kharkiv	199	%				65%				17%	
Sumy	18%	6				62%				21%	
Mykolaiv	16%					66 %				18%	
Severodonetsk	14%					71%				15%	
0	% 10	%	20%	30%	40%	50%	60%	70%	80%	90%	100%

If Ukraine could only enter one international economic union, which of the following should it be?

Europ	ean Ur	nion (EU)	Custon	ns Union of	Russia, Be	elarus, and	Kazakhs	tan ∎Oth	ner 🔳	Difficult	to answer
Lviv					86%	,)				1 <mark>%</mark> 2	% 11%
Ivano-Frankivsk					85%					1 <mark>%</mark> 5%	10%
Uzhgorod					82%					<mark>2%</mark> 6%	9%
Ternopil					79 %				2%	11%	8%
Lutsk					78%				<mark>2%</mark>	8%	12%
Rivne					74%				<mark>2%</mark> 6%		18%
Vinnytsia				7	2%			5	<mark>%</mark>	13%	10%
Chernivtsi	_			689	%			12%		6%	14%
Poltava	_			64%				9%	13%		14%
Cherkasy	_			62%					3%	21	%
Chernihiv	_			61%				10% 4%		25%	
Khmelnytskyi	_			58%				1%	17%		14%
Zhytomyr	_			57%			6%	16%			21%
Kyiv	-			57%			119		5%		17%
Sumy	_			56%			13		1%	_	0%
Kherson	_			52%			14%	17	%		8%
Kropyvnytskyi	_			1%			14%	13%	00/	229	
Dnipro Zananiakia	_		49			100	24%		8%	1	9%
Zaporizhia	-		48	%		12%			31%	24	9 %
Odesa Mykolaiv	_		38%			29%		12%		21	
Kharkiv	_	2	35% 2%			22% 7%		22% 12%	_	21 289	
Mariupol	_	24%	Σ%		37%	70	_	20%	_		。)%
Severodonetsk	_	24%		229			31%	20%			5%
		1		1			1				
	0%	10%	20%	30%	40%	50%	60 %	70%	80%	9 (0% 100

If Ukraine could only enter one international economic union, which of the following should it be? (continued)

(Percentage of respondents who believe Ukraine should join the European Union)



*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

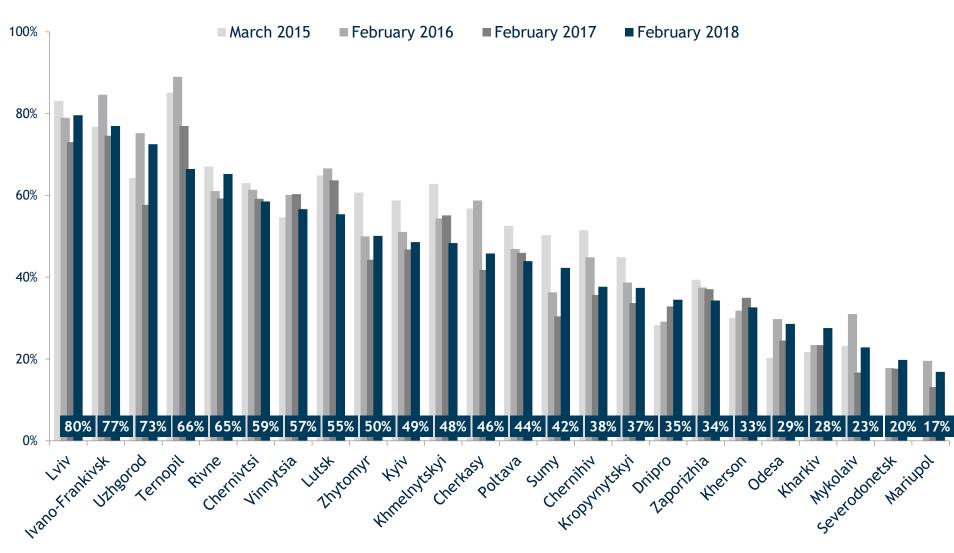
If a referendum were held today on Ukraine joining NATO, how would you vote?

■ Would vote for Ukraine to join NATO ■ Would vote against Ukraine joining NATO ■ Would not vote ■ Difficult to answer

Lviv					80%				<mark>2%</mark>	5%	13%
Ivano-Frankivsk					77%				5%	6%	12%
Uzhgorod					73%				7% 6%	%	15%
Ternopil				66%	%			10%	11	%	12%
Rivne				65%	,)			11%	4%	202	6
Chernivtsi				59 %				20%	6%	6 15	%
Vinnytsia				57%			16	5%	8%	19	%
Lutsk				55%			12%	1	4%	19	%
Zhytomyr			50	0%			16%	15	%	199	6
Kyiv	_		49				26%		8%		7%
Khmelnytskyi	_		48				23%		14%		4%
Cherkasy	_		46%				20%	8%		26%	
Poltava	_		44%				2%		9%		15%
Sumy	_		42%			22%	6	8%		27%	
Chernihiv	_		38%			27%		9%		26%	
Kropyvnytskyi	_		37%			24%		14%		24%	
Dnipro	_		35%			43%			4%		18%
Zaporizhia	_		34%			48%				6%	11%
Kherson			33%			37%		9			22%
Odesa		299				45%			9%	17%	
Kharkiv	_	28%	6			43%			8%	21%	
Mykolaiv	_	23%			43			149	6	20%	
Severodonetsk	_	20%			47%			9%		24%	
Mariupol	_	17%			44%			20%		19	%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	6 100 %

If a referendum were held today on Ukraine joining NATO, how would you vote? (continued)

(Percentage of respondents who believe Ukraine should join NATO)



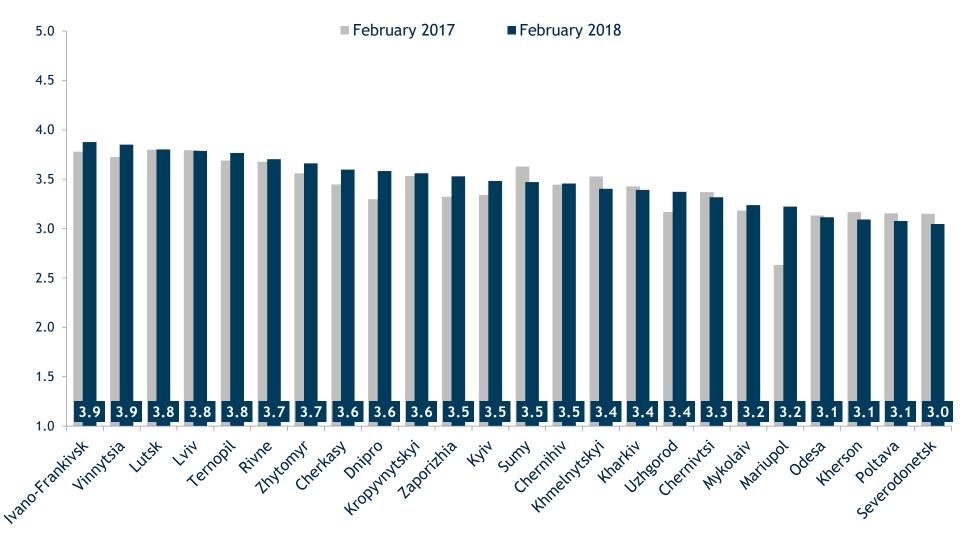
*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you assess your ability to do the following in your city? Freely Express Your Thoughts and Beliefs

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

	_				-50 -0							
Lutsk	8%				66%	,)				22%	2%	51 <mark>%</mark> 2%
Vinnytsia	15%	,)			56%				20	%	4%	1 <mark>% 4%</mark>
Ternopil	16%				51%				24%			<1% 1 <mark>%</mark>
Lviv	13%				53%				28%	/ 0	2%	<mark><1%</mark> 39
Rivne	_				57%				28%			< <mark>1%</mark> 3%
Ivano-Frankivsk	21%			4	44%				23%		5%< <mark>1</mark> 2	% 7%
Zhytomyr	_	I.		39	%			30	%		9 %	1 <mark>%</mark> 3%
Cherkasy	-			43%				29%		7%		7%
Dnipro	13%			42%				28%		6%	3%	7%
Kropyvnytskyi	-			39%			2	9%		10%	1% 1	0%
Kyiv	19%			32%	6		275	%		14%	4%	<mark>6 5</mark> %
Zaporizhia	-			40%				42%			6	% 1%1 <mark>%</mark>
Chernihiv	4%			43%				7%		7%		9%
Kharkiv	_			35%			33%			14%		6%
Khmelnytskyi	_		34%				47%					<mark>%</mark> 5%
Sumy	7%		33%				33%		7% 1 <mark>%</mark>	,)	19%	
Mariupol	3%		34%				39%			16%		<mark>%</mark> 5%
Chernivtsi	10%		27%			3	87%		11%	4%		8%
Uzhgorod	7%		29 %			5	2%				7% <	<mark>1%</mark> 4%
Odesa	4%		27%			42%	/ D		18	8%	3%	<mark>6</mark> 5%
Mykolaiv	4%		27%			42%	, D		13%	1 <mark>%</mark>	13	%
Poltava	3%	-	26%			50	0%			15%		4% 1%
Kherson	3%	2	.6%			49	%			18%		2 <mark>%</mark> 2%
Severodonetsk	<mark>1</mark> %	26	%		35	5%			24%	< 19	6 13	%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	(90%	100

How would you assess your ability to do the following in your city? (continued) Freely Express Your Thoughts and Beliefs

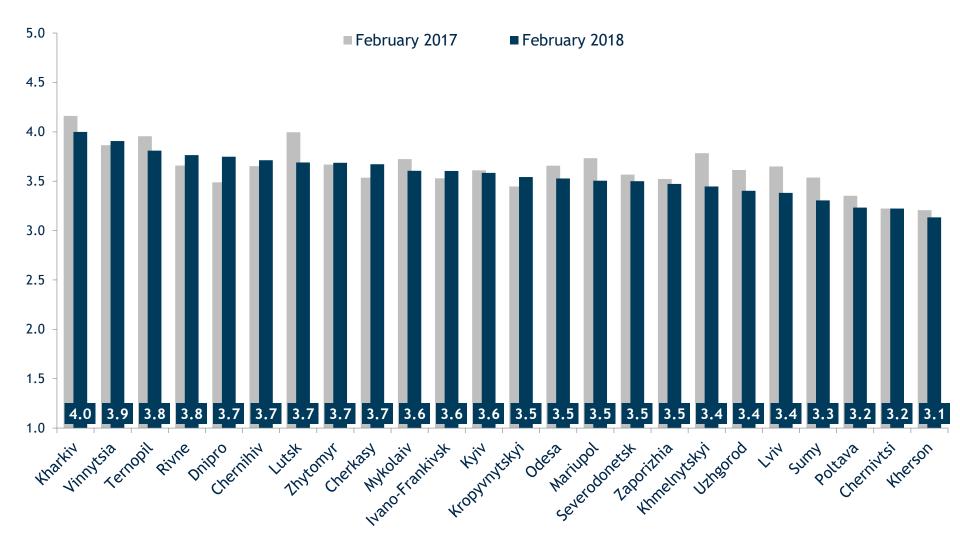


* These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

How would you assess your ability to do the following in your city? Move Freely in All Districts and Quarters of Your City

		Excellent	■ Good	Average	Bad	Terrible	e Diffi	cult to ar	nswer		
Kharkiv	24%					53%				17%	3% <mark>1%</mark> 2%
Vinnytsia	21%				5	4%				20% 4	%1 <mark>%<1%</mark>
Rivne	10%				59%				28%	6 2%	1 <mark>% 2</mark> %
Chernihiv	8%			Ę	58%				29 %	39	% <mark>1% 1</mark> %
Ternopil	25%			4	40%				24%	9	% 1% <mark>1</mark> 9
Dnipro	17%			47	7%				26%	6	% <mark>1</mark> %2%
Lutsk	11%			51%				3	84%	3	% < <mark>1%</mark> 1%
Cherkasy	13%			47%				28%	,)	6%	<mark>1%</mark> 5%
Mykolaiv	8%			51%				29 %		8%	<1 <mark>%</mark> 4%
Kyiv	-			42%				28%		9%	<mark>4%</mark> 2%
Zhytomyr	21%			34%				36%		7	<1% <mark>3</mark> %
Kropyvnytskyi	10%			42%				33%		9%	<mark>1%</mark> 4%
Ivano-Frankivsk	14%			39%				36%			<1 <mark>%</mark> 4%
Severodonetsk	_	_		8%				36%			<1 <mark>%</mark> 4%
Odesa	8%			4%				39%			<1% <mark>2</mark> %
Mariupol	9%			1%				37%		9%	
Khmelnytskyi	5%			5%				37%		10%	
Lviv	6%			3%			35	5%		12%	3 <mark>% 1</mark> %
Uzhgorod	11%		33	3%			41%			14%	
Zaporizhia	26%		_	18%			35%			20%	1% 1 <mark>%</mark>
Poltava	5%	_	34%				42%			15%	<mark>3% 1</mark> 9
Chernivtsi	8%		31%			31%			17%	5%	8%
Kherson	4%	29				46%				17%	<mark>3% 1</mark> %
Sumy	8%	2	.3%			36%		12%	<mark>1%</mark>	20%	
	0%	10%	20%	30% 4	40%	50%	60%	70%	80 %	90 %	100%

How would you assess your ability to do the following in your city? (continued) Move Freely in All Districts and Quarters of Your City

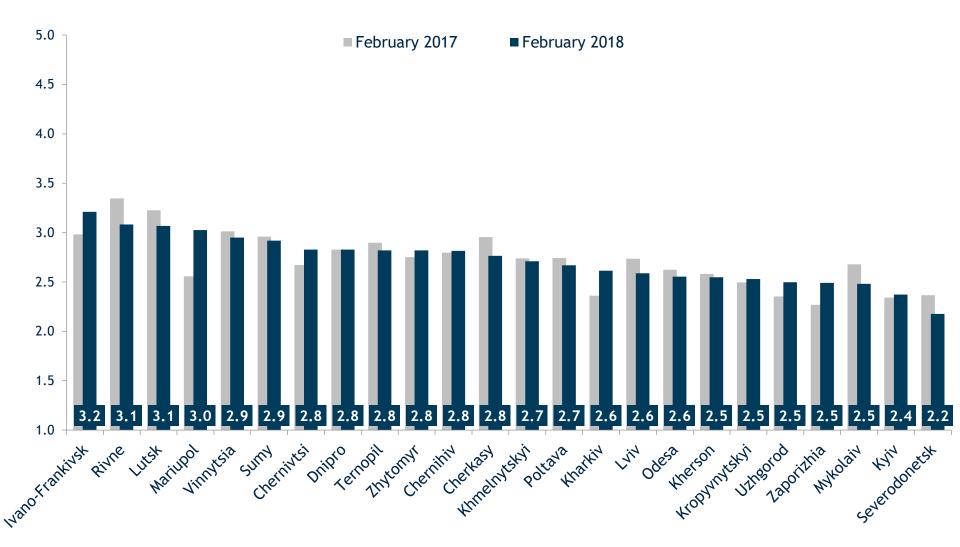


* These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

How would you assess your ability to do the following in your city? Take Part in Decision-Making Processes in the City

		Exceller	nt Good	d Averag	ge 🔳 Bac	d Terrib	le ∎Di	fficult to an	swer		
Ivano-Frankivsk	5%		24%			39%		14	% <mark>2%</mark>	16%	
Lutsk	4%	Ĩ	24%			40%			24%	1 <mark>%</mark>	7%
Rivne	3%	225	%			44%			18%	<mark>1%</mark> 11	%
Vinnytsia	5%	20)%		31%			19%	8%	18%	
Dnipro	3%	18%		25%		2	21%	8%		25%	
Zhytomyr	4%	17%		35%				27%		7% 11	%
Sumy	4%	15%		27%		2	21%	4%		29%	
Mariupol	-	17%		44%				18%	1 <mark>%</mark>	19%	
Ternopil	4%	15%		35%				32%		3% 11	%
Chernivtsi	3%	16%		29%				24% 5%		23%	
Poltava	2%	16%		33%				32%		10%	7%
Khmelnytskyi	1%	17%		26%			33%		5%	18%	
Chernihiv	1%	13%		29%			21%	3%	339		
Kherson	1%	12%		32%			33%		109		%
Kharkiv	<mark>2%</mark>	11%		5%		32%		6%		25%	
Odesa	_	12%	29			329	6	100/	9%	17%	
Kropyvnytskyi		10%	22%			29%		10%	_	26%	
Kyiv Zanarishia	_	10%	21%			32%		17%		18%	
Zaporizhia	3%	9%	28%			29%			1%	18%	
Lviv	_	10% 9%	279 349			29% 16%	6	6%	339	27%	
Cherkasy			34			10%	41%	70			۵/
Uzhgorod Mykolaiv	2 <u>%</u> 7 4%		<u>32</u> 25%	%		35%	41%	2%	349		<i>′</i> 0
Severodonetsk	_	14%	ZJ /0		53%			<u> </u>	- 347	° 24%	
Jeverouonetsk				I		I	I		1		
	0%	10%	20%	30%	40%	50%	60 %	70%	80%	90 %	10

How would you assess your ability to do the following in your city? (continued) Take Part in Decision-Making Processes in the City

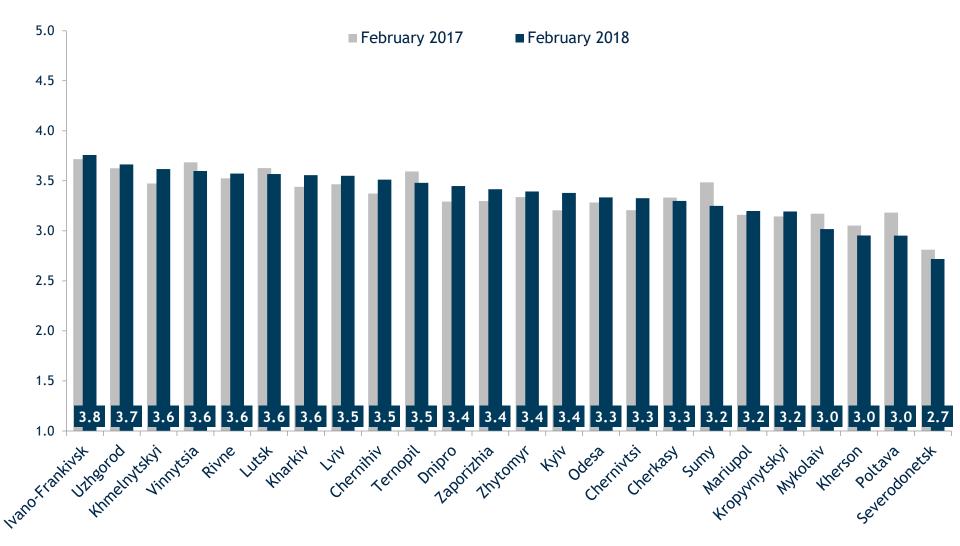


*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

How would you assess your ability to do the following in your city? Enjoy a Variety of Leisure and Cultural Activities

		Excellent	■ Good	Average	Bad	Terribl	.e ∎Di	ifficult to a	answer		
Ivano-Frankivsk	17%			41	%			29	9%	<mark>4</mark> %	<mark>6 1</mark> % 7%
Uzhgorod	12%			45%				37	'%		3%< <mark>1%</mark> 2%
Khmelnytskyi	13%			43%				30%		8%	1 <mark>%</mark> 6%
Vinnytsia	13%			41%				28%		8%	<mark>2%</mark> 7%
Chernihiv	5%			46%				37%			6% 1 <mark>%</mark> 5%
Rivne	10%			41%				39%			5% 1 <mark>%</mark> 4%
Lutsk	8%			42%				43%			<mark>4%</mark> 3%
Kharkiv	10%			40%				33%		7% 1	<mark>%</mark> 10%
Lviv	15%			34%				36%		10	0% 1 <mark>%</mark> 4%
Dnipro	11%			36%			31	%	· · · · · · · · · · · · · · · · · · ·	13%	<mark>2%</mark> 7%
Ternopil	16%			31%			37%	6		139	
Kyiv	13%			32%			30%		149		4% 6%
Zhytomyr	8%		369				40%			10%	
Chernivtsi	8%		34%				1%		13%	4%	11%
Zaporizhia	10%		31%	6			48%				8% 1% <mark>2</mark> %
Odesa	6%		32%				1%			12%	1 <mark>%</mark> 7%
Cherkasy	8%		27%			39%			12%	2%	13%
Mariupol	<mark>2%</mark>	29				49%				13%	<mark>1</mark> % 6%
Kropyvnytskyi	5%		3%			41%			15%	1 <mark>%</mark>	14%
Sumy	10%		15%		35%			14%	1%	24%	
Poltava	2%	24%			45%				21%		6% 3%
Mykolaiv	4%	18%			45%				23%		% 10%
Kherson	2%	17%			55%				169		4% 6%
Severodonetsk	<mark>2%</mark> 6%			42%				33%		<mark>1</mark> %	15%
	0%	10%	20%	30%	40%	50%	60 %	70%	80%	91	0% 10

How would you assess your ability to do the following in your city? (continued) Enjoy a Variety of Leisure and Cultural Activities



*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

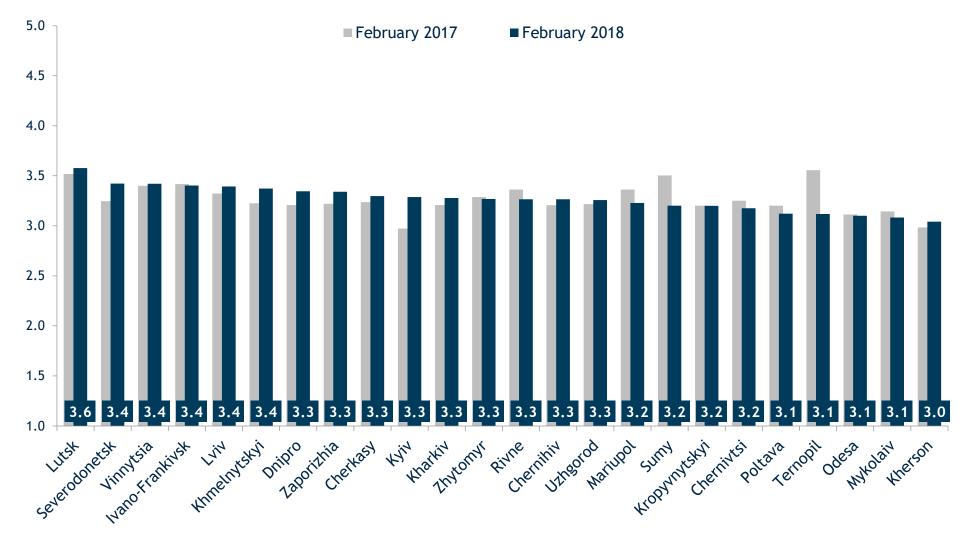
How would you assess your ability to do the following in your city?

Obtain High-Quality Education for Different Professions and Levels

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

									answe	1		
Lutsk	7%	47%				38					4%	<1%4%
Vinnytsia	9%	40%				28%				9 %	5%	9%
Dnipro	6%		38%			29%				16%	<mark>1%</mark>	10%
Severodonetsk	1%		42%			34%				7% <	1% 1	5%
Lviv	4%		37%			48%					5%	<mark>% 1%</mark> 5%
Khmelnytskyi	3%		38%				42%				8% 1 <mark>%</mark>	9%
Kyiv	7%		32%			35%				14%	3%	8%
Ivano-Frankivsk	7%		32%				39%			8%	1%	13%
Zaporizhia	_		28%			4	45%				14%	<1% <mark>2</mark> %
Chernivtsi	5%		33%			30%	/ D		16%		6%	10%
Zhytomyr	5%		30%			42%				12%	2%	8%
Rivne	_		31%		47%						12%	<mark>1%</mark> 4%
Chernihiv	4%		31%		40%					12%	1%	11%
Kropyvnytskyi	5%		30%		36%				18	8%	1%	10%
Uzhgorod	_		28%		49%						14%	<1% <mark>2</mark> %
Poltava			31%			48%				1	1%	6% 3%
Cherkasy	3%		30%			38%			9 %	<mark>1%</mark>	19%	
Ternopil	5%		27%			41%				22%	/ 0	<mark>2%</mark> 3%
Kharkiv	_		27%			42%			1	1%	2% ′	13%
Odesa	<mark>2%</mark>	27	7%			39%			18%	,)	2%	11%
Mariupol	4%	2	5%			42%			13%	5 < <mark>1</mark>	% 1!	5%
Sumy	8%		19%		29 %		17%		<mark>1%</mark>		25%	
Mykolaiv	3%	21%			43%				19%		1%	12%
Kherson	<mark>1%</mark>	23%			49%					16%	3%	8%
	0%	10%	20%	30%	40%	50%	60%	70%	8	0%	90%	100

How would you assess your ability to do the following in your city? (continued) Obtain High-Quality Education for Different Professions and Levels



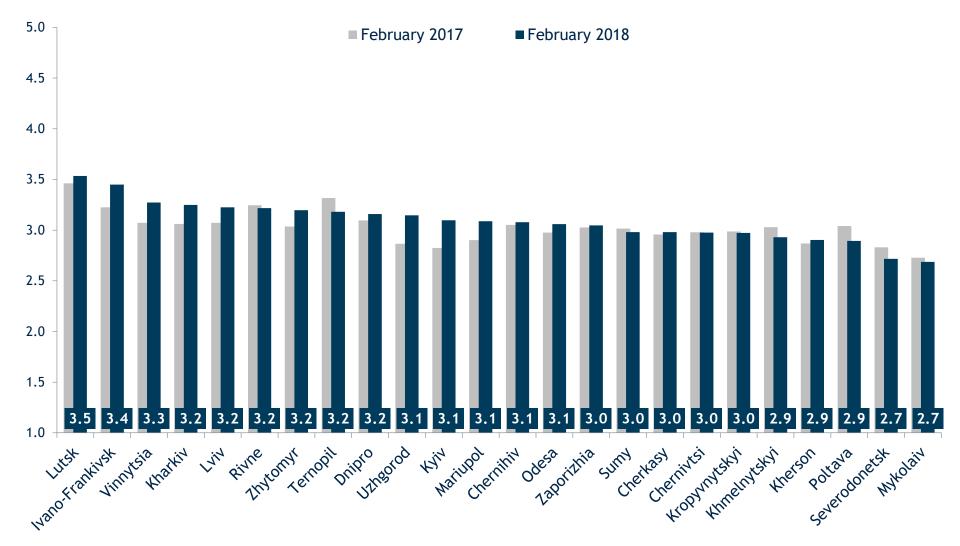
*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

How would you assess your ability to do the following in your city? Achieve Your Full Potential and Pursue Your Dreams

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

Lutsk	8%			45%					36%			8% 1%	3%
Ivano-Frankivsk	_	(32%				36%	3070		11% 1%	9%	
Vinnytsia	_		31				29%			16%	5%	9%	
Kharkiv	_		31%				33%			17%	2%	10%	5
Ternopil	8%		29%				35%			22	.%	3%	4%
Uzhgorod	-		30%				33%			24%		2% 3	5%
Dnipro	7%		27%			3	5%			19%	4%	8%	6
Rivne	4%		29%			4	6%				12%	2 <mark>%</mark>	5%
Zhytomyr	7%		27%			4	6%				15%	3%	3%
Lviv	4%		29 %			5	0%				12%	2%	4%
Kyiv	10%		22%			32%				26%	4	% 6	%
Zaporizhia	4%	2	5%			44%					23%	3%	6 1 %
Chernivtsi	4%	2	5%			31%			23%		6%	10%	
Odesa	2%	269	%			41%				22%	29	<mark>6 8</mark> %	/ 0
Chernihiv	1%	27%				46%				16	% 3 <mark>9</mark>	% 7 2	%
Kropyvnytskyi	5%	202	%		34	%			25%		4%	11%	
Khmelnytskyi	<mark>2%</mark>	22%			369	%			27	7%	3%	10%	6
Mariupol	2%	22%			51	%				10	5% 1 2	<mark>%</mark> 8%	5
Poltava	<mark>2%</mark>	21%			42	%				25%		6%	4%
Cherkasy	3%	18%			44%	6				21%	<mark>2</mark> %	12%	
Sumy	5%	16%			30%			21%	3 <mark>%</mark>		25%		
Kherson	<mark>1</mark> %	16%			54%					20%	,)	4%	5%
Mykolaiv		14%		37	7%				32%		6%	10%	
Severodonetsk	<mark>1% 9</mark> 9	%		43%					31%	1	2%	13%	
	0%	10%	20%	30%	40%	50	%	60%	70%	80%	90	%	10

How would you assess your ability to do the following in your city? (continued) Achieve Your Full Potential and Pursue Your Dreams

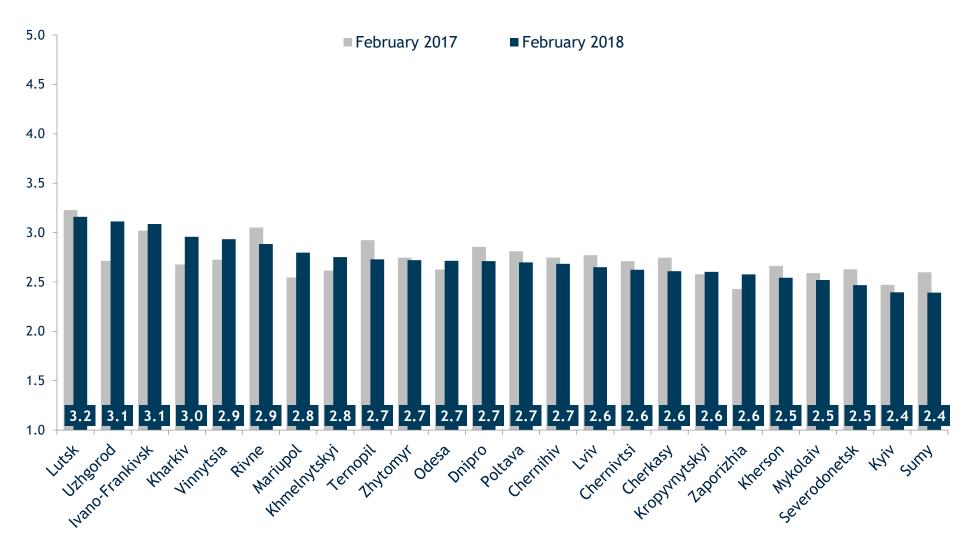


*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

How would you assess your ability to do the following in your city? Engage in Entrepreneurship

		Excellent	Good	Average	e Bac	d Terrib	ole Diffic	ult to an	swer		
Lutsk	4%	27	%			40%			16%	<mark>2%</mark>	11%
Vinnytsia	4%	22%			27%		15%	10%		21%	
Ivano-Frankivsk	5%	22%			34%			18%	3%	19%	
Uzhgorod	3%	20%			52%				14%	1 <mark>%</mark>	10%
Kharkiv	4%	18%		30%			22%	3%		24%	
Zhytomyr	1%	18%		33%			29 5	%	8	%	11%
Rivne	_	16%		40%				26%		3%	12%
Poltava	-	15%		40%				23%		13%	6%
Ternopil		13%		37%				34%		5%	9 %
Chernivtsi	_	14%		28%			32%		9 %	16	
Khmelnytskyi	-	15%		38%			25%		6%	16	%
Dnipro	_	13%		30%			29%		6%	20%	
Kropyvnytskyi		14%		25%		24%		12%		25%	
Odesa	-	13%		34%			29 %		5%	19%	
Mariupol		12%		39%			25%		3%	20%	
Chernihiv	_	13%		37%			24%		8%	18%	
Lviv	_	9%		4%			27%	5%		24%	
Kyiv	_		27%			31%		14%		19%	
Sumy	_		7%		37%		89			9%	
Cherkasy	_		29%			25%	69		30		
Mykolaiv	_		24%			29%	6%		31		•••
Kherson	_			39%			375	6	6.07	7%	8%
Zaporizhia	_		3	8%	40/	20/	33%		6%	14	4%
Severodonetsk	1%	25%		24	4%	3%	1	4	7%	1	
	0%	10%	20%	30%	40%	50 %	60%	70 %	80%	90 %	10

How would you assess your ability to do the following in your city? (continued) Engage in Entrepreneurship



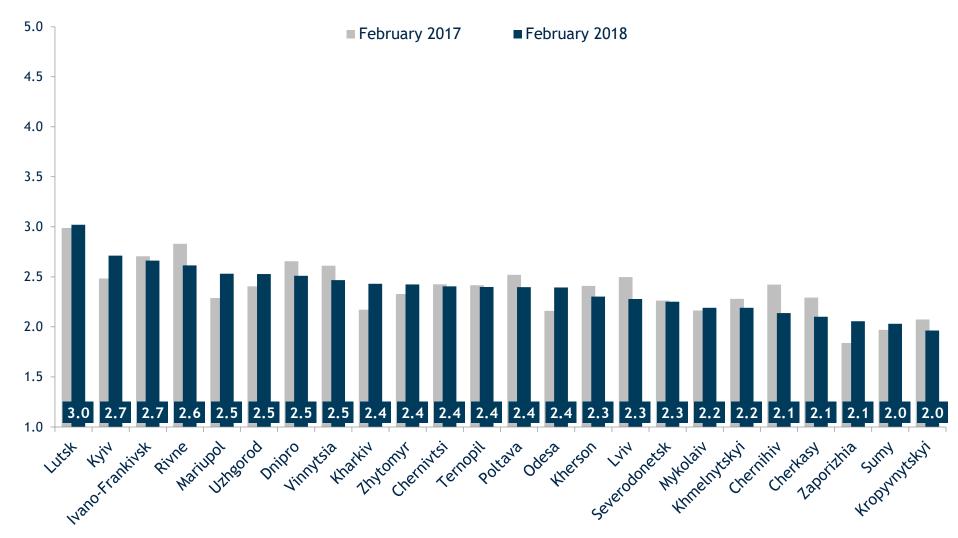
*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

How would you assess your ability to do the following in your city? Be Paid Enough for Your Work

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

Kyiv	4%	2	1%		27%			30%		13%	4%
Lutsk	3%	22	2%		47%				20%	3	<mark>%</mark> 5%
Ivano-Frankivsk	3%	14%		3	5%			33%		9%	5%
Dnipro	<mark>2</mark> %	15%		26%				36%	1	4%	7%
Rivne	2%	14%		36%				34%		10%	4%
Vinnytsia	3%	13%		29 %			32	.%	1	9 %	5%
Uzhgorod	2%	12%		31%			37	7%		12%	6%
Zhytomyr	1%	13%		33%			31%	/ 0		20%	2%
Chernivtsi	2%	12%	249	%			36%		16%		10%
Poltava		11%	35	%			24%		2	25%	2%
Ternopil	<mark>2</mark> %	9 %	25%				50%			11%	6 3%
Kharkiv	<mark>1</mark> %	10%	28%	,)			40%		12	2%	10%
Odesa	1%	10%	33%				32%		1	8%	6%
Mariupol		8%	34%				41%			5%	11%
Lviv	_		30%				41%			18%	3%
Zaporizhia			8%			47%	6		27	7%	2%
Khmelnytskyi			3%			58				13%	5%
Cherkasy	_		3%			36%			27%		9%
Kherson		5 % 3	4%				40%			17%	3%
Chernihiv	6	% 18	3%			54%				17%	4%
Kropyvnytskyi	5%	6 14%			46%				29 %		6%
Sumy	_				35%			23%		22%	
Mykolaiv	_	24					59%			11%	
Severodonetsk	2%	26	5%				61%			6%	6%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

How would you assess your ability to do the following in your city? (continued) Be Paid Enough for Your Work

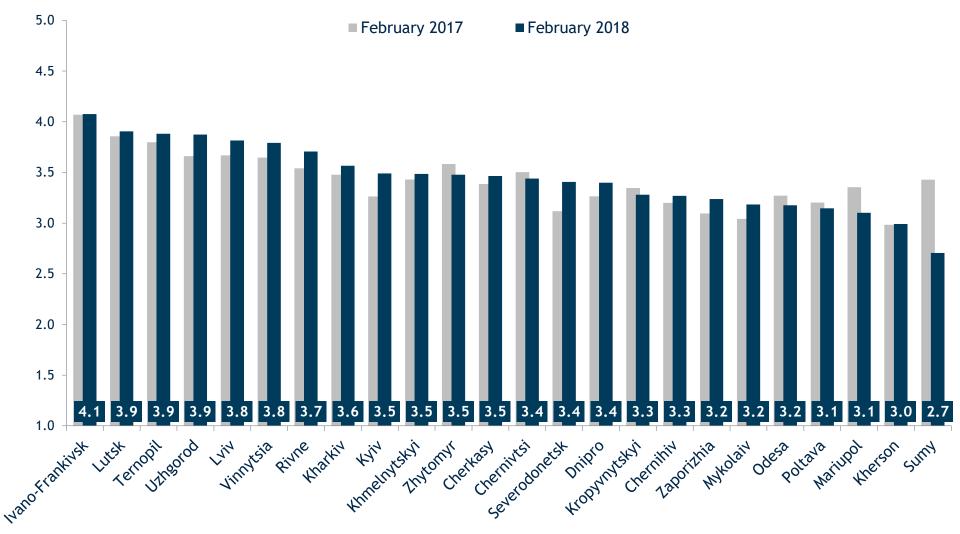


*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

How would you assess your ability to do the following in your city? Freely Exercise Your Spiritual Beliefs

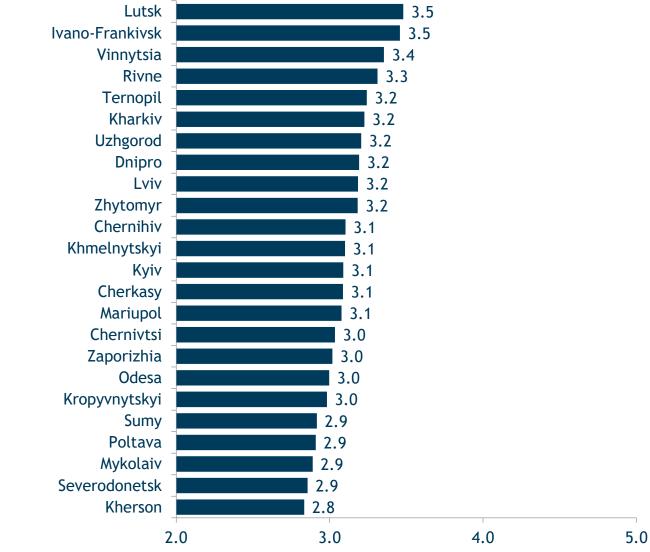
		Excellent	■ Good	Average	Bad	Terrible	■ Difficu	ult to ans	swer		
Ivano-Frankivsk		31%				45%			16%	3%	5% 1 <mark>% 5</mark> %
Lutsk		1 9 %			52	%			20%	4%	5 <1%4%
Uzhgorod		22%			47	%			25%		5% 1%
Ternopil		31%			359	%			21%	1	0% 1% <mark>2%</mark>
Vinnytsia		17%			49 %				22%	5%	<mark>2%</mark> 5%
Lviv		17%			47%			29	9%		2%
Rivne	_	15%		4	7%			28%			5% <mark>1%</mark> 3%
Kyiv	_	17%		35%			24%		15%		<mark>3%</mark> 6%
Kharkiv	12	%		36%			32%		8%	<mark>1%</mark>	11%
Khmelnytskyi	7%			40%			33%		7%	<mark>1%</mark>	12%
Zhytomyr	16%			30%			41%			9%	
Dnipro	-		35	5%		3	30%			3%	12%
Cherkasy	10%		33	3%			34%		8%	<mark>2%</mark>	13%
Chernivtsi	13%		29				33%		10%	3%	11%
Kropyvnytskyi	9%		31%			31%		9	% 8%		12%
Severodonetsk	_		36%			359			8% 1 <mark>%</mark>		17%
Chernihiv	2%		33%			439			11%		10%
Zaporizhia	7%		27%			47	7%			13%	<mark>2%</mark> 4%
Poltava	5%	_	29%			43%			17		3% 3%
Odesa	7%		24%			39%			18%	2%	10%
Mykolaiv	1%	28%				38%		15		18	
Mariupol	3%	22%				45%			17%	1%	11%
Kherson	5%	15%			51				21%		<mark>3%</mark> 6%
Sumy	3%	15%		27%		11%	15%		29	9%	
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

How would you assess your ability to do the following in your city? (continued) Freely Exercise Your Spiritual Beliefs



*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

Average Score for Perceived Opportunities and Freedoms in Each City



*This score represents the average value of the quality of the previous 9 measured opportunities and freedoms in this survey, with "1" indicating a terrible score and "5" indicating an excellent score.

Corruption at the Local Level



A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

Do you think the level of corruption in Ukraine is lower, about the same, or higher than it was before the Revolution of Dignity?

		■ Hig	gher	■ The	e same	■ Lo	wer	Diff	icult to ar	nswer	
Sumy				55%				33%		<mark>2%</mark>	10%
Odesa	-		5	4%				34%		3%	9%
Kharkiv			51	%				34%		4%	11%
Zhytomyr			509	%				37%		4%	9%
Chernivtsi			48%					32%	4%	1	6%
Mykolaiv			48%					37%		1 <mark>%</mark>	14%
Kyiv			46%				38	3%		7%	8%
Cherkasy			45%				31%		8%	1	6%
Mariupol	_		44%				34%		119	6	11%
Kropyvnytskyi	_		43%				33%		10%		13%
Ivano-Frankivsk	_		41%				35%		11%		13%
Rivne			40%				42%			10%	7%
Lviv	_		39%				42%			10%	9%
Lutsk	_		38%				49%			4%	
Dnipro	_		38%				38%		8%		6%
Kherson	-		36%				42%		4%		7%
Ternopil	_		36%				49%			6%	9%
Poltava	_		36%				19%			6%	9%
Uzhgorod	_		35%				8%		4.404	9%	8%
Vinnytsa	_		34%			39%		40/	16%	00/	11%
Sievierodonetsk	-	299				42%		1 <mark>%</mark>		28%	4.4.0/
Zaporizhia		28%	D			55%				6%	11%
Khmelnytskyi		26%				56%				9%	9%
Chernihiv		26%				52%			4%	18	70
(0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100 %

Uzhgorod 7% 92% 1% 5% 1% **Kyiv** 94% Khmelnytskyi 4% 94% 2% Ternopil 3% 2% 95% Rivne 3% 94% 3% Chernivtsi 2% 92% **Kherson** 2% 95% 4% Lutsk **3**% 2% 96% Ivano-Frankivsk 6% 2% 93% Sievierodonetsk 2% 88% 11% Vinnytsa 2% 97% 2% Kropyvnytskyi 1% 94% 4% 1% Mariupol 92% Kharkiv 1% 94% 5% Sumy 1% 98% 1% Dnipro 1% 95% 4% Poltava 1% 97% **2**% Odesa 1% 95% 4% **Mykolaiv** 1% 96% 3% Chernihiv 1% 98% 1% Zaporizhia 1% 99% Cherkasv 3% <1% 96% 99% Lviv 1% <1% Zhytomyr <1% 4% 96%

40%

50%

60%

70%

80%

90%

10%

0%

20%

30%

■ Yes ■ No ■ Difficult to answer

100%

Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem? Housing and Communal Services

Uzhgorod 12% <1% 88% **Kyiv** 10% 89% 1% Khmelnytskyi 1% 10% 88% **Odesa 9**% 88% 3% Chernivtsi 8% 85% 7% Ternopil 7% 92% 2% 6% Poltava 92% 3% Kharkiv 5% 4% 91% Rivne 5% 2% 93% 95% Zaporizhia 4% <1% Cherkasy 4% 91% 4% 4% Lviv 95% 1% Dnipro 4% 93% 4% Mariupol 3% 87% 10% Ivano-Frankivsk 3% 91% 3% Mykolaiv 94% 3% 3% Sumv 96% 1% 3% Kherson 94% 4% Severodonetsk 3% 87% Chernihiv 2% 1% 97% Kropyvnytskyi 2% 93% Zhytomyr 2% 92% Lutsk 2% 95% 3% Vinnytsia 1% 97% 1% 100%₄₅ 0% 10% 20% 30% 40% 60% 70% 80% 90% 50%

Medical Establishments

Uzhgorod		48%					48%			4%
Chernivtsi	-	41%					51%			8%
Khmelnytskyi		41%					56%			3%
Kyiv	3	3%				6	5%			2%
Ternopil	32	2%				65	%			2%
Rivne	31	%				67	%			2%
Lviv	31	%				67	%			2%
Kharkiv	29%	/)				67%				4%
Poltava	29%	,)				68%				3%
Zaporizhia	28%					72%				<1%
Odesa	27%					69 %				3%
Cherkasy	24%					70%				6%
Chernihiv	22%					75%				2%
Zhytomyr	22%					74%				4%
Dnipro	20%					75%				5%
Kropyvnytskyi	20%					75%				5%
Ivano-Frankivsk	19%					75%				6%
Vinnytisa	19%					9%				3%
Severodonetsk	18%				70%					2%
Mariupol	18%				71%				1	1%
Kherson	16%				80%					4%
Mykolaiv	15%				78%					7%
Lutsk	14%				78%					8%
Sumy	12%				86%					2%
C	% 10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

Educational Establishments

Chernivtsi		23%					69%				8%
Uzhgorod	1	9%					77%				4%
Rivne	1	8%					80%				2%
Ternopil	1	7%					81%				2%
Kyiv	16	%					82%				2%
Odesa	149	6				8	3%				3%
Kharkiv	13%					82	2%				5%
Poltava	12%					85	%				3%
Lviv	12%					86	%				2%
Khmelnytskyi	12%					869	%				3%
Vinnytsia	11%					87	%				1%
Kherson	11%					86%					4%
Mariupol	10%					81%				1	0%
Cherkasy	9 %					85%					6%
Ivano-Frankivsk	9%					85%					6%
Zhytomyr	9%					86%					5%
Kropyvnytskyi	9 %					87%					5%
Dnipro	8%					87%					4%
Chernihiv	8%					90%					2%
Mykolaiv	8%					86%					6%
Lutsk	7%					82%					1%
Severodonetsk	6%					83%				11	%
Zaporizhia	6%					93%					19
Sumy	4%					95%					1%
0	%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

Police, Including Traffic Police

Uzhgorod 12% 88% <1% Chernivtsi 10% 82% 8% Khmelnytskyi 10% 88% 2% **Kyiv** 9% 90% 1% Odesa 7% 88% Poltava 7% 90% 3% Rivne 7% 2% 91% Mariupol 5% 87% 8% Kherson 4% 92% 3% Kharkiv 4% 90% Ternopil 4% 94% 2% Vinnytsia 4% 95% 1% 3% 92% Zhytomyr Lutsk 3% 85% 17% Dnipro 3% 92% 5% Cherkasy 3% 93% 4% Severodonetsk 3% 87% 11% 2% Chernihiv 97% 1% Kropyvnytskyi 2% 93% 5% 95% Mykolaiv 2% 3% 2% Sumy 97% 1% 2% 98% Lviv 1% 2% Ivano-Frankivsk 93% Zaporizhia 1% 99% 1% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Tax Service Institutions

Kyiv 6% 93% 1% Khmelnytskyi 5% 92% 3% Uzhgorod 4% 95% 1% 4% Kherson 92% 3% Ternopil 4% 2% 94% Rivne 3% 95% 2% 89% Chernivtsi 3% 7% 3% Poltava 93% 3% Odesa 2% 93% 5% Ivano-Frankivsk 2% 92% Lviv 2% 98% <1% Mariupol 2% 90% 8% **Mykolaiv** 2% 95% 3% Dnipro 2% 94% 5% Kropyvnytskyi 1% 95% 4% Lutsk 1% 89% 10% Kharkiv 1% 93% Chernihiv 1% 98% 2% Zaporizhia 1% 98% 1% 1% Cherkasy 95% 4% Severodonetsk 1% 89% 11% Vinnytsia 1% 1% 98% Zhytomyr <1% 94% <1% 99% 1% Sumy 0% 10% 20% 30% 40% 60% 70% 90% 50% 80% 100%

Registration and Licensing Services Institutions

Chernivtsi	8%					85%					7%
Kyiv	6%					92 %					1%
Dnipro	6%					88%					5%
Kherson	5%					91%					3 %
Khmelnytskyi	5%					92 %					<mark>3</mark> %
Ternopil	5%					93%					<mark>2</mark> %
Zaporizhia	4%					94 %					1%
Ivano-Frankivsk	4%					90%					6%
Poltava	4%					93 %					3%
Vinnytsia	4%					95%					1%
Severodonetsk	4%					86%				119	%
Mariupol	4%					89 %					7%
Uzhgorod	3%					9 4%					<mark>3</mark> %
Chernihiv	3%					96 %					1%
Rivne	3%					95 %					<mark>2</mark> %
Odesa	3%					92 %					5%
Kharkiv	3%					92 %					6%
Lviv	3%					97%					<1%
Mykolaiv	2%					95%					3%
Kropyvnytskyi	<mark>2%</mark>					94%					4%
Cherkasy	<mark>2%</mark>					94%					4%
Sumy	<mark>2</mark> %					97 %					1%
Zhytomyr	<mark>1</mark> %					94%					5%
Lutsk	<mark>1</mark> %					91%				8	3%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

Center for Administrative Services Provision

Kyiv	6%					92 %	6				1%
Khmelnytskyi	5%					92%					<mark>3</mark> %
Kherson	4%					92 %					3%
Chernivtsi	4%					89 %					7%
Uzhgorod	4%					93%					<mark>3</mark> %
Ternopil	4%					94%					<mark>2</mark> %
Poltava	3%					93 %					<mark>3</mark> %
Zaporizhia	<mark>3%</mark>					96 %					1%
Ivano-Frankivsk	2%					9 1%					6%
Sumy	2%					97 %					1%
Vinnytsia	2%					97%					1%
Chernihiv	<mark>2%</mark>					96 %					2%
Cherkasy	<mark>2</mark> %					94%					4%
Lviv	<mark>2</mark> %					98 %					
Odesa	2%					94%					5%
Severodonetsk	2%					88%				10)%
Mariupol	2%					92%					7%
Kropyvnytskyi	2%					93%					5%
Dnipro	1%					94%					5%
Mykolaiv	_ <mark>_1%</mark>					96%					<mark>3</mark> %
Zhytomyr	1%					94%					5%
Rivne	1%					97%					<mark>2</mark> %
Kharkiv	1%					94%					6%
Lutsk	1%					92%					7%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

Customs and Border Guard Service

Uzhgorod	6%					93%					2 %
Kyiv	5%					9 4%					1%
Chernivtsi	4%					88%				5	3%
Khmelnytskyi	<mark>3%</mark>					94 %					<mark>2</mark> %
Kherson	<mark>3%</mark>					9 4%					4 %
Ternopil	3%					96 %					2 %
Rivne	<mark>2</mark> %					96 %					<mark>2</mark> %
Kharkiv	2%					92 %					7%
Lutsk	<mark>2</mark> %					90%				9	9%
Lviv	<mark>2%</mark>					98 %					<1%
Ivano-Frankivsk	<mark>1%</mark>					93%					6%
Vinnytsia	_ <mark>1</mark> %					98 %					1%
Sumy	<mark>1%</mark>					98 %					1%
Mykolaiv	_ <mark>1</mark> %					96%					<mark>3</mark> %
Zaporizhia	<mark>1%</mark>					97%					2 %
Kropyvnytskyi	<mark>1</mark> %					95%					4%
Dnipro	_ <mark>1</mark> %					93%					6%
Mariupol	<mark>1</mark> %					92%					8%
Severodonetsk	1%					38%				119	
Chernihiv	<mark>_1%</mark>					98%					2%
Poltava	1%					97%					<mark>3</mark> %
Zhytomyr	1%					94%					5%
Odesa	<1%					95%					4%
Cherkasy	<1%					96%					3%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

Chernivtsi	4%					87 %					8%
Kyiv	4%					95 %					1%
Uzhgorod	3%					95 %					1%
Poltava	3%					9 4%					4%
Kherson	3%					9 4%					4%
Kharkiv	3%					92 %					6%
Rivne	<mark>2%</mark>					95%					2%
Ternopil	<mark>2%</mark>					96 %					2%
Dnipro	<mark>1</mark> %					92 %					6%
Vinnytsia	<mark>1%</mark>					98 %					1%
Khmelnytskyi	<mark>1</mark> %					96 %					3%
Cherkasy	<mark>1</mark> %					94%					5%
Ivano-Frankivsk	<mark>1</mark> %					93%					6%
Odesa	<mark>1%</mark>					95%					4%
Mariupol	<mark>1%</mark>					92 %					7%
Chernihiv	1%					98 %					1%
Lviv	1%					99 %					<1%
Lutsk	1%					91%					9%
Mykolaiv	1%					97%					3%
Zhytomyr	<mark>1%</mark>					94%					5%
Zaporizhia	1%					98%					2%
Kropyvnytskyi	<1%					95%					5%
Sumy	<1%					99%					1%
Severodonetsk	<1%				89	9%				11	1%
(0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

Prosecutor's Office

■ Yes ■ No ■ Difficult to answer

Kyiv	3%					96%					19
Uzhgorod	3%					96%					19
Kherson	2%					94%					4%
Chernivtsi	<mark>2%</mark>					90%					8%
Mariupol	<mark>1%</mark>					92%					6%
Kharkiv	<mark>1%</mark>					93%					6%
Ivano-Frankivsk	<mark>1</mark> %					93%					6%
Ternopil	1%					97 %					2%
Rivne	<mark>1</mark> %					96 %					3%
Poltava	1%					96 %					3%
Khmelnytskyi	1%					97 %					3%
Vinnytsia	1%					98 %					2%
Dnipro	<1%					93%					6%
Mykolaiv	<1%					97%					2%
Lutsk	<1%					93%					7%
Zaporizhia	<1%					98 %					2%
Odesa	<1%					96%					4%
Chernihiv	<1%					98%					1%
Kropyvnytskyi	<1%					95%					4%
Cherkasy	<1%					95%					5%
Zhytomyr	<1%					94%					5%
Lviv	<1%					100%					1.01
Severodonetsk	-					89%				1	1%
Sumy						99%					12
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

J% ₅₄

In your experience in Ukraine, what type of corruption is most common?

(Up to two answers)

	Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
Soliciting bribes or gifts	13%	29 %	29 %	29 %	26%	28%	21%	23%	34%	18%	25%	1 9 %	25%	21%	37%	30%	33%	28 %	31%	24%	28%	28%	25%	34%
<i>Kumivstvo</i> (nepotism)	20%	1 9 %	17%	31%	1 9 %	20%	12%	15%	16%	15%	17%	26%	20%	26%	21%	37%	14%	11%	28%	1 9 %	15%	21%	1 8 %	1 9 %
Acting in self-interest instead of interest of citizens	18%	15%	8%	15%	1 9 %	20%	15%	24%	15%	28%	14%	20%	22%	23%	18%	16%	14%	11%	28%	10%	11%	18%	11%	24%
Extortion of bribes	5%	8%	7%	12%	8%	15%	11%	15%	14%	4%	1 8 %	14%	14%	4%	20%	25%	8%	6 %	5%	6%	16%	4%	10%	2%
Failure to investigate or prosecute wrongdoing in the area of corruption	1 2 %	8%	5%	4%	10%	18%	15%	24%	7%	13%	10%	15%	17%	1 2 %	9 %	11%	5%	15%	7%	8%	7%	7%	4%	7%
Stealing or deliberately mismanaging public funds	9 %	8%	4%	13%	6%	13%	7%	20%	5%	7%	8%	10%	9 %	6%	15%	20%	5%	9 %	7%	6%	5%	7%	3%	5%
Other	1%	2%	6%	2%	2%	2%	4%	3%	1%	4%	4%	1%	2%	0%	3%	1%	1%	5%	3%	2%	4%	0%	4%	6%
Have not faced any kind of corruption	41%	37%	34%	35%	33%	27%	37%	23%	34%	28 %	26%	28 %	25%	41%	24%	11%	33%	38%	24%	35%	21%	28 %	33%	23%
Difficult to answer	9 %	9 %	12%	4%	10%	7%	9 %	9 %	7%	17%	14%	10%	8%	8 %	3%	7%	14%	9 %	7%	17%	23%	1 9 %	17%	17%

*The top two results for each city have been highlighted.

In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?

Novor

Difficult to answor/No answor

= 1 or 2 timos

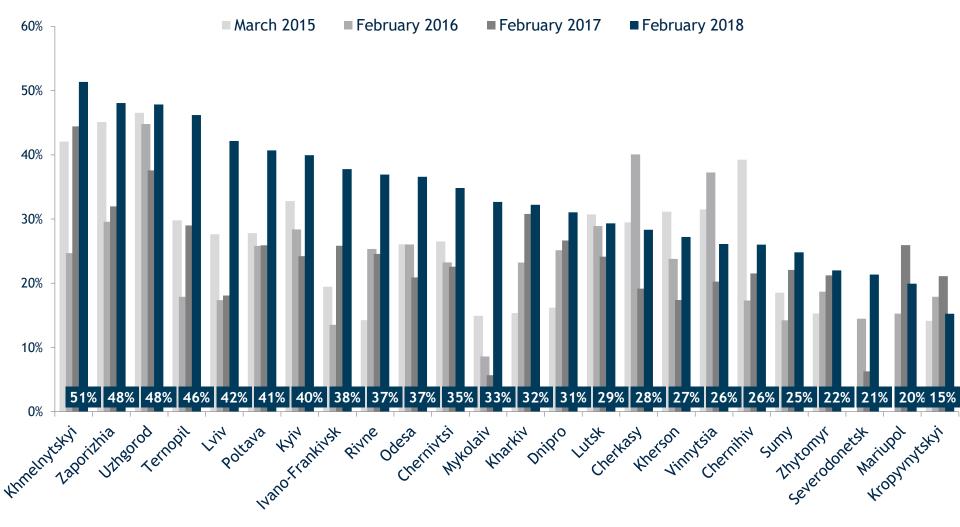
Moro than 5 timos

= 2 5 timos

	More tha	n 5 times	■ 3-5 t	times	1 or 2 times	Nevel	r Diff	ficult to an	iswer/No ans	swer	
Khmelnytskyi	3%	13%		35	%			36%		13%	
Zaporizhia	3% 10	3%		32%				38%		14	4%
Uzhgorod	5%	19%	0 0		23%		32%	,)		20%	
Ternopil	13%		10%	23%			37	%		16%	
Lviv	8%	8%		26%			38%			20%	
Poltava	3%	13%		25%			47%			12%	
Kyiv	4%	12%		24%			35%		2	.5%	
Ivano-Frankivsk	6%	9%		23%		4	6%			16%	
Rivne	4%	8%	25	5%		50	%			13%	
Odesa	<mark>2%</mark> 7%		27%			34%			299	6	
Chernivtsi	3%	7%	24%			34%			31%		
Mykolaiv	4% 4	%	24%			35%			33%		
Kharkiv	4% 7	%	22%			50%				17%	
Dnipro	<mark>1% 4</mark> %		26%			47%				22%	
Lutsk	<mark>2%</mark> 7%	,	20%			60%				11%	, >
Cherkasy	<mark>2</mark> % 6%		21%			51%				21%	
Kherson	<mark>3%</mark> 5%	· · · · · · · · · · · · · · · · · · ·	19%			59 %				14%	
Vinnytsia	4% 8	3%	14%			59%				15%	
Chernihiv	<mark>2%</mark> 6%	1	17%		4	44%			30%	/ D	
Sumy	4% 4%	6 17	7%		e	0%				15%	
Zhytomyr	<mark>2%</mark> 4%	6 16 %			63	%				15%	
Severodonetsk	<mark>2%</mark> 3%	16%			60%	6				18%	
Mariupol	<mark>2% 5</mark> %	13%			52%				28	%	
Kropyvnytskyi	<mark>1% 4</mark> %	11%		· · · · · ·	62%	1	1		23%		
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her? (continued)

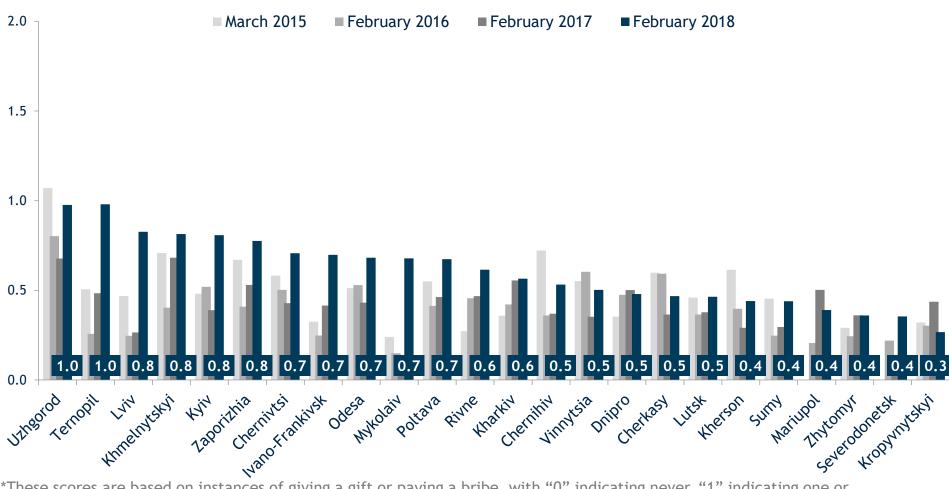
(Percentage of respondents who have experienced corruption once or twice)



*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her? (continued)

(Frequency of reported cases of giving a gift or paying a bribe)



*These scores are based on instances of giving a gift or paying a bribe, with "0" indicating never, "1" indicating one or two times, "2" indicating three to five times, and "3" indicating more than five times. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey. In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her? (continued) **Do you consider this to be an act of corruption?**

Sumy					73%			1 2 %	15%		
Severodonetsk					73%			4	%	24%	
Zaporizhia				7	72%				9%	19%	
Ivano-Frankivsk				7	72%			22%			
Ternopil				7	0%		15%				
Uzhgorod				69	%		14	%	18%		
Kharkiv	_			65%			11%		23%		
Dnipro	_			64%			12%		24%		
Rivne				64%				8%		28%	
Kyiv	_			63%				13% 22%		24%	
Khmelnytskyi	_			60%				18%			
Poltava	_			60%				25%		15%	
Chernivtsi	_			59%			9%			32%	
Zhytomyr	_			58%				20%		22%	
Vinnytsia	_			56%			6%		38%		
Lviv	_			56%				0%		24%	
Cherkasy				56%			12%		32		
Kherson	_			55%			21%		23	8%	
Mykolaiv	_			53%		49	%		43%		
Lutsk				2%			18%		31%		
Kropyvnytskyi			49	9%		8%			43% 33%		
Odesa	_		43%			24%					
Mariupol	_		40%			16%			44%		
Chernihiv			39%		10	%		5 [,]	1%		
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

Are you aware of any specific policies or programs of your municipal authorities aimed at combatting corruption?

I know nothing about it

Difficult to answer

I heard something about it

I know about it

	now ab		Theard so	metning a	bout it		iotning abc			answer	
Kyiv	6%		32%				5	5%			7%
Mariupol	-	%	28%				49	9%		13	%
Khmelnytskyi	9	%	28%					58%			5%
Lviv	2%		35%					58%			5%
Ternopil	7%		30%				5	7%			6%
Dnipro	6%		31%				56	%			8%
Chernivtsi	3%		30%				50%	1		17%	
Uzhgorod	4%		26%				65%				5%
Odesa	2%	27	%				62%				9%
Vinnytsia	4%	25	%				66%				5%
Kropyvnytskyi	4%	232	%				64%				9%
Cherkasy	-	21%	6				63%			1	1%
Zaporizhia	-	23%					72%				4%
Chernihiv	<mark>2</mark> %	22%					66%			1	0%
Zhytomyr	-	21%					69%				8%
Ivano-Frankivsk		20%				e	57%			1	1%
Poltava		20%					71%				7%
Rivne	3%	18%					73%				6%
Kharkiv	2%	17%					8%			13	
Kherson	5%	14%					2%				9%
Lutsk	_	17%					3%				8%
Mykolaiv		12%				792					7%
Sumy	1%	13%				78%					8%
Severodonetsk	5%					84%				11	1%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

Are you aware of any specific policies or programs of your municipal authorities aimed at combatting corruption? (continued)

■ I know about it

I heard something about it

I know nothing about it
Difficult to answer

February 2017

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		 -		

February	2018

Sumy	6%	51	2%		34%	8%
Lviv	4%	42%		5	0%	3%
Lutsk	6%	39%		509	%	4%
Chernivtsi	6%	36%		51%		7%
Khmelnytskyi	7%	34%		55%	,)	4%
Dnipro	10%	2 9 %		52%		9%
Rivne	10%	29 %		53%		8%
Odesa	7%	32%		49 %		12%
Poltava	4%	34%		51%		11%
Kyiv	6%	32%		57%		5%
Cherkasy	9 %	29%		53%		10%
Kherson	4 %	31%		53%		12%
Mariupol	<mark>4%</mark>	30%		50%		16%
Ivano-Frankivsk	7%	26%		50%		17%
Kropyvnytskyi	7%	25%		58%		11%
Vinnytsia	5%	25%		61%		9%
Zhytomyr	<mark>3</mark> %	26%		63%		8%
Ternopil	<mark>2</mark> %	27%		64%		7%
Kharkiv	<mark>3</mark> %	25%		67%		<mark>6%</mark>
Chernihiv	<mark>2</mark> %	21%		67%		9%
Uzhgorod	<mark>2</mark> %	20%		72%		6%
Mykolaiv	<mark>3</mark> %	14%		77%		7%
Zaporizhia	15	5%		81%		3%
Severodonetsk	1% 7	7%	78	3%		13%
	0%	20%	40%	60%	80%	100

Kyiv	6%	32%		55%		7%
Mariupol	9 %	6 28 %		49%		13%
Khmelnytskyi	9 %	6 28 %		58%		5%
Lviv	2%	35%		58%		5%
Ternopil	7%	30%		57%		6%
Dnipro	6%	31%		56%		8%
Chernivtsi	3%	30%		50%		17%
Uzhgorod	4%	26%		65%		5%
Odesa	<mark>2</mark> %	27%		62 %		9%
Vinnytsia	4%	25%		66%		5%
Kropyvnytskyi	4%	23%		64%		9%
Cherkasy	6%	21%		63%		11%
Zaporizhia	<mark>1</mark> %	23%		72%		<mark>4%</mark>
Chernihiv	2%	22%		66%		10%
Zhytomyr	<mark>2</mark> %	21%		69 %		8%
Ivano-Frankivsk	<mark>2</mark> %	20%		67%		11%
Poltava	2 %	20%		71%		7%
Rivne	3%	18%		73%		6%
Kharkiv	<mark>2</mark> %	17%		68%		13%
Kherson	5%	14%		72%		9%
Lutsk	1%	17%		73%		8%
Mykolaiv	<mark>2</mark> %	12%		79 %		7%
Sumy	1%	13%		78%		8%
Severodonetsk	5%		84	4%	1	11%
	0%	20%	40%	60%	80%	100%

Do you think that your mayor is making an effort to end corruption at the municipal authority level?

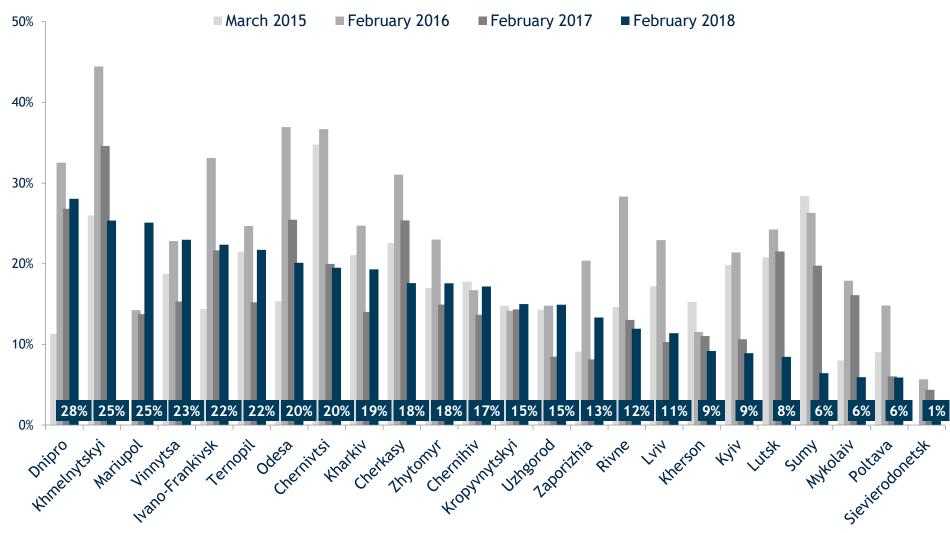
Dnipro 28% 34% 38% Khmelnytskyi 25% 51% 24% Mariupol 25% 30% 45% Vinnytsia 23% 37% 40% Ivano-Frankivsk 22% 30% 47% Ternopil 22% 50% 28% Odesa 20% 48% 32% Chernivtsi 20% 45% 36% Kharkiv 19% 36% 45% Cherkasy 18% 35% 47% Zhytomyr 18% 55% 28% Chernihiv 17% 42% 41% Kropyvnytskyi 15% 39% 46% Uzhgorod 15% 66% 19% Zaporizhia 22% 13% 65% 60% Rivne 12% 28% Lviv 11% 60% 29% Kherson 9% 66% 25% 26% Kyiv 9% 65% Lutsk 8% 63% 28% Sumy 6% 55% 38% Mykolaiv 6% 46% 48% Poltava 6% 76% 18% Severodonetsk 1% 62% 37% 0% 10% 20% 40% 50% 60% 70% 80% 90% 100% 30%

■ Yes ■ No ■ Difficult to answer

62

Do you think that your mayor is making an effort to end corruption at the municipal authority level? (continued)

(Percentage of respondents who think that their mayor is making an effort to end corruption at the municipal level)



*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

What do you see as the top three obstacles that stop businesses that you want from coming to your city?

	Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
Local corruption	25%	47%	45%	70%	43%	63%	44%	50%	56 %	66%	42%	58 %	54%	41%	49 %	52%	42%	51%	32%	45%	41%	38%	39 %	34%
Lack of investment money	42%	38%	49 %	32%	48%	44%	30%	46%	40%	52%	41%	37%	53%	41%	61%	32%	36%	57%	67%	40%	40%	59 %	56%	28%
Lack of security	10%	37%	41%	61%	26%	46 %	35%	26%	45%	45%	38%	27%	22%	29 %	26%	25%	34%	38%	43%	21%	32%	27%	42%	42%
Poor local infrastructure	6%	24%	22%	49 %	27%	31%	30%	28 %	31%	1 9 %	20%	32%	28%	29 %	41%	39 %	16%	46 %	29 %	18%	25%	33%	32%	8%
Lack of skilled workforce	21%	26%	25%	20%	31%	25%	22%	28%	33%	28%	28 %	24%	22%	30%	39 %	1 9 %	14%	36%	42%	18%	29 %	30%	33%	13%
Other	7%	7%	15%	3%	10%	8%	10%	6%	4%	15%	8%	5%	6%	4%	12%	4%	5%	6%	17%	8%	5%	5%	8%	16%
Difficult to answer	39 %	22%	23%	7%	21%	16%	29 %	12%	1 2 %	14%	1 9 %	18%	15%	1 9 %	9 %	13%	36%	13%	23%	34%	29 %	22%	17%	34%

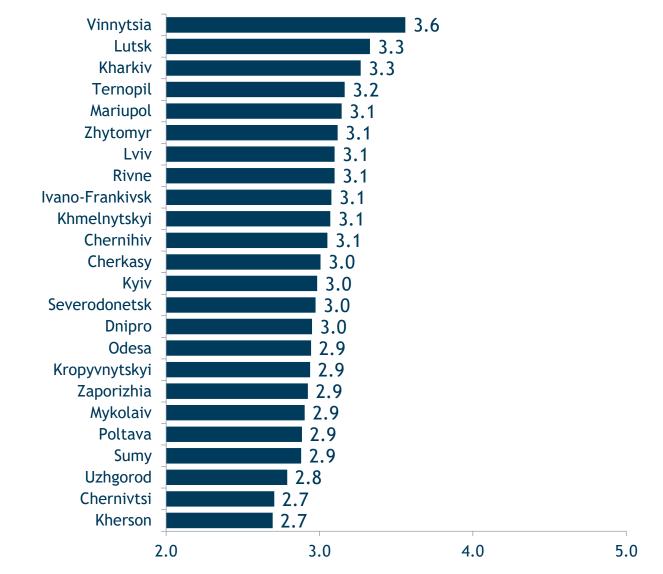
*The top two results for each city have been highlighted.

Assessment of the Quality of Public Goods and Services



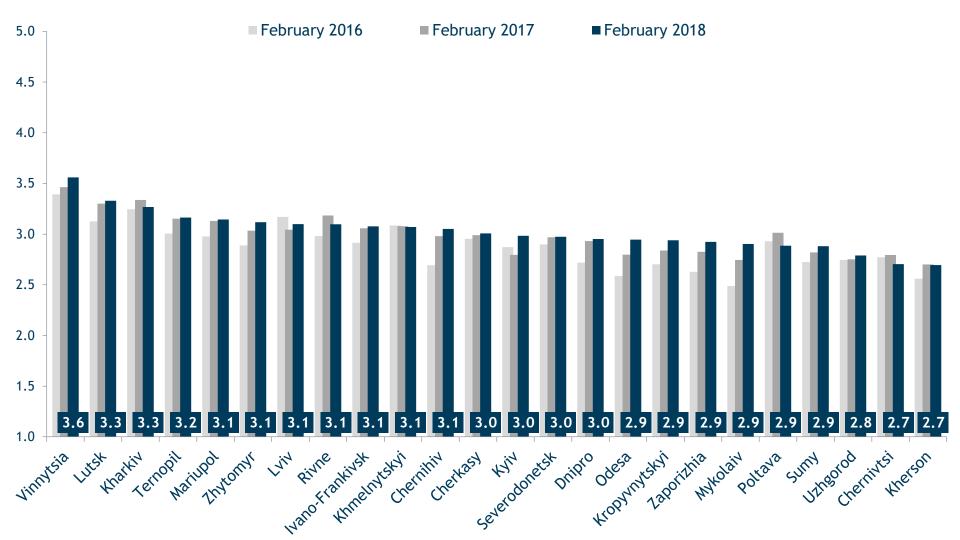
A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

Average Score of the Quality of Public Goods and Services in the City



*This score represents the average value of the quality of all 22 measured services in this survey, with "1" indicating a terrible score and "5" indicating an excellent score.

Average Score of the Quality of Public Goods and Services in the City (continued)



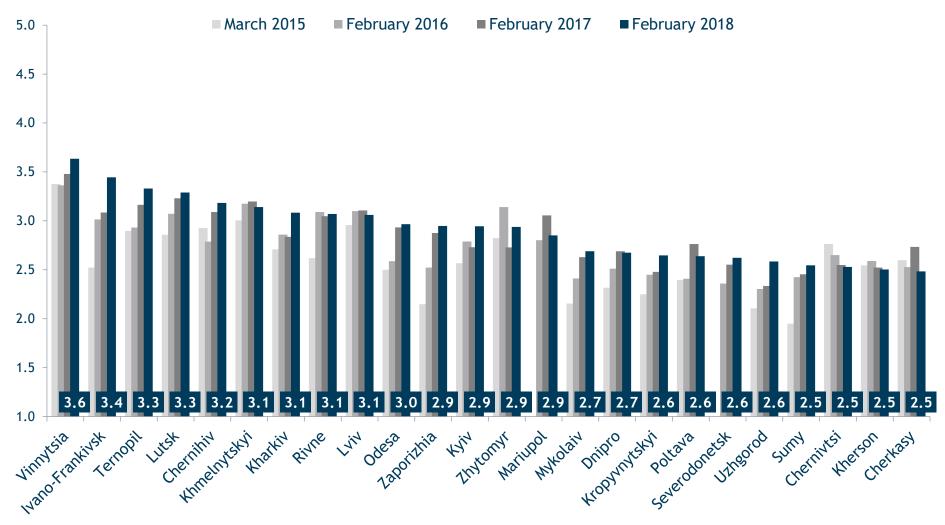
*This score is the average value of the quality of all 22 measured services in this survey, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey. This data reflects scores through 2016.

How would you rate the quality of each of the following services and/or public goods that are available in your city? Sidewalks

	l	Excellent	Good	d Avera	age 🔳 Ba	d Terri	ble Dif	ficult to a	answer					
Vinnytsia	1	3%		49 %			30% 6% 2							
Ivano-Frankivsk	8%			39%			9	9% 1%<	1%					
Lutsk	3%		41	%	41%					10%	4% 1	%		
Ternopil	7%		35%	6			41%			14%	5 1%	1%		
Kharkiv	4%		33%				35%		21%		6 %	<mark>1</mark> %		
Chernihiv	1%		31%			52	%			15%	<1%	1%		
Kyiv	6%		25%			35%			24%		9 % <1	%		
Khmelnytskyi	1%	29 %	%			53%					5 1%			
Lviv	<1%	28%				52%				17%	3%			
Rivne	3%	24%				53%				16%	3% 1			
Zhytomyr	<mark>1</mark> %	24%				48%			20%		6% [~]			
Odesa	<mark>2</mark> %	21%			51%	6				3%	2% <			
Mariupol	1%	22%			45%				25%		7%	1%		
Sumy	<1%	20%			33%		2	6%		20%				
Zaporizhia	2%	19%			53%		_	• 404	2	5%		1%		
Dnipro	1%	17%			37%			34%				1%		
Kropyvnytskyi	<1%	18%			37%			35%			9%			
Cherkasy	2%	15%			2%			29% 37%				1%		
Poltava	- 4.9/	17%			6%							1% 1%		
Uzhgorod Mykolaiv	-	14%		42 48%				32% 35%			2% [·] 4% ·	1%		
Chernivtsi	<1% 1			467	0			32%		1	4% 3% <1			
Kherson	9%	078		40%				43%			8%	70		
Severodonetsk				40 <i>%</i> 52%				43%				1%		
				1										
	0%	10%	20%	30%	40%	50%	60 %	70%	80%	90 %)	100%		

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Sidewalks



*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

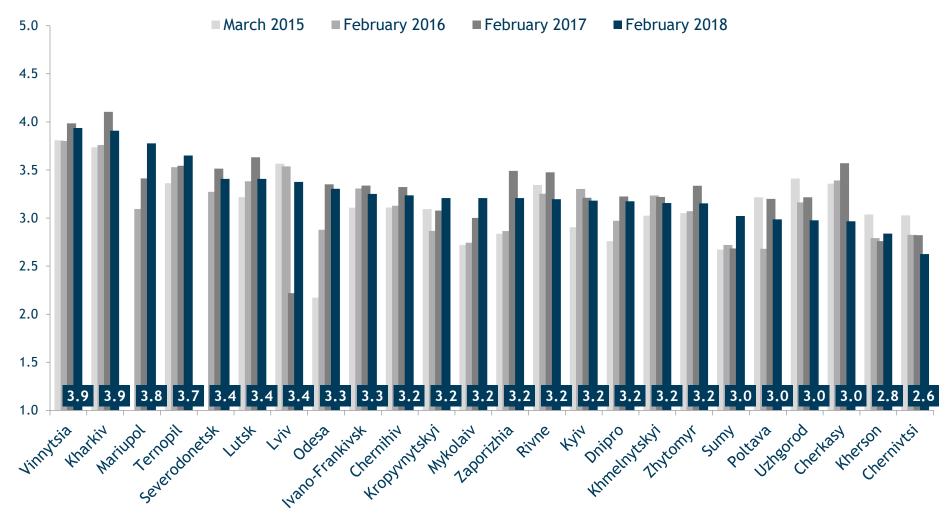
How would you rate the quality of each of the following services and/or public goods that are available in your city? **Trash Collection**

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

				Ave	age I				answei			
Vinnytsia		1 9 %			60%					17%		<mark>3%1</mark> %
Kharkiv		18%			60%		17% 3% <					
Mariupol	1	1%		62	2%				22%		4%1 <mark>%</mark>	
Ternopil	14	%		43%					37%			5%1 <mark></mark> %
Lutsk	4%			51%				30%			2%	3% <mark><1%</mark>
Severodonetsk	4%		4	6%				36%		13	% <1	% <1 <mark>%</mark>
Lviv	3%		43%					45%			79	% <mark>2%</mark>
Odesa	5%		37%				4	0%			17%	1%
Dnipro	4%		37%				33%			23%		3% <mark><1%</mark>
Rivne	4%		37%				39%			13%		6%<1%
Sumy	3%		38%				26%		24%		9	<mark>% 1</mark> %
Kyiv	5%		35%				38%			18%	4	4%<1%
Kropyvnytskyi	1%		39 %				43%			15%		3%
Zhytomyr	_		34%				40%			16%		6%<1%
Ivano-Frankivsk	3%		34%				48%				13%	2%1%
Mykolaiv			33%				43%			19%		% <1 <mark>%</mark>
Zaporizhia	6%		30%				45%			19	9%	1%
Chernihiv	2%		31%				54%				9 %	2%1%
Uzhgorod	<mark>2%</mark>		29%			3	4%		31	%		3%
Khmelnytskyi	<mark>1</mark> %		0%				53%				13%	2%
Poltava			9%				2%			9%		7%1%
Cherkasy	_		.6%			41%)		19%	/ D	92	
Kherson	<mark>1%</mark>	20%				5%			29 %	%		5%
Chernivtsi	<1%	15%			45%			2!	5%		14%	<1%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	9	0%	100

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Trash Collection



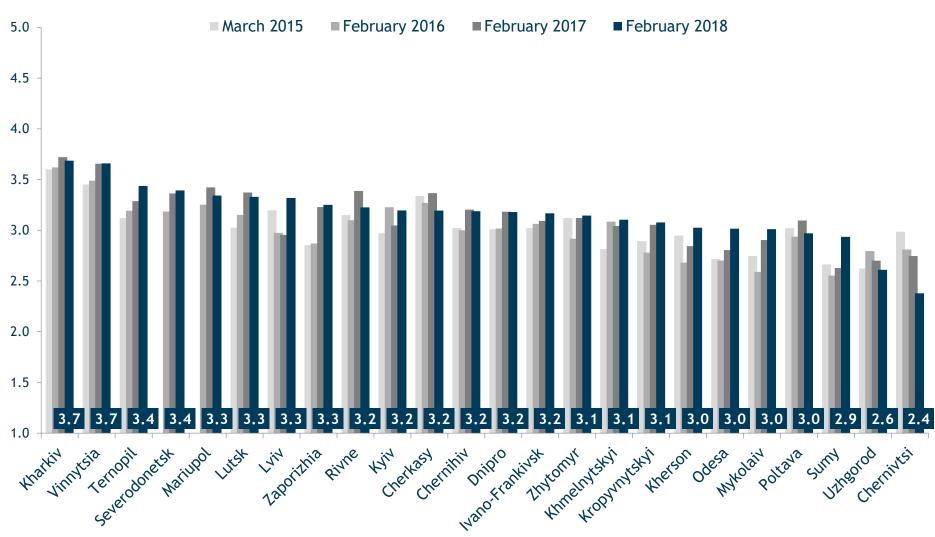
* These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

Sewage

		■ Excellent	Good	Average	Bad	Terrible	Difficu	ılt to an	swer		
Kharkiv	12%		56%					22	%	8	3% <mark>2%</mark>
Vinnytsia	13%		49%					27%		99	
Severodonetsk	1%		51%				34%			13	% 1 <mark>1</mark> %
Mariupol	3%		46%				35%			9 %	5% 2%
Ternopil	9%		40%				37%			12%	5 <mark>2%</mark> 9
Lutsk	3%		45%				34%			13%	<mark>3%</mark> 2%
Lviv	<mark>1</mark> %	4	2%				44%			9%	2%1 %
Kyiv	4%	3	7%			399	%		13	%	6% 1%
Cherkasy	4%	3	6%			36%			15%		5% 3%
Rivne	3%	359	%			46%				12%	3%1 9
Dnipro	4%	34	%			38%			16%	4	4% 4%
Sumy	<mark>1</mark> %	36%				25%		30%			7% 19
Zhytomyr	4%	33%	%			40%			192	%	4%1 %
Zaporizhia	8%	29%				45%				16%	208
Khmelnytskyi		36%				40%			19%	,)	3% 2%
Ivano-Frankivsk	3%	32%				42%			17%	%	<mark>3%</mark> 3%
Chernihiv	1%	32%			5	1%				12%	<mark>2%</mark> 3%
Kropyvnytskyi		32%			45	%			172	%	4%2%
Kherson	1%	31%			43%				19%		6% 1 9
Poltava	<mark>2%</mark>	28%			40%			2	20%	7	% 3%
Odesa	2%	27%			40%				27%		<mark>2%</mark> 2%
Mykolaiv	%	23%		49 %					20%		<mark>2%</mark> 5%
Uzhgorod	10%			48%			2	8%		10%	4%
Chernivtsi	<mark>1% 8</mark> %		36%	1		1	39%			16%	19
	0%	10% 20%	3 0 9	40 %	50	60 %	70 %	6 8	80%	90%	100%

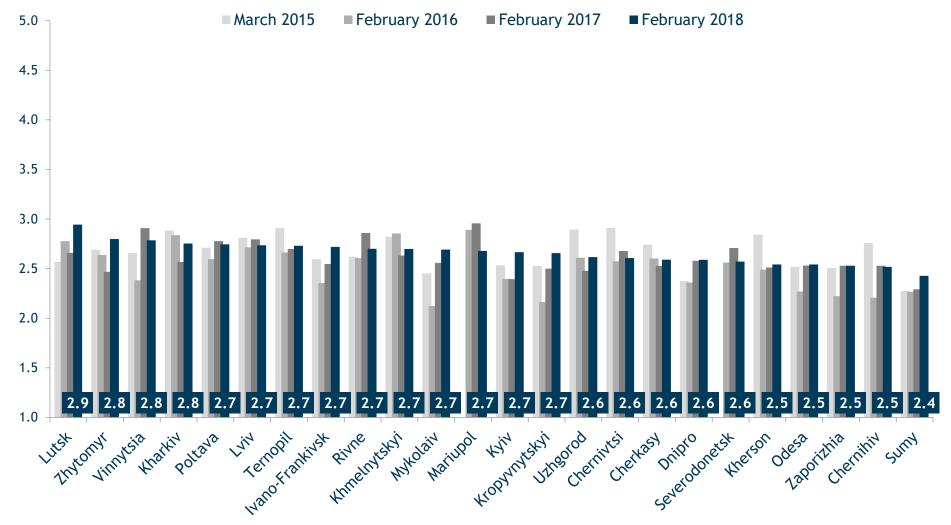
Sewage



Medical Institutions

		■ Excellent	Good	Average	Bad	Terrible	Diffi	cult to ans	swer		
Lutsk	3%	23%			41%				21%	72	<mark>% 4</mark> %
Vinnytsia	5%	22%			32%			23%		14%	4%
Poltava	3%	22%			33%			29 %		12	<mark>.% 2</mark> %
Zhytomyr	2%	22%			35%			28 %		9 %	6 4%
Kyiv	1%	21%		32	.%			25%		15%	6%
Kharkiv	2%	19%		34	4%			30%		9%	6%
Ivano-Frankivsk	1%	19%		36	%			31%		9%	4%
Dnipro	1%	18%		34%				27%		16%	4%
Ternopil	4%	14%		40%	,)			30%		1	0% 2%
Rivne	2%	16%		41%	,)			28%		10	3%
Mariupol	<mark>1</mark> %	16%		36%				31%		8%	7%
Cherkasy		16%		37%				30%		13%	5%
Kropyvnytskyi	2%	14%		40%				30%		11%	4%
Odesa		16%		32%				39%		11	<mark>%</mark> 2%
Chernivtsi		16%		44%				23%		16%	5 19
Lviv		15%		46%				31%			5% 3%
Mykolaiv	<mark>2</mark> %	13%		36%				35%		5%	8%
Khmelnytskyi	<mark>1</mark> %	14%		40%				34%		5%	6%
Zaporizhia	2%	13%		35%				37%		1	3% <1%
Uzhgorod		14%		39%				41%			5% 2%
Kherson	1%	11%		34%				43%			3% 3%
Sumy	_	12%		36%				32%		18%	2%
Severodonetsk	_	9%		37%			3	9%		4%	10%
Chernihiv	1% 8	%	4	45%			33	3%		12	<mark>% 2</mark> %
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) Medical Institutions

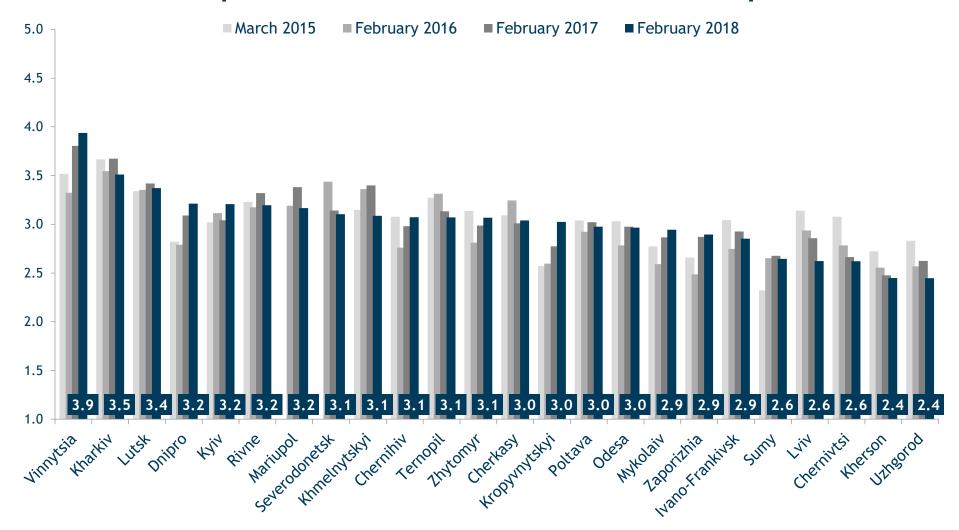


Transportation Infrastructure/Public Transport

Vinnytsia		22%		Ę	54%				20)%	3%1 <mark>%</mark>
Kharkiv	11%			42%				32%		9 %	<mark>3%</mark> 3%
Lutsk	5%		41	%				40%		10%	<mark>2%</mark> 2%
Kyiv	6%		38%	6			31%		19%	/ 0	6% 19
Dnipro	6%		32%				38%		18	8%	<mark>3%</mark> 3%
Rivne	2%		33%				47%			12%	3% 2%
Mariupol	<mark>2%</mark>	3	3%			4	8%			11%	4% 2%
Zhytomyr	<mark>2%</mark>	30)%			43%			17%		5% 3%
Khmelnytskyi	3%	28	3%			43%			202	%	<mark>3%</mark> 2%
Ternopil		27	7%			45%			189	6	5% 2%
Kropyvnytskyi		26	5%			40%			25%	,)	3%2%
Severodonetsk	-	28%	,)			49%			20	%	1%1 <mark>%</mark>
Cherkasy	_	27%	0			47%			16%		<mark>6%</mark> 3%
Chernihiv	1%	28%			4	49%			19%	6	<mark>2% 1%</mark>
Odesa	<mark>2%</mark>	26%			40%	6			28%		3%
Poltava	_	25%			45%				20%		6% 1%
Sumy	4%	23%			21%			36%		15%	
Zaporizhia	7%	18%			36%				36%		3% <mark>1%</mark>
Ivano-Frankivsk	-	22%			38%				28%	6	<mark>5%</mark> 3%
Mykolaiv	<mark>_1%</mark>	23%			48%				24%		<mark>3%</mark> 1%
Lviv	<mark>1%</mark>	17%			39%			27%		14%	2%
Chernivtsi	1%	17%			36%			35%		10	
Kherson	<mark>1% 9</mark> %			86%				40%		12%	
Uzhgorod	4%		439	%				46%		6%	6 <1%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) **Transportation Infrastructure/Public Transport**

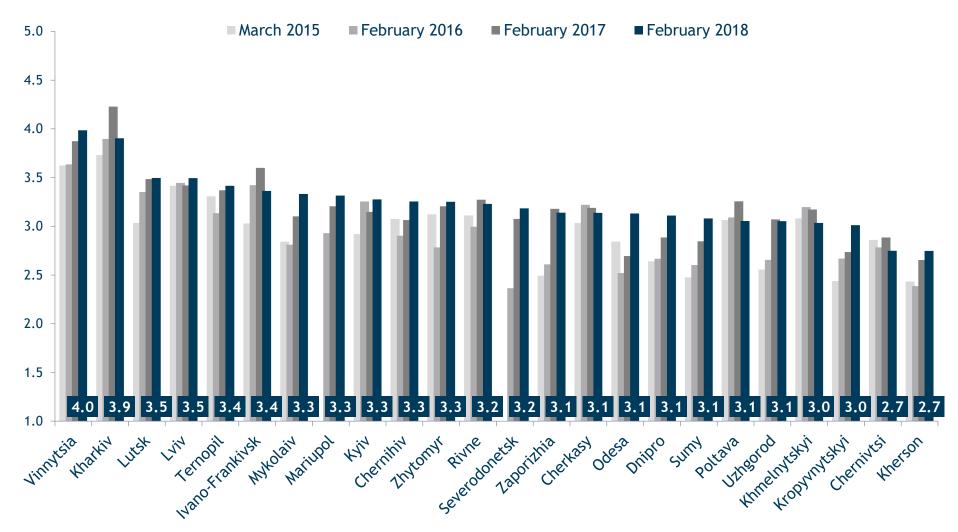


Street I	Lighting
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■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

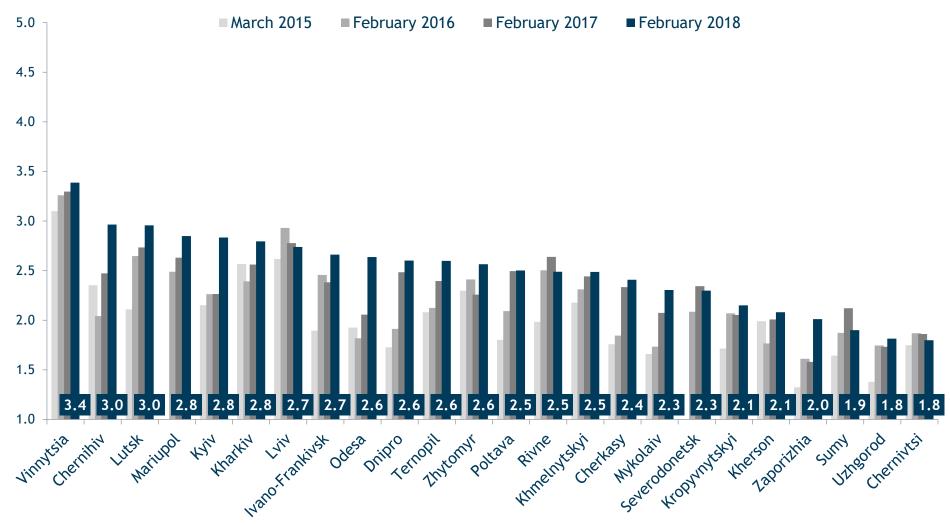
Vinnytsia		22%			58%					17% 3%	, <1% <mark><1%</mark>
Kharkiv		1 9 %		59	9%				16	% 5%	1% 1 <mark>%</mark>
Lutsk	7%			48%					32%	10%	% 2% <mark>1</mark> %
Lviv	4%			51%				36%		8	3% 1% 1 <mark>%</mark>
Mariupol	4%			42%			37	%		15%	1% <mark>1%</mark>
Ternopil	12%			32%			43	%		1	1% 1% <mark>1</mark> %
Ivano-Frankivsk	7%		36	%			41%			12%	6 <mark>1%</mark> 3%
Kyiv	5%		38%				39%			13%	3 <mark>% 1%</mark>
Zhytomyr	3%		39%				38%			14%	3% 1 <mark>%</mark>
Sumy	9 %		32%				27%		20%		11% <1%
Rivne	3%		37%				38%			18%	<mark>2%</mark> 2%
Cherkasy	9 %		31%			3	2%		20	%	7% 1 <mark>%</mark>
Chernihiv	3%		35%				47%			1	4% 1 <mark>9</mark>
Zaporizhia	7%		31%				38%			18%	6%
Dnipro	7%		30%			35	%		2	1%	6% 1%
Poltava	2 %		33%			38	%			19%	6% 1%
Mykolaiv	6%		28%			60	%			e	5% 1%<1 <mark>%</mark>
Kropyvnytskyi	3%		31%			34%	,)			28%	4% <1%
Odesa	4%		29 %			4	5%			19%	2% < <mark>1</mark> %
Khmelnytskyi	2 %		1%			41%				21%	5% 1%
Severodonetsk	1%	31	%			55%				12%	1%<1 <mark>%</mark>
Uzhgorod	<1%	29%	/ 0		4	8%				20%	2% < <mark>1%</mark>
Kherson	3%	21%			30%				39 %		7% 1%
Chernivtsi	1%	21%			42%	/ D			23%		13% 1%
(0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) Street Lighting



Roads

		■ Exc	ellent	Good	Average	Bad	Terrib	le ∎Dif	ficult to	answer		
Vinnytsia	9	9%	39%	6			37%	6			10% 5	5% 1%
Chernihiv	3%		25%			4	1%			26%		4%
Lutsk	4%		24%			4()%			25%	69	6 <mark>2</mark> %
Kharkiv	1%	2	25%			34%				32%	8%	℅ <1%
Dnipro	2%	20	0%		27	%			33%		16%	1%
Kyiv	4%	1	9%		45%					23%	99	% 1%
Lviv	<1%	21%			42%					25%	11%	1%
Ivano-Frankivsk	2%	17%			34%				32%		11%	3%
Mariupol	1%	17%			54%					22%		5% 1 <mark>%</mark>
Odesa	1%	13%			42%					6%		% <1%
Zhytomyr	1%	12%			43%				28%		15%	1%
Rivne	2%	11%			33%				0%		13%	
Ternopil	<mark>_2</mark> %	11%			41%				6%		9 %	
Poltava	2%	11%			35%				40%		12%	
Cherkasy	1%	11%			34%			34%			19%	1%
Khmelnytskyi	<1%	9%		44%				34%			13%	1%
Zaporizhia	_		21%			36%	/ D			35%		<1%
Mykolaiv	<1%		33%					37%	_		19%	4%
Kherson	1%		21%				45%				27%	<1%
Chernivtsi	<1%			_	37%	• 404				43%		1%
Sumy	<1%					34%				40%		<1%
Kropyvnytskyi	3%	31					44%				22%	1%
Severodonetsk	1%	43	%			40/		40%		220	15%	1%
Uzhgorod	1%	13%		1	54	4%		1		33%		<1%
	0%	10%	20	0%	30% 40)%	50 %	60 %	70 %	80%	90 %	100%



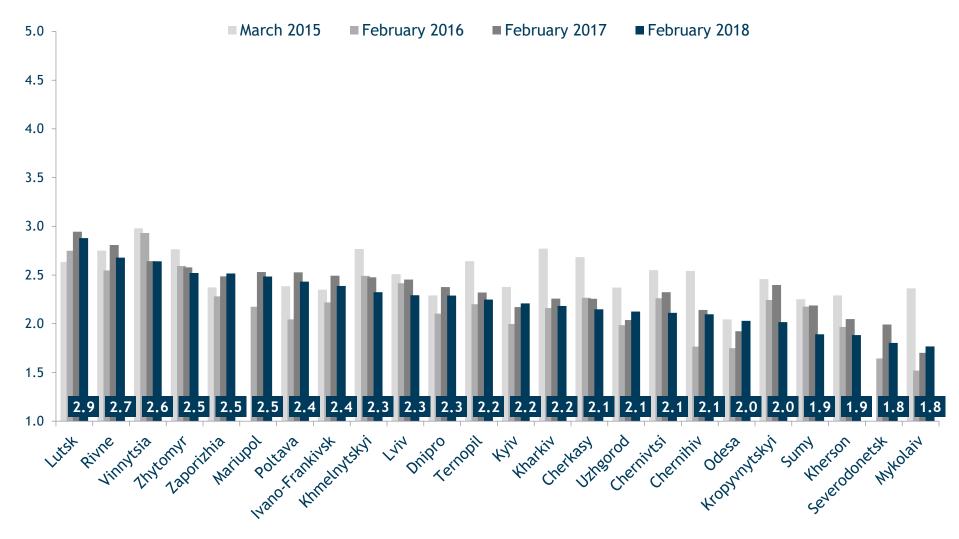
Industrial Zones/Industrial Development

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

					•						
Lutsk	5%	19 %			39%			2	4%	8%	6%
Vinnytsia	4%	17%		-	28%		23%		18%		10%
Rivne	<mark>2</mark> %	15%		38	%			28%		10%	7%
Zaporizhia	3%	12%		33%				37%		15%	6 1 <mark>%</mark>
Zhytomyr	1%	13%		39 %			219	%	19	9%	7%
Kyiv	1% 1	2%	22%	/ 0		28%			29 %		9 %
Ivano-Frankivsk	<mark>1% 9</mark> 2	%	299	%			41%			14%	6%
Poltava	<mark>1% 9</mark> %	6	35	%		3	8%			14%	2%
Dnipro	1% 9 %	6	299	%		32	%		23%	1	7%
Khmelnytskyi	1% 9 %	6	23%			44	1%		1	4%	9%
Kharkiv	<mark>1</mark> % 8%		20%			35%	/ 0		23%	1	2%
Ternopil	<mark>3%</mark> 6%	6	26%			41	%			21%	3%
Lviv	<1% 8	%	24%			48	%			13%	8%
Mariupol	<mark>1%</mark> 6%	6	33%			379	%		9 %	14	4%
Odesa	<mark>1% 6</mark> %	1	9%			39 %			30%		5%
Chernivtsi	1% 6 9	% 2	6%			33%			29 %		7%
Cherkasy	1% 5 <mark>%</mark>	β 3	4%			25%			30%		6%
Kropyvnytskyi	<1%4%	5 20	%		3	0%		29 %		16%	0
Sumy	<1% <mark>4</mark> 9	% 17%			37%	/)			37%		5%
Uzhgorod	4%	28%			43%					24%	1%
Kherson	<mark>1% 3</mark> %	6 17%			41%				37%		1%
Chernihiv	<mark><1% 2</mark> 2	% 22%			51%				18	3%	7%
Mykolaiv	<mark>2%</mark> 1	0%			48%				36%		4%
Severodonetsk	<mark>1</mark> % 1	1%		Ę	52%				33%		3%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100

82

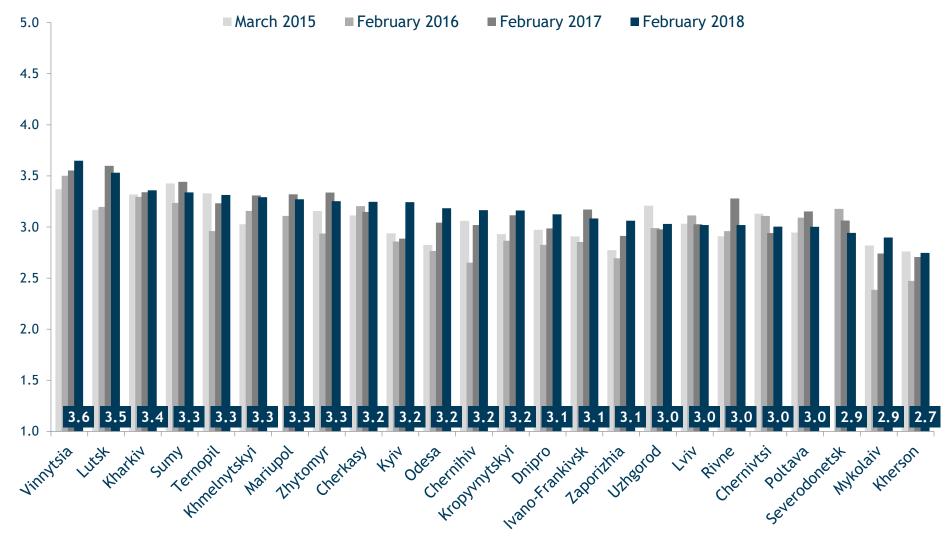
How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) Industrial Zones/Industrial Development



Sports Facilities

		Excellent	■ Good	Average	Bad	Terrible	Difficu	lt to ansv	ver		
Vinnytsia	12	2%		42%			21%		7%	<mark>2%</mark>	15%
Lutsk	10%	6		43%			279	%		12%	<mark>1</mark> % 8%
Sumy	1	15%		27%		26%		1	8%	4%	11%
Ternopil	7%		33%			38%				15%	<mark>1%</mark> 5%
Kyiv	4%		33%			37%)		11%	4%	12%
Kharkiv	4%		31%			35%		8%	6 <mark>1</mark> %	2	0%
Zhytomyr	4%		31%			41%			9%	4%	11%
Mariupol	2%	3	32%			40%			9 % 2	<mark>2%</mark>	16%
Cherkasy	5%		28%			41%			10%	4%	13%
Odesa	3%		30%			40%			13%	3%	
Uzhgorod	_	31	%			40%			23	3%	<mark>3%</mark> 3%
Khmelnytskyi			26%			46%			99		13%
Chernihiv	1%	30				38%			16%	<mark>1%</mark>	14%
Dnipro	2%	27				39%			16%	3%	12%
Poltava	3%	26%	6			43%			17%		7% 5%
Rivne	2 %	25%				43%			16%	5%	
Kropyvnytskyi	<mark>2</mark> %	24%				43%		119			18%
Lviv	1%	24%				1%			9%	3%	12%
Ivano-Frankivsk	3%	22%			41			13%	4%		18%
Chernivtsi	2%	21%			44	%		13%		5%	14%
Zaporizhia		19%			58%					15%	<mark>2%</mark> 3%
Mykolaiv	<mark>1</mark> %	15%			46%			23%		1%	13%
Severodonetsk	_	4%		36%			17% 1	%		32%	
Kherson	<mark>1% 1</mark>	3%		47%				27%	1	5%	8%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90	0% 100%

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) **Sports Facilities**

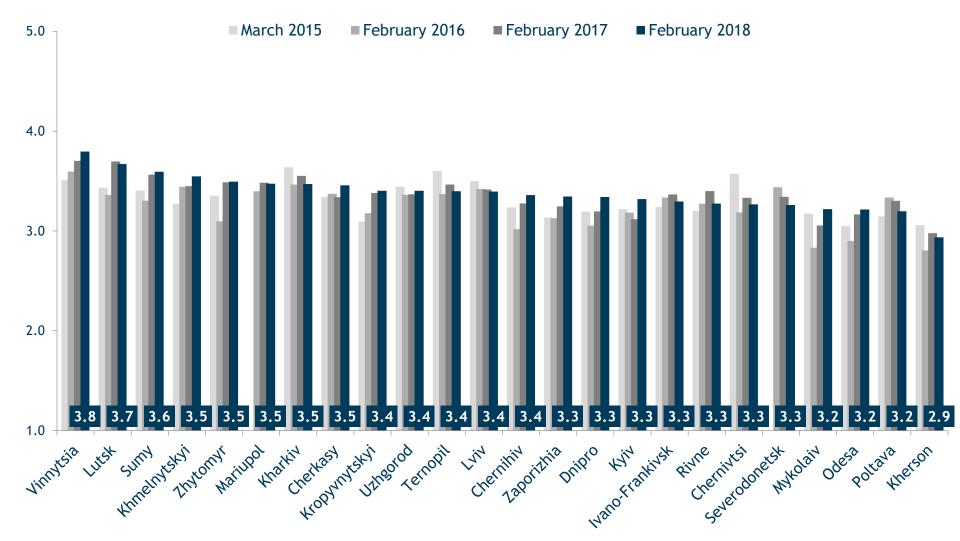


How would you rate the quality of each of the following services and/or public goods that are available in your city? **Universities, Technical Institutes, Colleges**

	-												
Vinnytsia	149	%		47%					19%		5% 1 <mark>%</mark>	15%	
Lutsk	9%			4 9 %					26%		4%1		1%
Zhytomyr	5%			2%				33	%		6% 1 <mark>%</mark>		
Uzhgorod	_		46					44%					< <mark>1%</mark> 3%
Khmelnytskyi	5%		40%	/ 0				39%			<mark>2%</mark>	15%	i D
Sumy	13%		31	%				36%		4	% <mark>1</mark> %	15%	
Ternopil	13%		30%	/ D				38%			139	% 2	<mark>%</mark> 5%
Cherkasy	7%		35%	6				38%			5% <mark>2%</mark>	13	%
Mariupol	4%		37%				3	5%		5%	<mark>1</mark> %	18%	
Kharkiv	7%		33%				32%			7% <mark>1%</mark>		20%	
Lviv	3%		37%				42%	/ 0			6% 1	<mark>% 1</mark> 2	2%
Zaporizhia	3%		36%				50%					7%	<mark>1%</mark> 3%
Kyiv	5%		33%				34%			9%	4%	15%	
Dnipro	2%		35%				37%			9%	1 <mark>%</mark>	16%	
Poltava	6%		31%				38%				16%	4%	6%
Chernivtsi	5%		31%				38%			9%	4%	12	2%
Kropyvnytskyi	5%		30%				38%			6% 1 <mark>9</mark>	%	19 %	
Rivne	<mark>2%</mark>		32%				49%				7%	5 <mark>2%</mark>	8%
Severodonetsk	3%		31%				40%			14	4% <'	1% 12	2%
Chernihiv	3%		30%				43%			5%	<mark>1%</mark>	18%	
Ivano-Frankivsk	4%		29 %				40%			9 %	2%	15%	
Odesa	2%	Ĩ	29%				46%				11%	<mark>1%</mark> 1	0%
Mykolaiv	<mark>2%</mark>	28	3%				47%				11% <´	% 12	2%
Kherson	1%	19%				44%)		2	0%	3%	12	2%
(0%	10%	20%	30%	40%	50%	,)	60%	70%	80	%	90%	100%

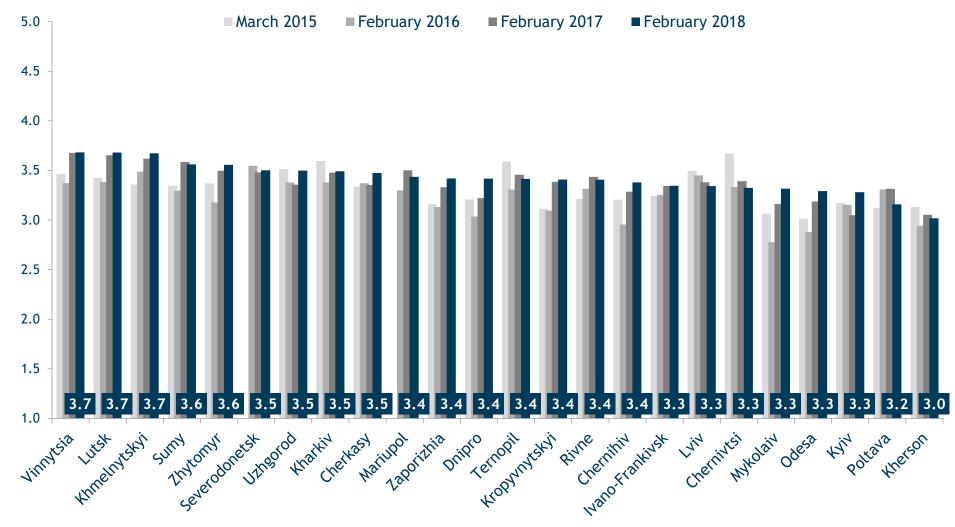
■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) **Universities, Technical Institutes, Colleges**



Schools

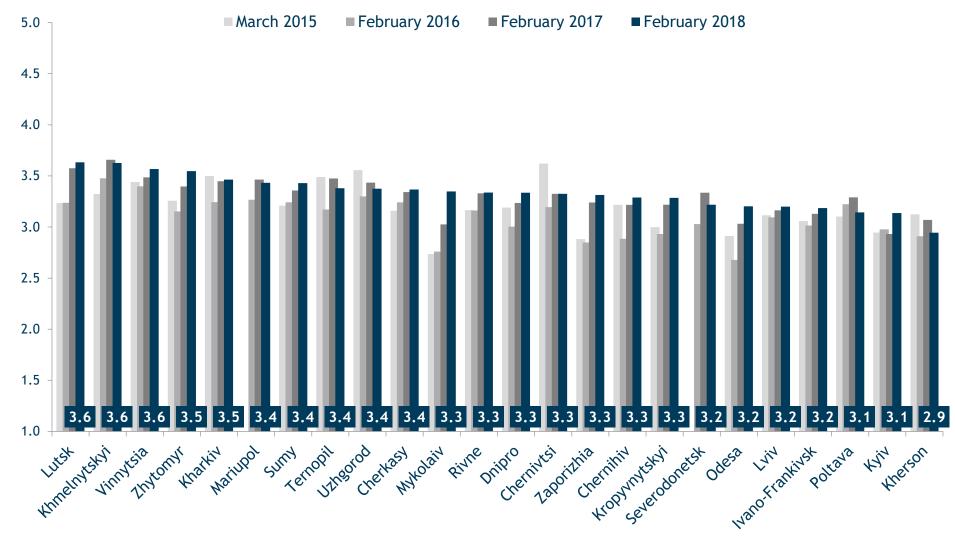
		Excellent	Good	Avera	ge 🔳 Bac	d Terri	ble Diffie	cult to	answer		
Lutsk	8%			49 %				25%	49	6 <mark>1</mark> %	13%
Uzhgorod				55%			3	88%			6% 2%
Khmelnytskyi	6%			49%			30)%		<mark>2%</mark>	13%
Vinnytsia	11%			42%			21%		6% 2 <mark>%</mark>	18	%
Zhytomyr	7%		4	4%			31%		5	% <mark>2%</mark>	10%
Zaporizhia	4%		43	%			41%			3	3% 1 <mark>%</mark> 3%
Severodonetsk	5%		399	%			32%		7% 1 <mark>%</mark>	10	5%
Rivne	3%		41%				43%			6%	<mark>1%</mark> 6%
Cherkasy	8%		34%				38%		4% 2		14%
Dnipro	4%		38%				34%		8% 1 <mark></mark> %	ն 1	6%
Ternopil	11%		30%				42%			11%	1 <mark>%</mark> 5%
Mariupol	-		39%				37%		6% <	1% 1	5%
Mykolaiv	<mark>2%</mark>		39%				39%		1	3% <	% 8 %
Chernivtsi	5%		36%				36%		10%	3%	10%
Sumy	10%		30%				39%		3 <mark>% 1</mark> %	18	
Kharkiv	9%		30%				35%		6% 1 <mark>%</mark>	189	
Chernihiv	3%		35%				40%		7% 1		5%
Lviv	1%		36%				42%		6%		13%
Kropyvnytskyi	5%		31%				8%		6% 1 <mark>%</mark>	199	
Ivano-Frankivsk	_	_	32%				9%		7% 2 <mark>%</mark>		7%
Poltava	6%		30%			36%			16%	5%	
Odesa	4%		31%			43%			119		10%
Kyiv	3%		32%			36%			8% 3%	17	
Kherson	<mark>1</mark> %	22%			4	5%			20%	<mark>1%</mark>	11%
	0%	10%	20%	30%	40%	50 %	60%	70 %	80%	90 %	100%



Kindergartens

		■ Excellent	t ∎Good	Average	Bad	Terrible	■ Diff	icult to a	answer			
Lutsk	6%			46%				28%		4% <mark>1</mark> %	15%	
Khmelnytskyi	6%			45%				31%		4%	14%	
Zhytomyr	8%		4	1%			29 %	6		7% <mark>2%</mark>	13%	
Zaporizhia	4%		419	%			36%			15%	1 <mark>%</mark>	3%
Vinnytsia	9%		35%			2	.5%	6%	<mark>2%</mark>	24%		
Uzhgorod	<1%		43%			51	1%				5% <1	%1 9
Mariupol	2%		40%			32	2%		7% ′	1 <mark>% 1</mark>	9%	
Ternopil	8%		32%			41	%			11%	1% 62	%
Chernivtsi	5%		35%			339			11%	3%	13%	
Rivne	4%		35%			40				11% 1 <mark>9</mark>		
Mykolaiv	<mark>2%</mark>		36%			39%	%			10% < <mark>1</mark> %	13%	
Kharkiv	8%		29%			33%		69	6 <mark>2%</mark>	23%		
Cherkasy	6%		30%			35%			7% 32		9%	
Dnipro	4%		32%			40%				3% <mark>2%</mark>	14%	
Sumy	9%		26%			37%					9%	
Chernihiv	2%		32%			40%			9%		17%	
Poltava	5%		27%			41%					4% 7%	6
Odesa	3%		27%			40%			15%		13%	
Kyiv	3%		7%		30%			14%	4%	23%		
Ivano-Frankivsk	3%		6%		36) 422		_	12%	3%)%	
Kropyvnytskyi	5%		23%						9% 19		0%	
Lviv	1%	27%			43%	6		00/			9%	
Severodonetsk	3%	21%			37%		1	0% < <mark>1</mark> %		29%	4.0%	
Kherson	1%	17%		1	48%				22%	15	<u> </u>	
	0%	10%	20%	30%	40%	50 %	60%	70 %	80	90%	0%	100%

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) **Kindergartens**

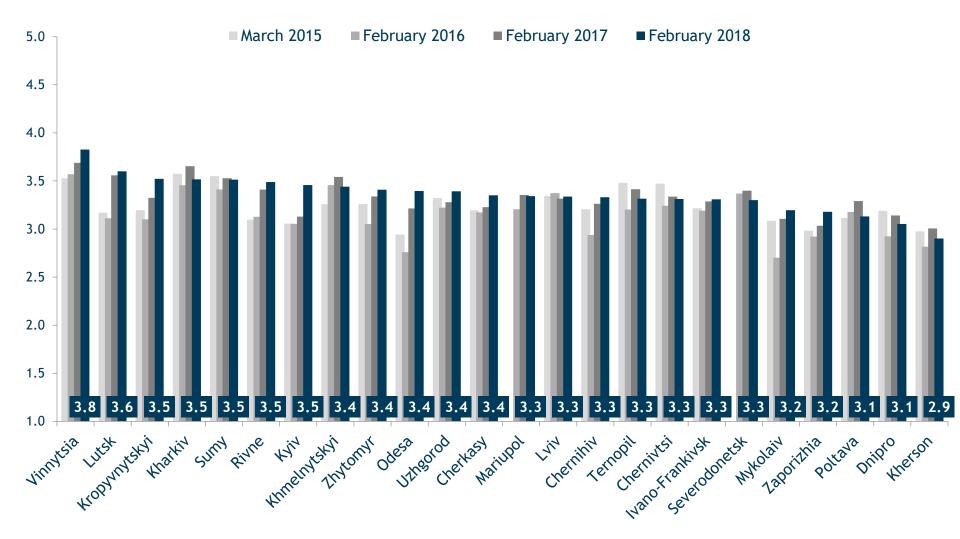


Cultural Venues (Concert Halls, Libraries, Etc.)

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

		Excellent	. Good	Average	Dau			Luit to ans	wei		
Vinnytsia	139	%		51%				18%	3%	<mark>1</mark> %	13%
Lutsk	6%			49 %				31%		6%<	1% 8 %
Kyiv	6%		4	5%			25%		11%	<mark>2%</mark>	11%
Rivne	3%		46%				38%				% 7%
Sumy	1	6%	29 %				.5%	12%	% <mark>2%</mark>	1	5%
Uzhgorod	-		45%				8%				6% 1%
Kharkiv	_		39%				3%	7%		19 %	
Kropyvnytskyi			39%				8%				13%
Zhytomyr			38%				5%		8%	<mark>2%</mark>	11%
Khmelnytskyi			37%				9%		89	% <1%	
Ternopil	-		34%				1%			12%	<mark>2%</mark> 4%
Odesa	8%		32%			389			11%		10%
Chernivtsi	8%		31%			33%		1		8%	12%
Cherkasy	-		33%			41%			8%	2%	10%
Lviv	4%		34%	_		36%			11% 19		5%
Chernihiv	-		33%			40%			9% <1		5%
Ivano-Frankivsk	5%		31%			39%			8% 3%		5%
Mariupol			3%			35%		9%	<mark>1</mark> %	21%	
Poltava	4%		29%			42%			16%		4% 5%
Mykolaiv	1%	32				39%			16%		12%
Severodonetsk	_	30				44%			8% 1 <mark>%</mark>		6%
Zaporizhia	5%	24	%			54%				13%	
Dnipro	-	24%			39	%		18%		4%	12%
Kherson	1 %	16%			50%			2	22%	2%	9%
	0%	10%	20%	30% 4	0%	50%	50%	70%	80%	90%	5 10

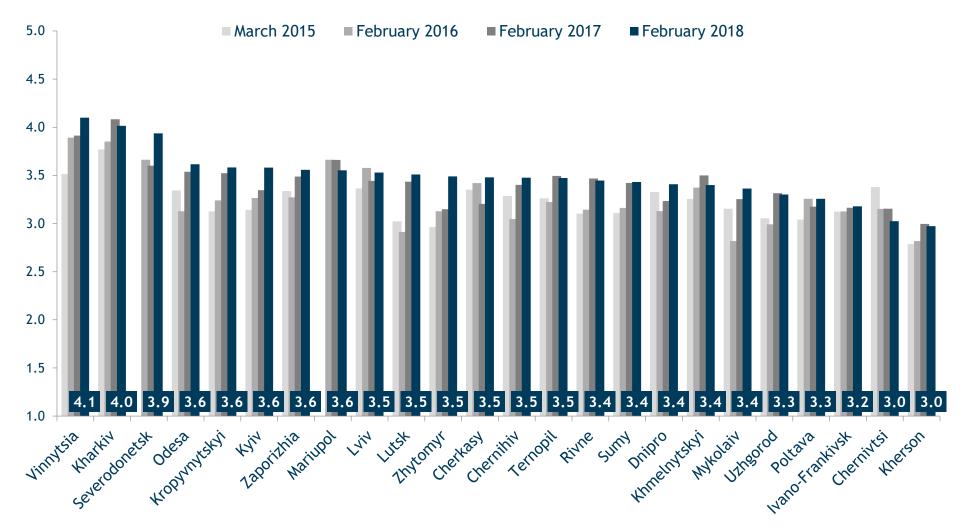
How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) **Cultural Venues (Concert Halls, Libraries, Etc.)**



■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

	-				se Duu	= 10111					
Vinnytsia		33%	/ D		4	6%				16% 3	%< <mark>1%1</mark> %
Kharkiv		27%			51%				15	% 4%	6 1% 2%
Severodonetsk	2	.5%			53%				13%	ъ́ 7	′% 2% <mark>1%</mark>
Kyiv	12%	6		48	8%			27	%	9%	3 <mark>% 2</mark> %
Mariupol	10%			48%				29 %	6	10%	<mark>2%</mark> 1%
Odesa	16%			42%				309	%	119	6 1%≺1 <mark>%</mark>
Lutsk	6%			50%				31%		10%	1% <mark>2</mark> %
Zhytomyr	8%			46%				31%		10%	2 <mark>%</mark> 3%
Rivne	4%			48%				36%		9%	<mark>2%</mark> 1%
Lviv	10%			42%				38%		6%	<mark>2%</mark> 1%
Dnipro	6%			46%				32%		12%	3% <mark>2</mark> %
Chernihiv	9%			43%				35%		12%	1% 1 <mark>%</mark>
Cherkasy	-			40%				35%		9 %	<mark>3% 2</mark> %
Mykolaiv	_			43%				35%		14%	1% < <mark>1%</mark>
Ternopil	-			35%				39%		10%	2% 1%
Zaporizhia	20%			27%				44%			% 2%< <mark>1%</mark>
Kropyvnytskyi	16%			30%				5%			6 1 <mark>%</mark> 3%
Sumy	_			27%			35%		11%	5	<mark>%</mark> 4%
Poltava	16%			27%			31%		19%		<mark>7% 1</mark> %
Khmelnytskyi	9%		32				50%			7%	
Uzhgorod	-		34%				45%		_	12%	2% < <mark>1%</mark>
Ivano-Frankivsk	9%		29%				37%		17%		<mark>6%</mark> 2%
Chernivtsi	5%		29%			38%			13%	11%	4%
Kherson	<mark>2%</mark>		29%			37%			26%		5% 1%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100

Street Markets

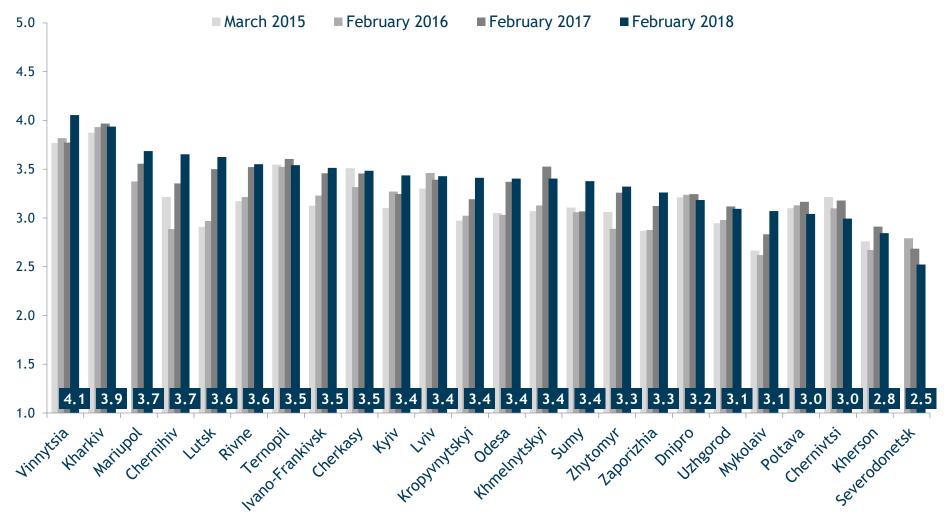


Public Parks and Gardens

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

		Excellent	G 000	Average	e Bad			uit to ar	iswer			
Vinnytsia		26%			55	%				14% 3	3% < <mark>1% 2</mark> %	
Kharkiv	2	4%			49 %				17%	6 6	<mark>% <1</mark> %4%	
Chernihiv	8%			5	8%				25%	8	% <1%1 <mark>%</mark>	
Mariupol	12%			52	%				26%	<mark>7% 1% 2</mark> %		
Lutsk	7%			55%					30%		6%1% <mark>2</mark> %	
Rivne	4%			54%				3	3%		6% 1% <mark>2%</mark>	
Cherkasy	7%			47%				34%		7%	<mark>3% 2</mark> %	
Ternopil	11%			43%					8% 2% <mark>1</mark> 9			
Kyiv	6%			46%			3	30%		12%	<mark>2%</mark> 4%	
Odesa	10%			41%			30		16%	2% <mark>1%</mark>		
Ivano-Frankivsk	10%			41%			37		8%			
Lviv	-			45%			33		12%	<mark>1%</mark> 3%		
Khmelnytskyi	_			2%			39%			<mark>% 1%1</mark> %		
Sumy	11%			5%			33%			15%	<mark>2%</mark> 4%	
Kropyvnytskyi	5%		37%				46%				% 1 <mark>%</mark> 3%	
Zaporizhia	8%		339	%			35%			22%	1% <1%	
Zhytomyr	-		36%				45%			9%	2% 5%	
Dnipro			34%				42%			16%	3% 3%	
Poltava	_		32%			33%			23%		6% 2%	
Chernivtsi	5%		.6%			38%			17%	9%		
Mykolaiv	3%	22%				49%			19		2% 6%	
Uzhgorod	-	24%				1%			0.00/	13%		
Kherson		18%		200/	45%			500/	28%		5% 3%	
Severodonetsk	<1% 6%			39%				50%			<mark>1%</mark> 4%	
	0%	10%	20%	30%	40%	50%	60 %	70 %	80%	90 %	100%	

Public Parks and Gardens

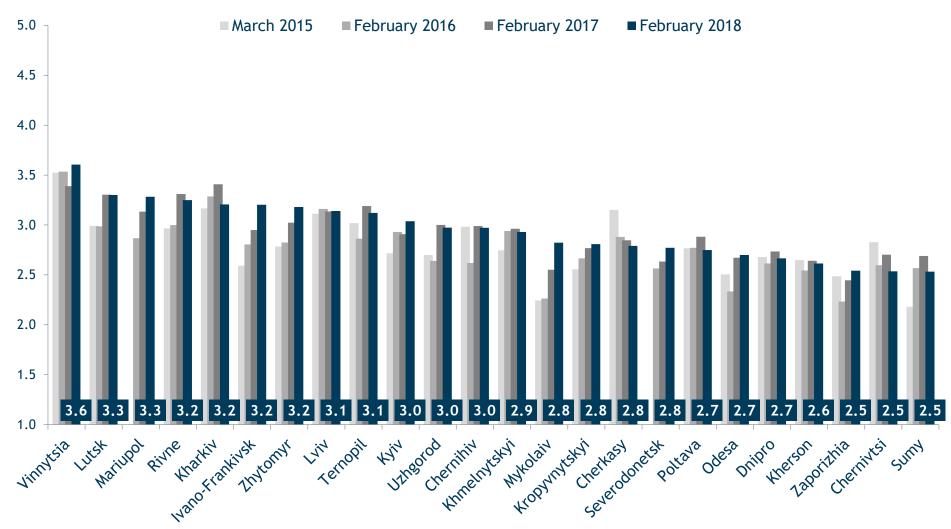


How would you rate the quality of each of the following services and/or public goods that are available in your city? Yards and Areas Near Buildings

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

	٦				J ²			32%				
Vinnytsia	1	10%		48%					7	% 1% <mark>2</mark> %		
Mariupol	4%		38	%			40		13%	3 <mark>% 1</mark> %		
Lutsk	4%		37%	6			43	%			13%	<mark>2%</mark> 1%
Kharkiv	3%		38%				38%			15	5%	4% 2%
Zhytomyr	3%		34%				41%			16	5%	4% 2%
Ivano-Frankivsk	6%		31%				39%			19	%	<mark>2%3</mark> %
Rivne	4%		32%				49%				12%	2% <mark>1%</mark>
Kyiv	3%		31%			36%	,)			23%		6% 1%
Lviv	1%	30)%			52%					13%	<mark>3%1%</mark>
Uzhgorod	1%	29	%			38%					29%	2% < <mark>1%</mark>
Ternopil	5%	23%				50%				1	18%	2%
Kropyvnytskyi	1%	23%			37%				32%			6% 2 <mark>%</mark>
Cherkasy	2%	20%			43%				23%		11%	6 <mark>2</mark> %
Odesa	2 %	18%			37%				32%		10	0% 1%
Khmelnytskyi	1%	19%			54%					24%	%	2% <mark>1%</mark>
Chernihiv	1%	17%			61%					•	18%	2% 1%
Dnipro	2%	16%		3	6%			32%			10%	4%
Sumy	1%	16%		32%				32%		ŕ	16%	<mark>2</mark> %
Poltava	2%	14%		46%					29 %		7	′% <mark>2</mark> %
Mykolaiv	4%	12%		44%					32%		2%	<mark>6</mark> 5%
Chernivtsi	1%	13%		34%				36%			12%	3%
Kherson	1%	13%		35%				45%				4% 1%
Zaporizhia	2%	9%		34%				50%				5% 1%
Severodonetsk	<1% 9	9%		59%						29%		1% <mark>2</mark> %
	0%	10%	20%	30%	40%	50%	60%	70%	8	0%	90%	100%

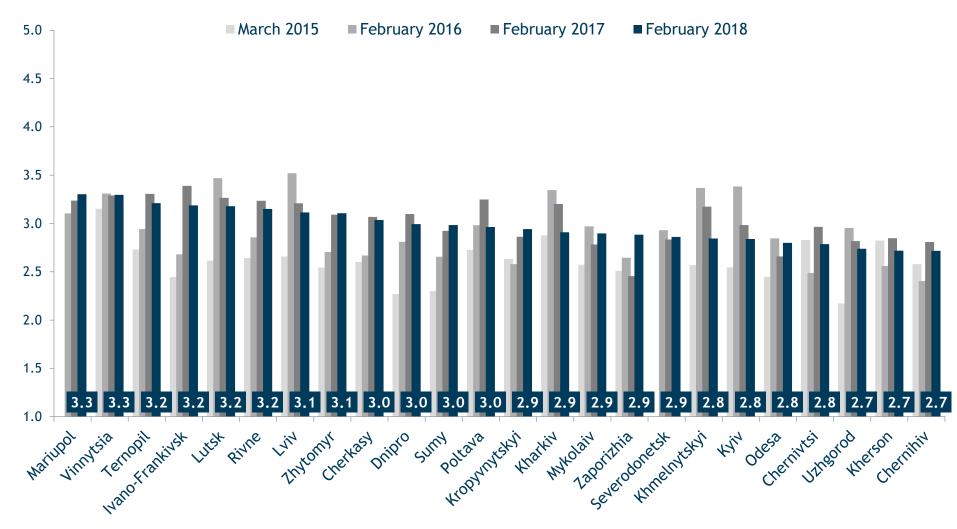
Yards and Areas Near Buildings



Police Activities

		■ Excellent	Good	Average	Bad	Terrible	e ∎D	ifficult to a	answer		
Vinnytsia	6%		34%			27%		8%	7%		18%
Mariupol	6%		30%			35%			13%	<mark>1%</mark>	14%
Lutsk	4%		32%			32%		14	4%	5%	14%
Ivano-Frankivsk	4%	29	9%			39%			13%	3%	12%
Zhytomyr	3%	28%	6			39%			13%	5%	12%
Ternopil	9	21%				48%				14%	<mark>2%</mark> 6%
Rivne	2%	27%				47%				2% 3%	
Dnipro	3%	25%			39				17%	7%	10%
Poltava	3%	24%			429	%			22%		6% 4%
Zaporizhia	3%	23%			36%				31%		5% 2%
Sumy	4%	22%			31%			20%	5%		9%
Lviv	1%	24%			50%					3% <mark>2%</mark>	
Cherkasy	2%	23%		34%				14%	5%	22	
Kropyvnytskyi	3%	21%			32%			18%	7%		18%
Mykolaiv	<mark>1%</mark>	23%			36%			24%		5%	12%
Kyiv	2%	20%		35%				23%		8% 3%	13%
Kharkiv	3%	17%		37%				24%			15%
Chernivtsi	2%	17%			42%			22%		10%	
Odesa	1%	16%		40%				27%		4%	11%
Khmelnytskyi	1%	14%		41%				23%	39		18%
Chernihiv	1%	14%	0.5	42%	_	4.00/	20/	27%	400	8%	8%
Severodonetsk	_	14%	25	5%		18%	3%	0.50/	402		4.40/
Uzhgorod	-	13%		43%				25%		5%	14%
Kherson	1 % ′	<u> </u>		44%				24%		6%	14%
	0%	10%	20%	30% 4	10%	50%	60 %	70 %	80 %	% 9 0	0% 10

Police Activities



Water Supply

Excellent Good ■ Average ■ Bad ■ Terrible Difficult to answer Vinnytsia 14% 58% 21% 5%1%1% 12% Lutsk 59% 21% 5% 2%19 61% 25% Lviv 10% 3%1%<19 Severodonetsk 6% 64% 22% 5% 1%<mark>1</mark>% 15% Cherkasy 44% 29% 7% 3%3% 4% Rivne 54% 33% 6%1% 1% Ternopil 10% 45% 33% 8% 2%1<mark>%</mark> Khmelnytskyi 3% 51% 38% 6%1%<1<mark>%</mark> Kropyvnytskyi 5% 47% 38% 8% 2%1 Mariupol 2% 50% 32% 13% 2% 19 Zhytomyr 4% 46% 36% 9% 3% Kharkiv 6% 43% 38% 9% 2% 2% 3% Dnipro 44% 34% 3%1% 14% 5% 42% 29% 7% < 1% Kyiv 17% 40% Zaporizhia 5% 41% 2%19 12% Ivano-Frankivsk 7% 43% 38% 8% 2% 2% 2% Kherson 41% 34% 19% 3% < 1% 3% 23% 4% 3% Sumv 39% 27% 6% Poltava 34% 37% 17% 6% 1% Chernihiv 1% 47% 12% 2% < 1% 38% 33% 44% Mykolaiv 4% 17% 1% 1% 46% Odesa 7% 16% 1% <1% 30% 2% Uzhgorod 34% 32% 25% 6% 1% Chernivtsi 2% 30% 18% 7% 2% 41% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%



Environment

Excellent Good ■ Average ■ Bad ■ Terrible Difficult to answer Vinnytsia 5% 39% 35% 11% 7% 2% Ivano-Frankivsk 11% 26% 33% 20% 6% 6% Lutsk 27% 16% 44% 3% Severodonetsk 1% 31% 45% 11% 8% 24% Ternopil 6% 45% 18% 5% 2% Kharkiv 2% 45% 22% 21% 4% 6% Poltava 2% 18% 36% 25% 17% 2% Lviv <1% 19% 32% 39% 7% Zhytomyr 2% 18% 44% 26% 7% 2% Rivne 16% 47% 23% 9% Khmelnytskyi 1% 15% 29% 39% 13% Chernihiv 1% 24% 16% 48% 5% Cherkasy 1% 14% 42% 26% 14% 1% 14% 27% 33% 22% Dnipro 3% Kyiv 12% 32% 29% 26% 1% 1% **Mykolaiv** 4% 45% 9% 30% 9% 3% Chernivtsi 1% 12% 34% 30% 21% Odesa 35% 40% 11% 11% Sumy <1% 8% 29% 42% 13% Kherson 1%7% 47% 31% 10% Kropyvnytskyi 1% 7% 45% 31% 14% 3% Zaporizhia 1% 5% 14% 32% 1% 47% Mariupol <1%4% 28% 38% 28% 2% <1% Uzhgorod 2% 22% 58% 18%

40%

50%

60%

70%

80%

90%

0%

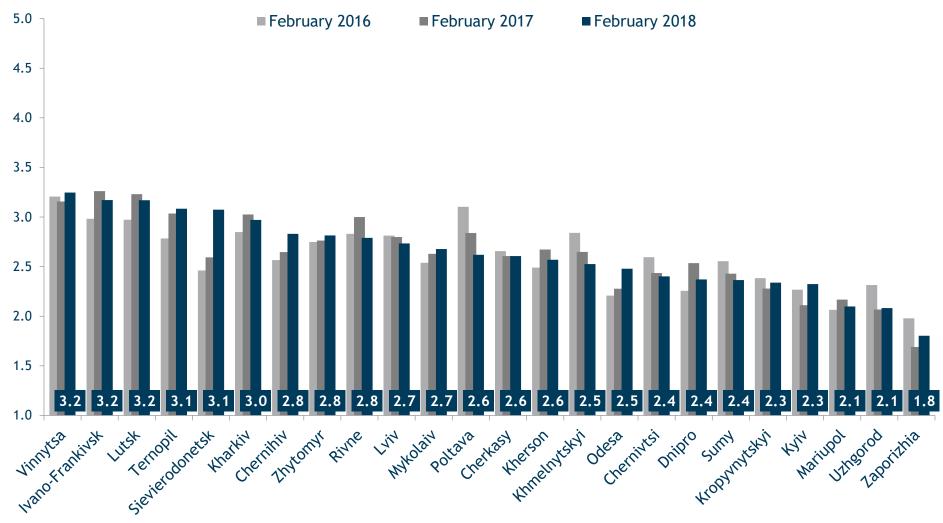
10%

20%

30%

100%

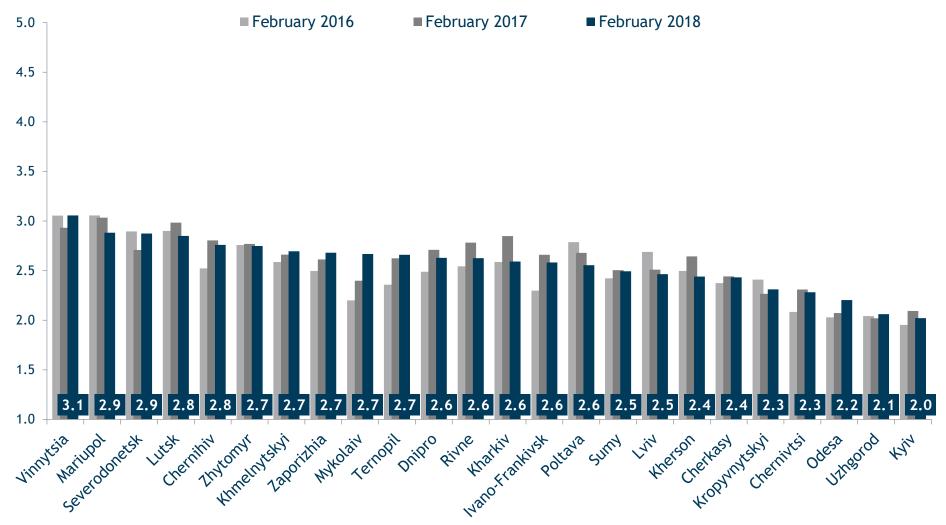
Environment



* These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. Data on this was not collected until IRI's 2016 survey.

Parking

		■ Excell	ent ∎Goo	od Average	e Bad	Terrible	Difficu	Ilt to answe	r		
Vinnytsia	5%	6	27%			%		18%			9 %
Lutsk	3%	2	2%		32%			24%	9	9%	8%
Zhytomyr	3%	18%		36%	6			29 %		9 %	6%
Severodonetsk	<1%	18%		23%		19 %	4%		36%		
Rivne	2 %	16%		33%			34	%		11%	5%
Mariupol	<mark>2</mark> %	16%		41%				22%	4%	15	%
Kharkiv	1%	16%		31%			28%		13%	1	2%
Ivano-Frankivsk	2%	14%		32%			33%		119	6	9%
Dnipro		13%		37%			23%		13%	1	3%
Khmelnytskyi	1%	12%		39%			27%		6%	15	%
Mykolaiv	2%	11%		36%			35%	/ D	5	<mark>%</mark> 1	1%
Lviv	_	12%		31%			36%		13	%	7%
Ternopil	<mark>2</mark> %	10%		45%			26%		· ·	10%	7%
Poltava	_	10%		44%			249	%	1	6%	5%
Sumy	_	10%		9%		28%		12%		21%	
Chernihiv	<1%			7%			21		5%	17%	
Odesa	<mark>1</mark> %	9%	22%			37%			24%		7%
Cherkasy	1%	9%	31%			27%		16%		16%	
Zaporizhia	-		48%					25%	89		10%
Kherson	1%		30%			37%			11%		1%
Kropyvnytskyi		7%	27%			25%		19%		21%	
Chernivtsi	<1%		34%			30%			22%		7%
Kyiv	-		20%		39				31%		3%
Uzhgorod	2%	24	%			46%			22%		7%
	0%	10%	20%	30%	40%	50%	60%	70% 8	0%	90%	10



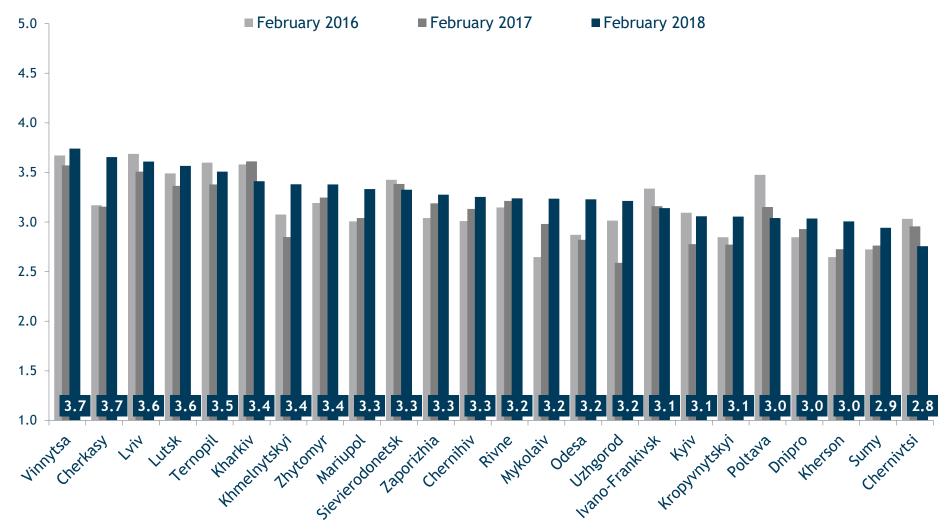
* These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. Data on this was not collected until IRI's 2016 survey.

Heating

Excellent Good Average Bad Terrible Difficult to answer

Vinnytsia	149	6			53%					21%			3%	4%
Cherkasy	18%				46%					22%			5%	1%
Lutsk	9 %				54%					24%	24% 8			1%
Lviv	8%			5	2%				3	3%			4% 2% <mark>1</mark> %	
Ternopil	9 %			43%					33%			9%	2%	4%
Khmelnytskyi	1%			50%		37%						7%	4%	2 %
Kharkiv	8%			42%					35%			11%	3%	<mark>2</mark> %
Zhytomyr	8%			38%				11	%	<mark>3%</mark> 5%	6			
Mariupol	6%			0%			38%						4%	
Severodonetsk	<mark>1</mark> %		42					41% 36%				10%	1 <mark>%</mark> 4	
Zaporizhia	6%	36%									20%		% <mark>1</mark> %	
Kyiv	4%		37%						19				1%	
Odesa	7%		33%					5%			19	9%		61%
Chernihiv	1%		36%				5(5 <mark>2</mark> %	
Mykolaiv	5%		32%				35%			15	%	3%	10%	
Rivne	5%		31%				45%			0.004		13%		2%
Sumy	2%		34%				25%			28%	4.00/		0.00	3%
Ivano-Frankivsk	5%		30%				40%			19%			3%	
Poltava	4%		31%			35%				22%			6%	
Dnipro	3%	-	31%				35% 50%			18%	10	8%	_	þ
Uzhgorod Kherson	<mark>2%</mark>		<u>.9%</u>		_		42%	_			10)% Z	% 7%	10/
	2% 1%	28%								22% 17% 2 <mark>%</mark>			<mark>5%</mark> 4%	1 70
Kropyvnytskyi Chernivtsi	1% 2%	25% 23%				42% 37%				<u>17% 2%</u> 23%			14% 4%	1%
									1		1	1		
	0%	10%	20%	30%	40%	6	50 %	60 %	70 %		80%	90	%	100%

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) Heating



* These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. Data on this was not collected until IRI's 2016 survey.

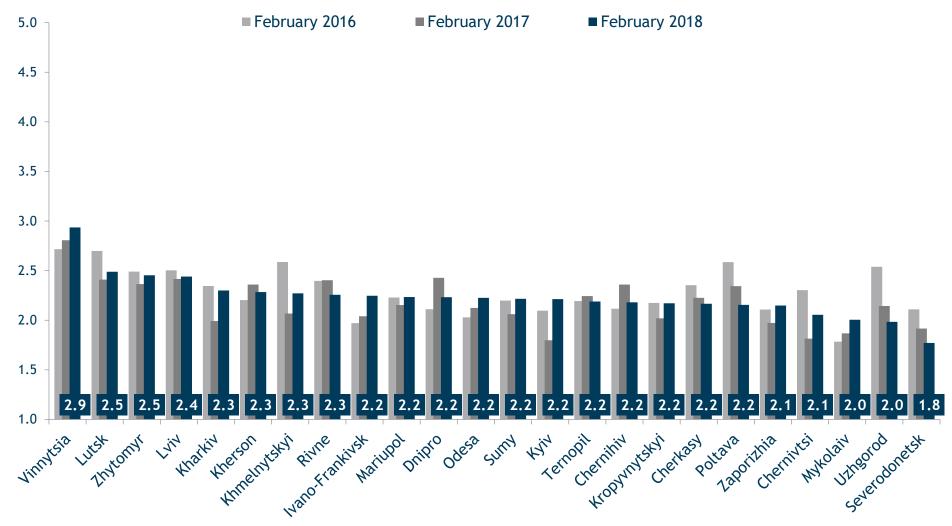
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Accessibility for Persons with Disabilities

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

			- 0000 -	menuge		_ renti					
Vinnytsia	5%	23%			34%			19%		9%	10%
Lutsk	4%	16%	18%	6		•	39%		1	6%	7%
Zhytomyr	<mark>2%</mark> 1	2%	25%			42	2%			13%	6%
Dnipro			20%			33%			26 %		8%
Sumy	<1% 12%	6	26%			24%			31%		7%
Lviv	10%		28%			36%			11%	15	%
Kharkiv	_		1%			37%		15%		19%	
Ternopil	-		2%			42%			22		6%
Ivano-Frankivsk	_		.3%			37%			19%		3%
Rivne			27%			41%		_		20%	5%
Cherkasy		21				37%			23%		2%
Mykolaiv	-				27%			37			7%
Kyiv	-		8%			28%		24			3%
Poltava	<1% 6%		29%			34%			28		3%
Kherson	_		3%			41%		_		19%	1%
Zaporizhia		25				41%			24%		5%
Odesa	<1%6%		6%			46%			220/	17%	5%
Kropyvnytskyi	-	27	~%			36%			22%		10%
Mariupol	-	24%				40%	_	14	4%	18%	00/
Chernivtsi	_	25%				5%		4 70/	29%	4 00/	8%
Chernihiv	-	23%			37			17%		18%	1.00/
Khmelnytskyi Severodonetsk	-	30%	/0	55%		70			33%	1%	10% 3%
Uzhgorod	_	27%		55%	5 34'	0/			31%		3% 7%
UZIIgUIUU	-				34					1	
	0%	10%	20% 30)%	40%	50 %	60 %	70 %	80%	90 %	10

How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) **Accessibility for Persons with Disabilities**

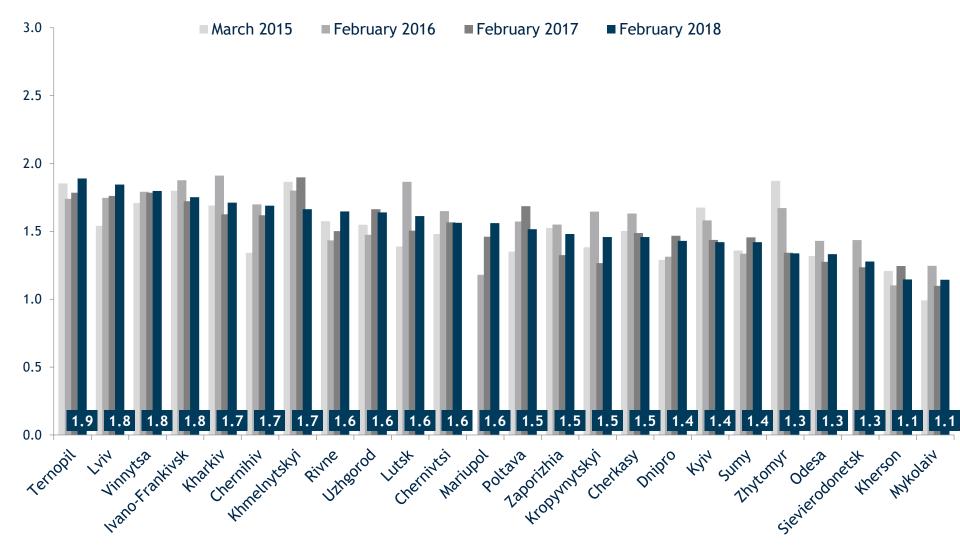


* These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. Data on this was not collected until IRI's 2016 survey.

Do you feel secure walking home alone in your neighborhood at night?

■ Yes, I fe ■ No, I fee					I feel so icult to a	omewhat sa Inswer	fe	No	, I feel so	mewhat	unsafe
Lviv	14	4%			54%				19%	5%	8%
Ternopil	2	5%			43%				25%		5% 2%
Vinnytsia	2	3%			43%			17	7%	12%	5%
Khmelnytskyi	10%				52%			27	%		8% 3%
Kharkiv	17%	,)			43%			22%		11%	8%
Chernihiv	12	%		4	47%			21%		10%	10%
Uzhgorod	12%	6		4	45%			34%			6% 3%
Ivano-Frankivsk	-	%			35%			27%		9 %	8%
Rivne	14%	6		4′	1%			27%		10%	7%
Zaporizhia	11%	5		44	%			25%		1 9 %	2%
Lutsk	_	,)		412	%			28%		11%	6%
Poltava	-			45%				29 %		13%	4%
Mariupol	18%			32%			27%			15%	9%
Chernivtsi	149			34%			34%			10%	9%
Kropyvnytskyi	-			27%			24%		20%		11%
Kyiv	13	%		31%			33%			18%	6%
Odesa	_			37%			32%			19%	5%
Cherkasy	10%			33%			32%		13%		12%
Dnipro	-			25%			29%		20%		9%
Zhytomyr	-[30%			30%		22%		7%
Sumy	-		329	%			34%		12%	1	5%
Severodonetsk	-		30%			33%	6		19 %		12%
Kherson	-		24%			40%			24%		4%
Mykolaiv	6%		23%			35%			23%		13%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

Do you feel secure walking home alone in your neighborhood at night? (continued)

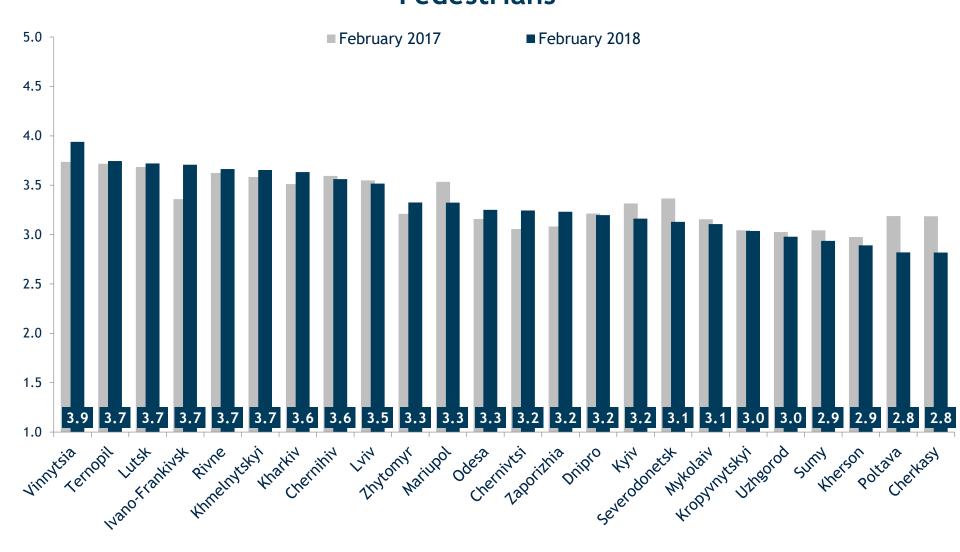


*These scores are based on citizen satisfaction ratings, with "1" indicating feeling terribly unsafe and "3" indicating feeling completely safe. Please note that Mariupol and Severodonetsk were not included in the 2015 survey.

In your opinion, how convenient is your city for each of the following? **Pedestrians**

		Excellent	■ Good	Average	Bad	Terrible	Diffic	ult to an	nswer		
Vinnytsia		18%			e	50%				19%	2%< <mark>1%</mark>
Lutsk	7%			62	2%				25%	5	5% <mark>< 1% 1</mark> %
Khmelnytskyi	5%			60%					31%		4 <mark>%<1%</mark>
Kharkiv	7%			57%					26%		6% 2%1 <mark>%</mark>
Rivne	6%			58%					31%	3	% < <mark>1% 1</mark> %
Ternopil		16%			48%				31%	5%	ն <1 <mark>% <1%</mark>
Ivano-Frankivsk	1	4%		48	%				32%	5	% <mark><1% 1%</mark>
Chernihiv	4%			51%					12%		3% <mark><1%</mark>
Lviv	5%			46%				45%	,)		% < 1 <mark>% < 1%</mark>
Mariupol	4%		38%				42%				ն <1% <mark>2</mark> %
Zhytomyr	6%		35%				48%			9	% 2%< <mark>1%</mark>
Chernivtsi	4%		34%			4	43%			11%	4% 4%
Odesa	2%		34%				50%				% 1% <1 <mark>%</mark>
Kyiv	7%		29%			40%			1	9%	4%1%
Dnipro	4%		32%				7%			14%	3 <mark>%1%</mark>
Sumy	1%	31%				34%			26%		6% 1 <mark>%</mark>
Zaporizhia	3%	26%	6				60%			10%	ő <1% <1%
Kropyvnytskyi	<mark>2%</mark>	25%				43%			22%		<mark>2%</mark> 5%
Severodonetsk	1%	24%				61%				1	3% 1%
Cherkasy	_ <mark>1</mark> %	24%			41%				23%		10% < 1%
Uzhgorod	-	24%				56%		_		15%	6%<1%
Kherson	<1%	23%	_		43%				31%		2%<1 <mark>%</mark>
Mykolaiv	<1%	23%				63%				1	2% 1%1 <mark>%</mark>
Poltava	2%	20%			45%				22%		10%<1%
(0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

In your opinion, how convenient is your city for each of the following? (continued) Pedestrians

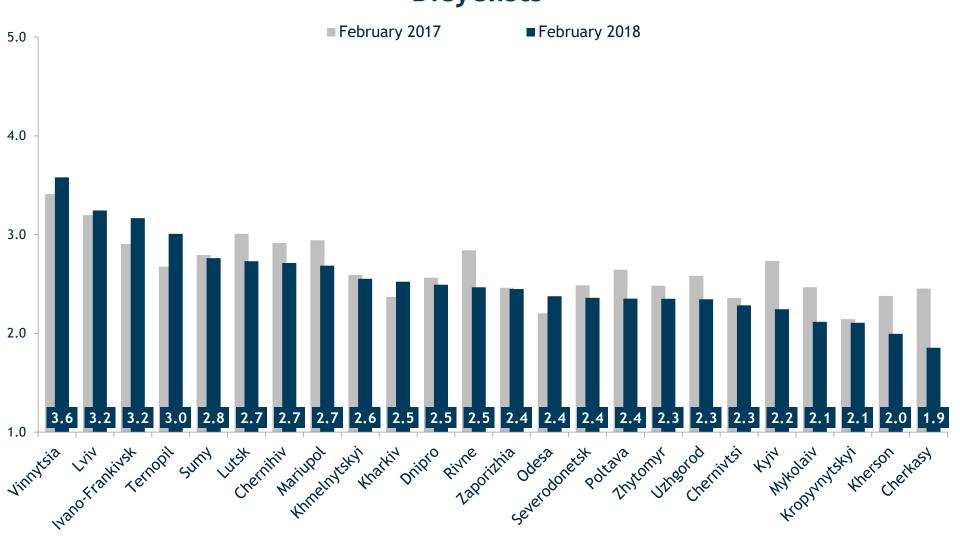


*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

In your opinion, how convenient is your city for each of the following? Bicyclists

		Exceller	nt ∎Good	Avera	age 🔳 Ba	d Terri	ble 🔳 Dif	ficult to	answer			
Vinnytsia	11	%		44%				23%		9% 2	<mark>%</mark>	11%
Ivano-Frankivsk	5%		28%			35%			14%	4%	14	1%
Ternopil	4%		28%			36%			21%		7%	<mark>6</mark> 4%
Lviv	<mark>1</mark> %	27	%			44%			8%	<mark>1%</mark>	18%	
Lutsk	<mark>1</mark> %	22%			30%			30%		1	0%	6%
Sumy	1%	19%		3	32%			36%			3%	8%
Mariupol	<mark>1</mark> %	14%		33%			302	%		7%	15	%
Dnipro	-	12%		29 %			34%			14%		9%
Rivne	-	11%		26%			43%				12%	4%
Khmelnytskyi	<1% 13	3%	2	9%			45	%		4	4%	9 %
Chernihiv	<1% 12			44	%			27%		6%		11%
Poltava	<1% 12			32%			31%			229		<mark>2</mark> %
Kharkiv	<mark>1</mark> % 10		28%	0			40%		(5%	16%	
Zhytomyr	<mark>2%</mark> 7%		27%			3	9%			16%		9%
Zaporizhia	3% 69	6	29 %				48%				8%	7%
Kyiv	<1% 8%	6	21%		3	2%		18%			21%	
Chernivtsi	1% 6%		25%			43%			1	4%	1	2%
Odesa	<mark>1% 6%</mark>		34%				41%			12		7%
Kropyvnytskyi	<u><1%5%</u>)%			8%			22%		14	4%
Cherkasy	4%	13%			40%				35%			7%
Kherson	3%	14%				58%				21%	6	3%
Uzhgorod	3%		36%				5	2%	_			8% 1%
Mykolaiv	<1%2%					61%				11%		9%
Severodonetsk	2%	2	9%			48	3%		3	<mark>%</mark>	18%	
	0%	10%	20%	30%	40%	50%	60%	70%	80	%	90%	100

In your opinion, how convenient is your city for each of the following? (continued) Bicyclists



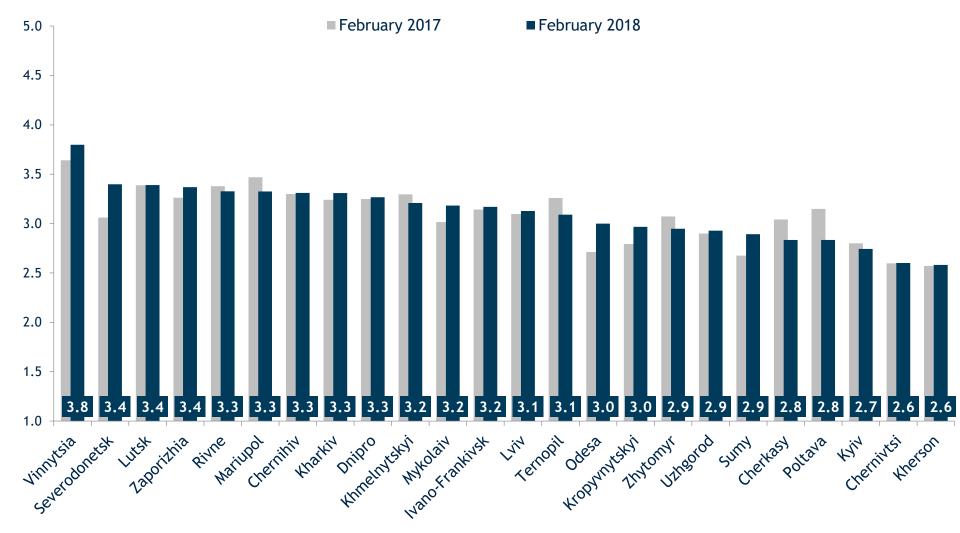
*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

In your opinion, how convenient is your city for each of the following? Drivers of Private Vehicles

Eventer Cood Average Pod Torrible Difficult to answer

		Excellent	■ Good	Average	Bad	Terrible	e ∎Diffi	cult to an	swer		
Vinnytsia	11%			53%				24	4%	3 <mark>% <</mark> 1%	10%
Lutsk	3%		38%				45%			7% <	% 7%
Dnipro	4%		35%			3	8%		11%	3%	8%
Zaporizhia	8%		30%				51%				<1% <1%
Chernihiv	1%	37	%				42%		8		10%
Rivne	4%		3%				48%				<1 <mark>%</mark> 5%
Mariupol	<mark>1%</mark>	379					45%				10%
Lviv	<u>2%</u>	34				33%			18%	5%	7%
Kharkiv	4%	31				40%			11%		3%
Khmelnytskyi	4%	30%	,)			43%			14		
Ivano-Frankivsk	1%	32%				41%			15%	2%	9%
Severodonetsk	2%	30%			29%		7% -	<1%	32		
Ternopil	_ <mark>2%</mark>	24%				52%				16%	<mark>2%</mark> 3%
Sumy	<1%	26%			35%			24%		6%	9%
Mykolaiv	3%	21%				60%					% 7%
Odesa	2%	21%			46%				23%		<mark>%</mark> 6%
Cherkasy	<mark>_2%</mark>	21%			37%			22%		9%	9%
Poltava	3%	20%			44%			20	0%	11%	
Zhytomyr	3%	19%			47%				22%		<mark>% 6</mark> %
Uzhgorod	<1%	20%			5	7%				7%	<mark>6% 1%</mark>
Kyiv	_ <mark>1</mark> %	19%		32%				9%			11%
Kropyvnytskyi	-	17%		40%	,)			9%	<mark>2%</mark>	21%	
Chernivtsi	<mark>_1% 1</mark> 4	1%		34%			29%		11		11%
Kherson	1% 10%			40%				36%		7%	7%
(0%	10% 20	0%	30% 40	0%	50%	60%	70%	80%	90%	100%

In your opinion, how convenient is your city for each of the following? (continued) Drivers of Private Vehicles



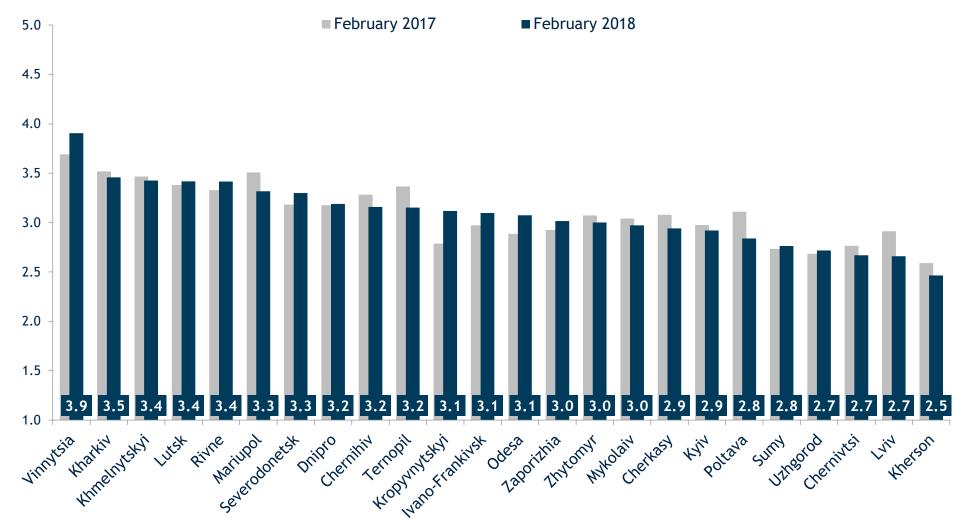
*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

In your opinion, how convenient is your city for each of the following? **Public Transportation Passengers**

		Excellent	Good	Average	e Bad	Terrible	e 🔳 Diffi	cult to an	swer		
Vinnytsia		17%			59	9%				20% 3	% < 1 <mark>% 1</mark> %
Kharkiv	5%			48%				34%		9 %	% <mark>2</mark> %2%
Khmelnytskyi	3%		44%					45%			6%1%1 <mark>%</mark>
Rivne	3%		43%					45%			5%1% <mark>2</mark> %
Lutsk	5%		41%				4	3%		7	<mark>% 1%</mark> 3%
Severodonetsk			41%				45%			11	% <1% <mark>2%</mark>
Mariupol	2%		38%				48%			9	9% 1% <mark>2</mark> %
Ternopil	_		34%			4	3%			14%	5% 1%
Dnipro	_		32%				2%			15%	4% 3%
Chernihiv	<mark>2%</mark>	32					50%			10%	5% 2 <mark>%</mark>
Ivano-Frankivsk		309				42%				21%	<mark>2%</mark> 3%
Kropyvnytskyi	_	30%				43%			16%		<mark>%</mark> 7%
Odesa	_	29%	0			45%				20%	<mark>3%1%</mark>
Cherkasy	2%	25%				45%			19%		7% 2%
–. Kyiv	1%	25%				46%			20%		7% 2%
Zhytomyr	3%	21%				52%				19%	4% < 1%
Sumy	1%	23%			31%			32%		7%	
Poltava	_	20%			472				19%		10% 1%
Mykolaiv	1%	20%				56%				20%	2% 1%
Zaporizhia	3%	17%		400		59%		220/		20%	1% < 1%
Lviv	1%	16%		40%				33%		4.00%	9% 2%
Chernivtsi	1%	15%		41%				27%	2.00/	10%	7%
Uzhgorod	<1%				52%			420/	28%		7% 1%
Kherson	<1% 6	0%	41	%				42%			9% 2 %
	0%	10%	20%	30%	40%	50 %	60%	70 %	80%	90 %	100%

In your opinion, how convenient is your city for each of the following? (continued)

Public Transportation Passengers



*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

In your opinion, how convenient is your city for each of the following? **People with Baby Strollers**

		Exce	ellent	Good	■ Averag	ge 🔳 B	ad ∎1	errible	Diffi	cult to	answe	r		
Vinnytsia	8%	6		4	42%				322	%		8	% <mark>2%</mark>	9%
Ternopil	<mark>2%</mark>		26%				37%				24%			7% 4%
Kharkiv	3%	2	.1%			39	9%			2	0%	(5%	11%
Zaporizhia	4%	1	9 %			37%				25	5%		8%	7%
Lviv		21%	,)			41%	,)			2	2%		5%	11%
Ivano-Frankivsk	1%	18%				41%				18%		6%	1	5%
Chernihiv	<1%	17%			4	1%				21%		8 %		13%
Mariupol	<1%	17%			4	0%				25%		6	%	11%
Lutsk	<mark>2</mark> %	15%			37%	6				30%			9 %	7%
Sumy	<1%	16%			31%			24	%			23%		7%
Khmelnytskyi	<mark>1</mark> %	14%				52%					18%		4%	11%
Rivne	_	12%			40%					31%			12%	5%
Zhytomyr	-	10%		3	33%				34%				17%	5%
Odesa	1%				44%					32	%		7	
Dnipro	1% [·]			30%	%			33%	%			15%		10%
Kyiv	1% 1			26%				36%			12		1	5%
Chernivtsi	1% 1			31%				31%				19%		9%
Poltava	<1% 1				39%				31%				18%	2%
Kropyvnytskyi	<1%		19%				43%				12%		199	
Cherkasy	6%		2	8%				35%			2	22%		9%
Severodonetsk	-			39%					42%				1%	13%
Mykolaiv	<1%	4%		38%					45%	6			79	
Kherson	3%			40%					37%				14%	6%
Uzhgorod	3%		32%	%					52%					13%
	0%	10%	20)%	30%	40%	50	% 6	50%	70%	8	0%	90%	6 10

How child-friendly is your city?

		-	Rather friend	lly 🗖	Rather unfr	riendly	Difficult	to answer			
Vinnytsia					86%					5%	9%
Rivne					86%					5%	9%
Zhytomyr					85%					9 %	6%
Lviv					85%					3%	12%
Odesa					83%					5%	12%
Lutsk					82%					7%	12%
Kharkiv					82%				49	%	14%
Ivano-Frankivsk					80%				6%	0	13%
Zaporizhia	-				80%					12%	8%
Ternopil	_				79 %					13%	8%
Chernihiv	_				76%				6%	18	
Chernivtsi	-				76%				12%		12%
Mariupol	-				75%				14%		10%
Dnipro	_				74%				10%	1	6%
Poltava	_				74%				17%		10%
Severodonetsk	_				73%				8%	18	
Khmelnytskyi					73%				7%	20%	
Sumy	_				71%				11%	18	
Mykolaiv	-				70%				2%	19	
Kherson	_				7%				2%		11%
Kyiv	_			665				17	%		7%
Cherkasy	-			65%				12%		22%	
Kropyvnytskyi	_			63%				14%		22%	4.00/
Uzhgorod				62%				28%			10%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	6 100 %

How do you usually move around your city?

(Western Ukraine)

		Lviv			erniv	tsi	Т	ernop	il		Rivne	
	First answer	Second answer	Third answer									
On foot	29 %	53%	15%	42%	25%	14%	37%	38%	14%	24%	46 %	16%
By car	15%	11%	19%	22%	14%	14%	14%	15%	17%	14%	12%	12%
By public transportation	55%	31%	9 %	34%	41%	14%	46%	34%	13%	59 %	22%	9 %
By bicycle	0%	1%	4%	1%	3%	4%	1%	3%	6%	0%	1%	7%
By motorcycle, scooter, or moped	0%	0%	1%	0%	1%	1%	1%	1%	1%	0%	0%	0%
Other	0%	0%	2%	1%	2%	8%	1%	1%	7%	1%	1%	9 %
Difficult to answer	0%	3%	50%	1%	14%	46 %	0%	8%	42%	2%	17%	48 %

	lvanc	o-Fran	kivsk	Khm	nelnyt	skyi	Uz	zhgoro	bd		Lutsk	
	First answer	Second answer	Third answer									
On foot	40%	37%	12%	39%	28 %	27%	44%	45%	10%	34%	46 %	9 %
By car	15%	13%	10%	19%	17%	27%	13%	17%	37%	16%	8%	9 %
By public transportation	44%	37%	10%	41%	35%	17%	42%	33%	16%	50%	33%	10%
By bicycle	0%	3%	8%	0%	2%	5%	0%	1%	4%	0%	1%	3%
By motorcycle, scooter, or moped	0%	1%	2%	0%	0%	0%	0%	0%	0%	0%	0%	1%
Other	0%	1%	8%	0%	0%	1%	0%	0%	15%	0%	0%	9 %
Difficult to answer	0%	9 %	50%	0%	18 %	22%	0%	4%	1 9 %	1%	12%	61%

How do you usually move around your city? (Central Ukraine)

		Kyiv			ytom	yr	Vi	nnyts	ia	Ch	ernih	iv
	First answer	Second answer	Third answer									
On foot	28%	49 %	18%	27%	53%	15%	20%	49 %	10%	35%	46 %	13%
By car	17%	11%	20%	11%	12%	24%	15%	6 %	14%	16%	11%	21%
By public transportation	54%	34%	7%	60%	28 %	7%	63%	22%	8%	47%	36%	11%
By bicycle	0%	1%	4%	1%	1%	1%	1%	2%	3%	1%	3%	7%
By motorcycle, scooter, or moped	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%
Other	0%	1%	10%	0%	1%	3%	0%	0%	3%	1%	0%	4%
Difficult to answer	0%	4%	40%	1%	5%	48%	0%	20%	63%	0%	4%	43%

	C	herka	sy		Sumy		Krop	yvnyt	tskyi	P	oltava	a
	First answer	Second answer	Third answer									
On foot	37%	39 %	13%	20%	52%	17%	27%	50%	15%	35%	43%	13%
By car	14%	10%	13%	10%	12%	12%	14%	8%	14%	14%	13%	19 %
By public transportation	47%	36%	9 %	68%	25%	4%	57%	31%	5%	48 %	34%	10%
By bicycle	1%	2%	5%	1%	3%	7%	0%	0%	5%	1%	2%	5%
By motorcycle, scooter, or moped	0%	1%	1%	0%	1%	3%	0%	0%	3%	0%	0%	2%
Other	0%	1%	7%	0%	0%	11%	0%	0%	5%	0%	0%	4%
Difficult to answer	1%	11%	52%	0%	6%	47%	0%	11%	52%	1%	8 %	46 %

How do you usually move around your city? (Southern and Eastern Ukraine)

		Odesa			herso	n	М	ykolai	iv	Zaj	porizł	nia
	First answer	Second answer	Third answer									
On foot	39 %	40%	16%	51%	33%	8%	31%	42 %	14%	32%	45%	11%
By car	19%	12%	15%	9 %	12%	21%	13%	5%	8%	19%	10%	18%
By public transportation	41%	41%	14%	40%	48 %	6%	51%	37%	7%	50%	41%	7%
By bicycle	1%	1%	5%	0%	2%	4%	0%	1%	2%	0%	0%	2%
By motorcycle, scooter, or moped	0%	0%	2%	0%	0%	1%	0%	0%	1%	0%	0%	1%
Other	0%	1%	7%	0%	1%	5%	4%	5%	4%	0%	2%	17%
Difficult to answer	0%	4%	42%	0%	5%	55%	0%	11%	64%	0%	1%	43%

		Dnipro			Kharkiv			rodor	netsk	М	ariup	ol
	First answer	Second answer	Third answer									
On foot	31%	38%	14%	27%	45%	12%	35%	53%	5%	29 %	48 %	11%
By car	15%	12%	17%	11%	9 %	14%	14%	2%	4%	13%	8%	12%
By public transportation	52%	32%	9 %	60%	29 %	4%	48 %	36%	7%	55%	27%	6%
By bicycle	0%	1%	4%	0%	1%	3%	1%	1%	7%	1%	2%	2%
By motorcycle, scooter, or moped	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%
Other	1%	0%	3%	1%	2%	9 %	1%	1%	4%	1%	2%	11%
Difficult to answer	1%	16%	52%	1%	13%	56%	1%	7%	72%	1%	12%	56%

Do you use a taxi hailing application such as Uklon or UBER?

Yes	No	Difficult to answer	

Kyiv		3	1%				68	%			1%			
Odesa		27%	6				71%				3%			
Lviv		25%	l.				74%				1%			
Rivne		22%					72%				6%			
Zaporizhia		22%					78 %				<1%			
Khmelnytskyi		21%					76%				3%			
Kharkiv		20%					77%				3%			
Mariupol		19%					80%				1%			
Dnipro		19%					78%				3%			
Chernivtsi	1	7%				7	8%				5%			
Uzhgorod	1	6%					82 %				1%			
Vinnytsia	15	5%		84%										
Cherkasy	14	%		83%										
Lutsk	14	%				8	2%							
Ivano-Frankivsk	14					8	4%				3%			
Ternopil	12%	5				8	7%				1%			
Zhytomyr	10%					89					1%			
Mykolaiv	10%					899	%				<mark>2</mark> %			
Kherson	8%					88%					4%			
Sumy	7%					90%					3%			
Chernihiv	7%					91%					2%			
Kropyvnytskyi	6%					94%					1%			
Severodonetsk	4%					94%					<mark>2</mark> %			
Poltava	4%					94%					3%			
() %	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%			

Electoral Moods



A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

If parliamentary elections were held next Sunday, would you participate in such elections?

	Defin	itely yes	Somewhat	nat yes	Somewhat	t no 🔳	Definitely no	Diffic	ult to answ	/er	
Ternopil		3	88%				36%		13%	10	<mark>)% 3</mark> %
Cherkasy	/	37	7%				35%	8	3% 10%		10%
Uzhgorod		21%				51	%	9	9%	14%	6%
Lviv	/	32%				40%		4%	13%		11%
Chernivtsi	_	28 %				43%		1	3%	8%	8%
Kyiv	′_	35%	1			34%		6%	17%		8%
Rivne	_	36%				33%		10%	13	%	9%
Vinnytsia	_	36%				33%		10%	14		7%
Ivano-Frankivsk	-	29 %				40%		12%		3%	6%
Kropyvnytskyi	-	31%				37%		8%	12%		12%
Zaporizhia	-	25%				43%		8%		22%	3%
Khmelnytskyi	-	14%				54%		15%		13%	4%
Dnipro	-	29 %				37%		10%	15%		8%
Lutsk	_	19%				8%		15%		11%	7%
Kharkiv	_	36%				31%		12%	14		8%
Odesa	_	15%				1%		12%	149		8%
Mariupol	-	24%				0%		7%	14%	14	4%
Zhytomyr	-	35%				7%		12%	18%		8%
Kherson	_	26%			34%			14%	20%		6%
Chernihiv	_	12%			48%			16%	9%	14	4%
Severodonetsk	_	17%			42%		10%		21%		10%
Poltava	_	16%	_		42%		15%		20%		7%
Mykolaiv	-	24%			31%		7%	23%		15	%
Sumy	/	18%			35%		8%	19%		21%	
	0%	10%	20%	30%	40%	50 %	60%	70%	80%	90 %	100%

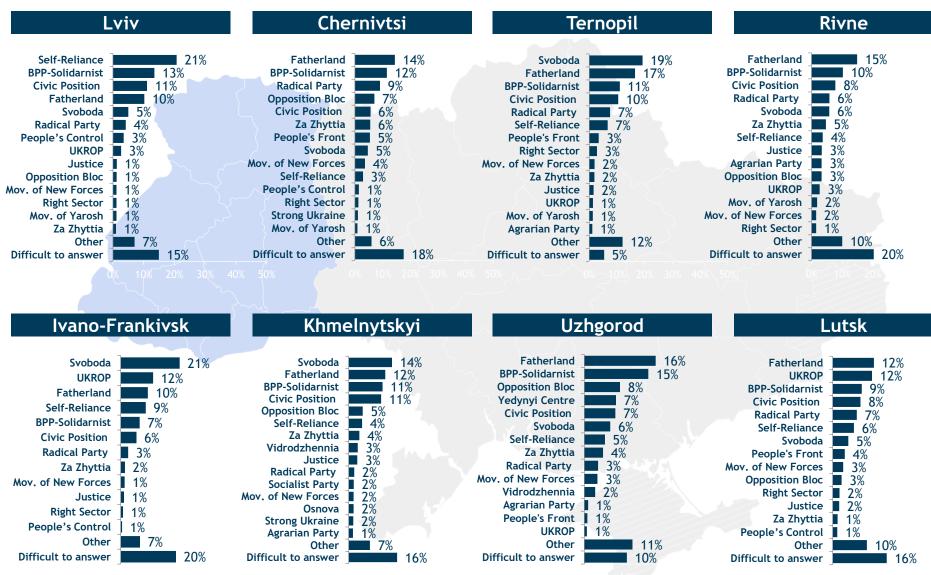
If parliamentary elections were held next Sunday, for whom would you vote?

(All respondents)

	Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	lvano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
Fatherland (Batkivshchyna)	11%	8%	8%	9 %	7 %	8%	9 %	9 %	8%	6%	7 %	14%	12%	13%	13%	13%	7 %	8%	9 %	12%	12%	12%	5%	6%
BPP-Solidarnist	15%	7%	7 %	8%	5%	10%	10%	7%	10%	3%	4%	12%	8%	6%	9 %	11%	3%	6%	8%	7%	9 %	8%	4%	5%
Opposition Bloc	2%	11%	3%	12%	-	4%	6%	3%	1%	8%	11%	3%	2%	4%	1%	6%	8%	5%	3%	3%	6%	3%	15%	12%
For Life (Za Zhyttia)	4%	8 %	3%	9 %	1%	5%	4%	1%	1%	6%	10%	2%	3%	5%	2%	3%	10%	5%	3%	3%	5%	3%	9 %	10%
Civic Position	6%	3%	4%	2%	4%	5%	3%	6%	8%	2%	1%	3%	6%	6%	9 %	5%	1%	2%	8%	6%	5%	4%	2%	2%
Radical Party	3%	2%	5%	3%	2%	3%	4%	6%	3%	2%	4%	7%	5%	5%	7%	2%	2%	3%	2%	4%	7%	6%	5%	3%
Self-Reliance (Samopomich)	3%	1%	3%	1%	7%	4%	2%	5%	16%	3%	3%	5%	3%	2%	6%	4%	2%	1%	3%	3%	2%	4%	2%	2%
Svoboda	3%	-	2%	-	16%	2%	2%	4%	4%	-	1%	4%	4%	1%	15%	4%	-	3%	11%	3%	4%	1%	1%	-
UKROP	1%	10%	-	1%	9 %	-	1%	9 %	2%	-	-	1%	2%	1%	1%	-	-	1%	1%	2%	-	1%	-	-
Movement of New Forces	-	-	2%	1%	1%	3%	-	2%	1%	-	3%	1%	1%	1%	2%	2%	-	1%	1%	2%	3%	2%	1%	1%
People's Front	1%	-	1%	1%	-	1%	1%	4%	1%	-	1%	1%	1%	-	3%	1%	1%	1%	1%	1%	4%	1%	1%	-
Vidrodzhennia	-	-	1%	-	-	-	-	1%	-	-	-	-	1%	1%	-	2%	12%	-	2%	-	-	-	1%	-
Justice	1%	-	-	-	1%	1%	1%	1%	1%	-	-	-	3%	-	1%	1%	-	-	2%	2%	-	1%	-	1%
Nash Krai	-	-	-	2%	-	-	-	-	-	-	1%	-	-	-	-	-	3%	1%	1%	-	-	2%	2%	4%
Right Sector	-	1%	1%	-	1%	-	-	1%	1%	-	1%	-	1%	1%	2%	-	-	1%	2%	1%	1%	1%	-	-
Agrarian Party of Ukraine	-	-	1%	-	-	1%	2%	-	1%	1%	-	-	3%	1%	1%	1%	-	-	2%	-	1%	1%	-	-
Socialist Party	-	1%	-	-	-	1%	-	-	-	1%	1%	2%	-	1%	-	-	1%	1%	1%	1%	1%	1%	1%	1%
People's Control	1%	-	-	-	-	-	-	1%	3%	-	-	-	1%	-	1%	-	-	-	-	1%	1%	-	-	-
Democratic Alliance	-	1%	-	-	-	1%	1%	1%	1%	-	1%	-	-	1%	1%	-	-	-	-	-	-	1%	-	1%
Strong Ukraine	1%	1%	1%	-	-	-	-	-	-	-	1%	-	-	-	-	-	1%	1%	1%	-	1%	-	1%	-
Movement of Yarosh (DIYa)	-	-	1%	-	-	-	-	1%	1%	-	-	-	2%	-	1%	-	-	-	-	1%	1%	-	-	-
Yedynyi Centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6%	-	-	1%	-	-	-	-	-
Osnova	-	-	-	-	-	-	-	-	-	-	1%	-	-	1%	-	-	-	1%	1%	-	-	-	3%	-
Other	3%	3%	9 %	7%	5%	6 %	7 %	6 %	4%	4%	6 %	2%	5%	2%	4%	7 %	3%	3%	2%	5%	4%	1%	5%	2%
l would not vote	19%	21%	23%	27%	19%	18%	16%	15%	14%	26%	20%	22%	16%	23%	15%	19 %	17%	27%	19%	14%	12%	19%	15%	30%
Difficult to answer	26%	19%	26%	14%	20%	23%	30%	16%	21%	35%	23%	20%	20%	27%	7%	10%	26%	31%	15%	29%	19%	24%	28%	17%

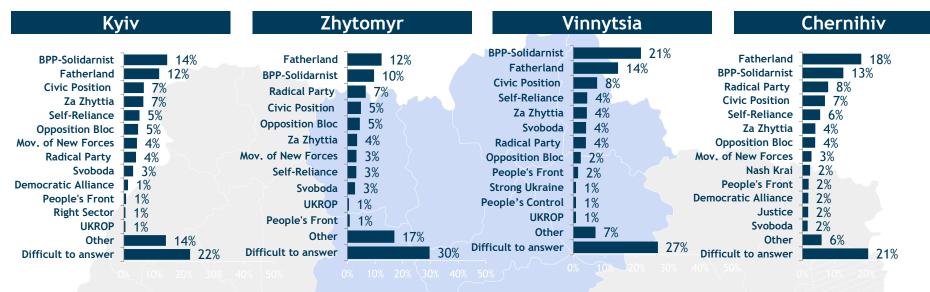
If parliamentary elections were held next Sunday, for whom would you vote? (continued)

(Among likely voters in western Ukraine)



If parliamentary elections were held next Sunday, for whom would you vote? (continued)

(Among likely voters in central Ukraine)



Fatherland15%Fatherland21%BPP-Solidarnist13%FatherlandBPP-Solidarnist21%BPP-Solidarnist9%BPP-Solidarnist10%Fatherland11%BPP-Solidarnist14%Civic Position8%Za Zhyttia10%Opposition Bloc7%Radical Party11%Opposition Bloc5%Civic Position9%Radical Party6%Self-Reliance8%Radical Party5%Radical Party8%Civic Position5%Self-Reliance6%Svoboda4%Self-Reliance3%Self-Reliance3%Self-Reliance3%Soboda5%Self-Reliance4%Svoboda2%Svoboda2%Za Zhyttia4%4%UKROP2%UKROP2%Agrarian Party2%People's Front1%Mov. of New Forces2%Democratic Alliance1%People's Front1%Mov. of New Forces1%Fatherland Front2%Wov. of New Forces1%Mov. of Yarosh1%Agrarian Party1%Katherland Front2%Wov. of New Forces1%Mov. of Yarosh1%Agrarian Party1%Katherland Front2%Wov. of New Forces1%Mov. of Yarosh1%Agrarian Party1%Katherland Front2%Mov. of New Forces1%Mov. of Yarosh1%Agrarian Party1%Katherland Front2%Mov. of New Forces1%Mov. of Yarosh1%<	Cher	kasy	S	umy	Krop	yvnytskyi		Poltava
National Corps 2% Agrarian Party 1% Mov. of New Forces 1% People's Control 1% Other 8% Other 7% Other 11% Other 4% Difficult to answer 29% Difficult to answer 15% Difficult to answer 32% Difficult to answer 16%	Fatherland BPP-Solidarnist Civic Position Opposition Bloc Radical Party Za Zhyttia Svoboda Self-Reliance UKROP Mov. of New Forces Right Sector Justice Fatherland Front National Corps Other	15% 9% 8% 5% 5% 4% 4% 4% 2% 2% 2% 2% 2% 2% 2% 2% 2% 2% 2%	Fatherland BPP-Solidarnist Za Zhyttia Civic Position Radical Party Opposition Bloc Self-Reliance Svoboda UKROP Socialist Party Democratic Alliance Vidrodzhennia Mov. of New Forces Agrarian Party Other	21% 10% 9% 8% 8% 3% 2% 2% 1% 1% 1% 1% 1% 1% 7%	BPP-Solidarnist Fatherland Opposition Bloc Radical Party Civic Position Za Zhyttia Self-Reliance Svoboda Agrarian Party Justice UKROP People's Front Mov. of Yarosh Mov. of New Forces Other	13% 11% 7% 6% 5% 4% 3% 2% 2% 2% 2% 1% 1% 1%	BPP-Solidarnist Radical Party Self-Reliance Civic Position Svoboda Opposition Bloc Za Zhyttia Socialist Party People's Front Mov. of New Forces UKROP Agrarian Party People's Control Other	21% 14% 11% 8% 6% 5% 5% 4% 2% 1% 1% 1% 1% 1% 4%

If parliamentary elections were held next Sunday, for whom would you vote? (continued)

(Among likely voters in southern and eastern Ukraine)



Opposition Bloc	15%	Za Zhyttia	14%	Za Zhyttia	16%	Za Zhyttia 12%
Za Zhyttia	12%	Fatherland	9%	Fatherland	10%	Radical Party 6%
Batkivshchyna	11%	Opposition Bloc	9%	BPP-Solidarnist	9%	BPP-Solidarnist 6%
BPP Solidarnist	9%	BPP-Solidarnist	_■ 4%	Nash Krai	6%	Fatherland 6%
Civic Position	4%	Nash Krai		Radical Party	5 %	Osnova 📕 4%
Radical Party	_■ 3%	Self-Reliance		Civic Position	3%	Nash Krai 📕 2%
Samopomich	_∎ 2%	Civic Position	2%	Self-Reliance	3%	Civic Position 2%
Right Sector	_∎ 1%	People's Front	2%	Mov. of New Forces	2%	Self-Reliance 2%
Strong Ukraine	. 1%	Radical Party	2%	Socialist Party	2%	Vidrodzhennia 1%
Nova Derzhava] 1%	National Corps	l 1%	Justice	2%	
Democratic Alliance	1%	People's Control	1%	Nova Derzhava	1%	People's Front 1%
Socialist Party	1 1%	Democratic Alliance	1%	Democratic Alliance	1%	Mov. of New Forces 1%
Mov. of New Forces	1 1%	Nova Derzhava	1 1%	UKROP	1%	Strong Ukraine 1%
Other	6%	Other	7%	Other	4%	Other 11%
Difficult to answer	18%	Difficult to answer	27%	Difficult to answer	19%	Difficult to answer 22%

Municipal Authorities' Performance



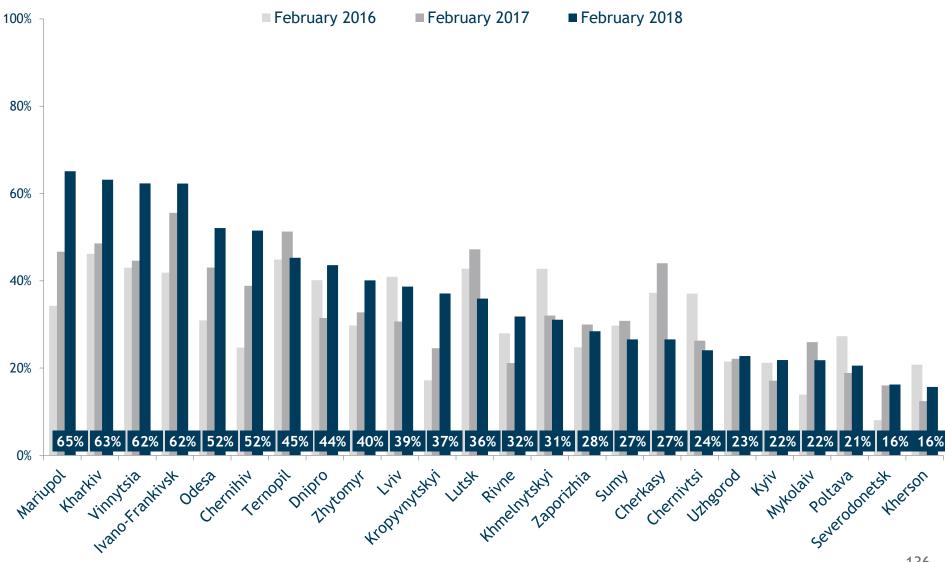
A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

To what degree are you satisfied or dissatisfied with the activities of your city council?

	ngly sat	isfied satisfied			her satisi w nothin		Rather dissatisfiedDifficult to answer				
Mariupol	11	%			54%			16%	/ D	4% 4%	10%
Kharkiv	1	4%			49 %			17%	4	4% 6%	10%
Ivano-Frankivsk	119	%			52%			16%	5%	6%	11%
Vinnytsia	9%			5	4%			14%	5%	8%	11%
Odesa	8%			44%			22	2%	8%	6%	12%
Chernihiv	3%			48%			17%	3%	12%		16%
Ternopil	6%		4	0%			27%		11%	7%	9%
Dnipro	7%		3	7%			23%	9%	1	2%	11%
Zhytomyr	3%		37%				27%	12%		10%	12%
Lviv	2 %		37%				35%		11%	3%	12%
Kropyvnytskyi	1%		36%			17%	10%	2	23%		13%
Lutsk	<mark>1</mark> %		35%			27%		19%		7%	11%
Rivne	2%		30%			32%		12%		18%	6%
Khmelnytskyi	1%	3	0%			35%		11%		15%	8%
Zaporizhia	4%	2!	5%			35%		16%		15%	6%
Sumy	3%	24%	6		27%			24%	5%		17%
Cherkasy	1%	25%			319	%		18%	8%		16%
Chernivtsi	<mark>1</mark> %	23%			29 %			25%		13%	9%
Uzhgorod	5%	18%			33%			16%		23%	4%
Kyiv	<mark>1</mark> %	21%		25	%		31	1%		9%	12%
Mykolaiv	<1%	22%		22%			20%	20	%		16%
Poltava	<mark>1</mark> %	19%		3	81%			31%		12	% 5%
Severodonetsk	<1%	16%		28%			27%		14%		15%
Kherson	<1%	15%	I	30%	1			41%	1	62	8%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	9	0% 10

To what degree are you satisfied or dissatisfied with the activities of your city council? (continued)

(Percentage of respondents who are satisfied with the activities of their city council)

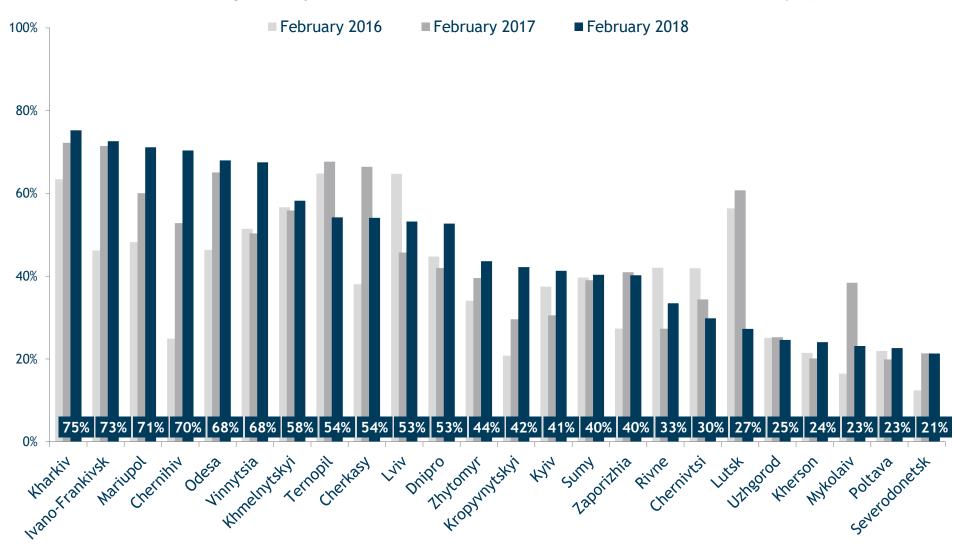


To what degree are you satisfied or dissatisfied with the activities of your mayor?

	ngly satisf ngly dissat			■ Rathe ■ Know			his acti			er dissati cult to ar			
Kharkiv		29%					46%			1	1%	3% 3%	8%
Ivano-Frankivsk	1	7%				55%				12%		1% 3%	8%
Mariupol	15%	6			57	%				15		3% 3%	6 7%
Chernihiv	9%				61%					11%	1 <mark>%</mark> 5%		13%
Odesa	17	%			51%	%				14%	8	<mark>% 2</mark> %	8%
Vinnytsia	11%				57%					12%	6%	7%	7%
Khmelnytskyi	6%			52%				13	%	4%	17%		8%
Ternopil	9 %			45%					27%		1	1%	5% 2%
Cherkasy	8%			46%				20%	6	10	%	5%	11%
Lviv	3%		5	1%					28%		1	1% <i>′</i>	1% 6%
Dnipro	13%			40%				20%		7%	8%	1	13%
Zhytomyr	5%		39%				25%	6		12%	9 %	6	10%
Kropyvnytskyi	2%		40%			1	8%	1	0%	18	8%		11%
Kyiv	4%		37%			18			2	6%		7%	8%
Sumy	4%		36%				26%			16%	4%		3%
Zaporizhia	5%		35%				28%			15%		13%	5%
Rivne	4%		9%				86%			199		6%	
Chernivtsi	1%	28%				9%	_		19%		12%		10%
Lutsk	1%	26%			25%		11	1%	15%	6		23%	10/
Uzhgorod	8%	16%			29%	_		17%	100/		25%	50(4%
Kherson	<1%	24%		23	%		107		40%			5%	8%
Mykolaiv	1 %	22%		20%	250/	14	%		22%			21%	40/
Poltava	2%	21%		220/	35%		24%		25%			13%	4%
Severodonetsk	<1%	21%		23%	1		21%			18%		18%	0
	0%	10%	20%	30%	40%	50)%	60%	70%	6 8	0%	90 %	100%

To what degree are you satisfied or dissatisfied with the activities of your mayor? (continued)

(Percentage of respondents who are satisfied with the activities of their mayor)



In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?

Mariupol			40%					59 %			1%		
Kyiv			36%					64%			<1%		
Khmelnytskyi			35%					65%			1%		
Vinnytsia			35%					65%			<1%		
Uzhgorod			34%					66%			<1%		
Ternopil		3()%				69	%			1%		
Poltava		29	%				71	%			<1%		
Ivano-Frankivsk		28%	6				70%				<mark>2</mark> %		
Rivne		26%					71%				3%		
Lutsk		25%					72%				3%		
Dnipro		25%					73%				2%		
Kharkiv		24%					72%				4%		
Zaporizhia		23%					77%				<1%		
Kropyvnytskyi		23%					76%				1% 6%		
Chernivtsi		23%				72%							
Lviv		22%					77%				1%		
Kherson		22%					77%				<mark>2</mark> %		
Severodonetsk		20%					76%				3%		
Cherkasy	_	20%					77%				2 %		
Chernihiv		16%					81%				2%		
Sumy		16%					83%				1%		
Mykolaiv		16%				78	%				7%		
Zhytomyr		15%					84%				1 <mark>%</mark>		
Odesa		13%				84	4%				3%		
C)%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%		

■ Yes ■ No ■ Difficult to answer

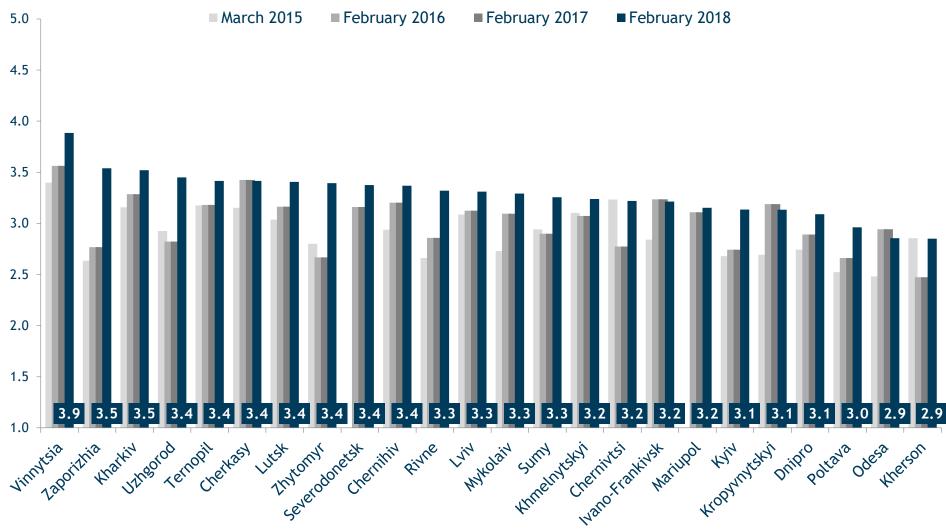
139

Manner in Which Local Authorities Treated You

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

	_				5						
Vinnytsia		24%			52%				1	16%	5% 3%
Zaporizhia	9 %			48%				33	%		7% 3% 1%
Kharkiv	16	%		40%				25%		12%	5%1 %
Uzhgorod	<mark>2</mark> %			49 %				41%			8% <1%
Zhytomyr	11%			39%			-	29%		10%	6% 4%
Rivne	4%		40	5%			2	8%		17%	<mark>3% 2</mark> %
Mykolaiv	3%		44%				3	3%		13%	4% 2 <mark>%</mark>
Lutsk	9%		38%	6			3	37%		129	% 2 <mark>%2</mark> %
Ternopil	7%		39%				4	3%			6%
Cherkasy	10%		35%	/ D			41	1%			11% 2 <mark>%</mark>
Severodonetsk	5%		40%	,)			42%	/ 0			12% 1%
Chernihiv	5%		38%				48%				6% 3 <mark>%1%</mark>
Chernivtsi	9%		33%				30%		21	%	5% 3%
Kropyvnytskyi	4%		38%				33%		1	8%	7% 1%
Sumy	12%		30%				37%			11%	<mark>8% 2</mark> %
Lviv	2%		39%				47%				1%1%<1 <mark>%</mark>
Kyiv	5%		34%				37%			18%	6%
Dnipro	8%		26%				40%		169		<mark>8% 2</mark> %
Mariupol	2%		31%				48%			13%	<mark>3%2</mark> %
Ivano-Frankivsk	5%		28%				52%			7%	5% 3%
Khmelnytskyi	6%		27%			53%	0				1% 2%1 <mark>%</mark>
Poltava	4%		26%			34%			33%		3%
Kherson	4%		25%			30%			9%		10% 2 <mark>%</mark>
Odesa	4%	2	24%			38%			19%	1	<u>4% 1%</u>
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	% 100%

Manner in Which Local Authorities Treated You



*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Waiting Time

		Excellent	Good	Average	Bad	Terrible	Dift	ficult to ar	nswer			
Vinnytsia	1	6%	429	%				29%			9 %	5%
Uzhgorod	6%		38%				33%		21		%	2 <mark>%</mark>
Kharkiv	139	6	29%			3	3%			16%	6%	4%
Kropyvnytskyi	<mark>1</mark> %		37%			36%	6			18%		7% 1 <mark>%</mark>
Lutsk	6%		32%			40%	6			16%		<mark>3%</mark> 3%
Rivne	6%		31%			38%	38%			18%		6% 2 <mark>%</mark>
Zhytomyr	7%		30%		30%				21%		11%	5 <mark>2</mark> %
Sumy	6%		29 %			33%			16%		13%	3%
Chernihiv	3%		32%			41%				20%		3%1%
Zaporizhia	15	5%	20%			37%				24%		3%1%
Ternopil	6%		28%			45%				14%		5%1%
Cherkasy	3%		0%			42%				21%		5%
Mykolaiv	3%	29				32%			27%		6%	
Severodonetsk	-		7%		38%					29%		1 <mark>%</mark>
Dnipro	9%	21%	,)		24%			32%			10%	3%
Kherson	2%	25%			21%			39%			12%	
Kyiv	2%	23%			28%			32%			14%	
Ivano-Frankivsk	3%	22%			7%					7%	8%	
Poltava	7%	18%			5%				3%	_	12	
Chernivtsi	6%	18%			0%				23%		10%	3%
Mariupol	-	21%			9%				29%			8% 1%
Khmelnytskyi	4%	20%		42%					28%			4% <u>2%</u>
Odesa	3%	20%		23%				39%			11%	4%
Lviv	1%	22%			38%				32%			<mark>5%2</mark> %
	0%	10%	20%	30%	40%	50%	60 %	70%	80	%	90%	100%

Waiting Time

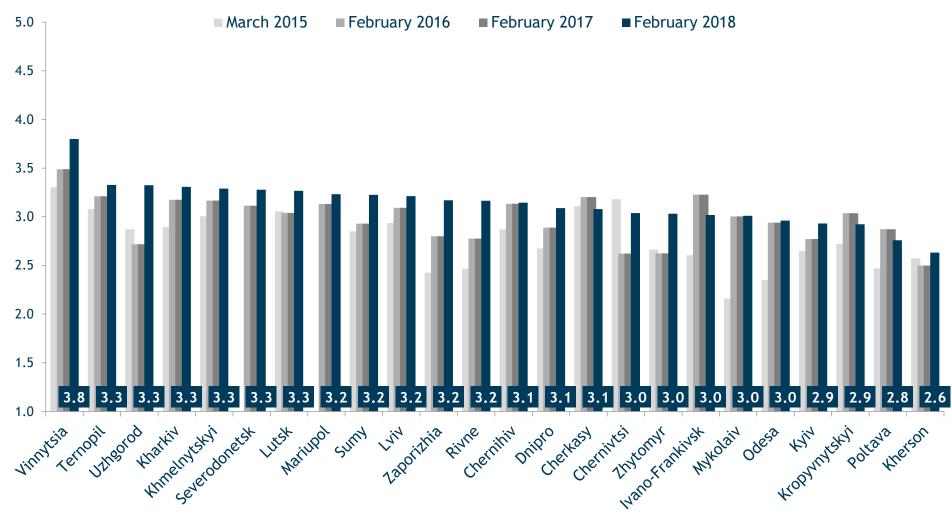


*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

	■ Exc	cellent	■ Good	Average	Bad	Terrible	Difficul	lt to ans	swer		
Vinnytsia		24%				48%			18%	e	5%
Kharkiv	14%			35%			23%		20	%	7% 1%
Ternopil	9%					37%				8%	7% 2 <mark>%</mark>
Lutsk	9 %	35%				28%			22%		3% 3%
Severodonetsk	3%	40%					41%			12%	% 3%
Sumy	8%	6 34%				3		15%		7% 4%	
Khmelnytskyi	7%						40%			16%	2% <mark>1%</mark>
Uzhgorod	5%				44%				14%		
Lviv	6%						35%			17%	4% 2 %
Mariupol	2%		38%				42%			14%	3%1%
Mykolaiv	2%		36%			27%			20%	10%	
Rivne	7%		29%			37%				9%	4% 3%
Zhytomyr	7%	_	30%	,		31%			20%		0% 3%
Zaporizhia	14%	_	22%	6		37%				23%	4%
Dnipro Chernihiv	10% 5%		24% 28%			<u>36%</u> 47	0/		21%	17%	7% 2 <mark>%</mark> 4%
Odesa	<u> </u>		28% 27%			35%	/0		22%	17%	4% 10% 1%
Kyiv	<u> </u>		27%			31%			26%	_	9% 1%
Chernivtsi	3%		27 <i>%</i> 9%			41%			15%	2	3% 4%
Cherkasy	6%		25%			47%			1370	16%	6%
Kropyvnytskyi	4%		7%			38%			19%		12% 1%
Poltava	6%		3%		29%			25%		17	
Kherson	3%	24%			25%		27%			19%	2%
Ivano-Frankivsk	2%	24%				51%				13%	7% 2%
		0%	20%	30%	40%	50%	60%	70%	80%	90%	

Quality of Service Received

Quality of Service Received



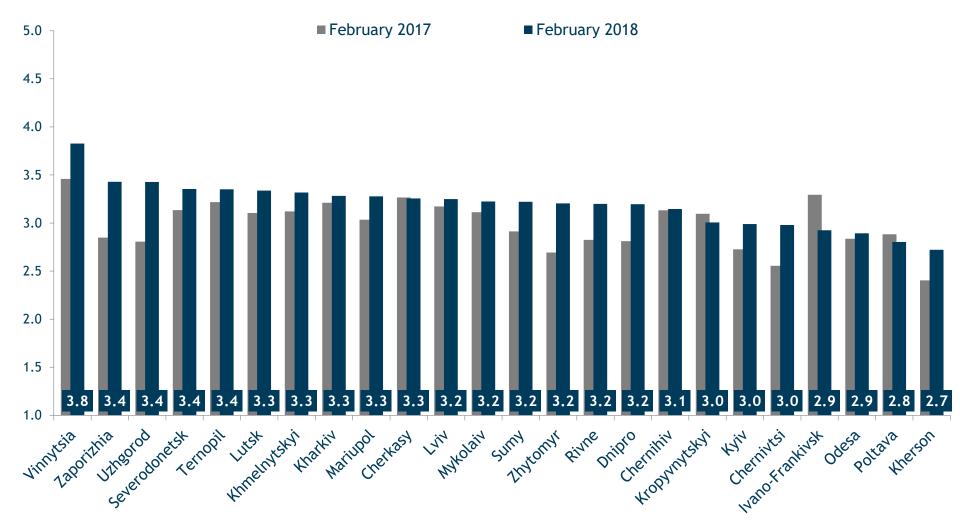
*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Clarity of the Decisions and/or Advice Provided

Excellent Good Average Bad Terrible Difficult to answer

		Excellent	Good	Average	Bad	I errible	D1	fficult to	answei	r		
Vinnytsia		24%		49 %						17%	6%	4%
Zaporizhia	10%			40%				36%			10%	4%
Uzhgorod	6%		43	%				38%			12%	1%
Lutsk	7%		40	%			32%	6		15%	3	<mark>%</mark> 2%
Kharkiv	129	%	33				5%			8%	6%	4%
Zhytomyr	8%		37	%		29				14%	10%	
Mykolaiv	4%		41%			28%				20%		6 3%
Ternopil	4%		40%					42%				<mark>% 2</mark> %
Khmelnytskyi	6%		38%				41			10		<mark>%2</mark> %
Mariupol	3%		40%				39%			13		<mark>%2</mark> %
Severodonetsk	5%	_	38%					46%	_			2%
Sumy	8%		33%				35%	_		15%		<mark>% 1</mark> %
Dnipro	6%		35%		_		31%	_	_	20%		3%
Cherkasy	7%		34%				39%		_	18%		6< <mark>1%</mark> α<αγ
Lviv	5%		36%				8%		_	18%		<mark>%2</mark> %
Rivne	7%		33%	_		33%)		270/	20%		<mark>%</mark> 3% 2 %
Kyiv Chernihiv	5% 1%	33	31%	_		27% 44%			27%	16%		2% %2%
Kropyvnytskyi		33		_	-	44 <i>%</i> 31%			24%	10/0		<u>6%</u>
Kherson	<u>3%</u> 3%	27%			- 22%	0170		32%	24/0	_	14%	<u>2</u> %
Chernivtsi	3%	24%				2%		JZ/0	2	24%		2 % 3 %
Odesa	3%	24%			37%	~ /0			24%		8%	4%
Poltava	<u>-</u> 4%	24%	_		38%				27%			6 1%
Ivano-Frankivsk	1%	22%			51%					18%		2%
	-				Τ	= = = = = = = = = = = = = = = = = = = =				I	1	
	0%	10%	20%	30% 40	0%	50%	60%	70%	80)% 9	0%	100%

Clarity of the Decisions and/or Advice Provided



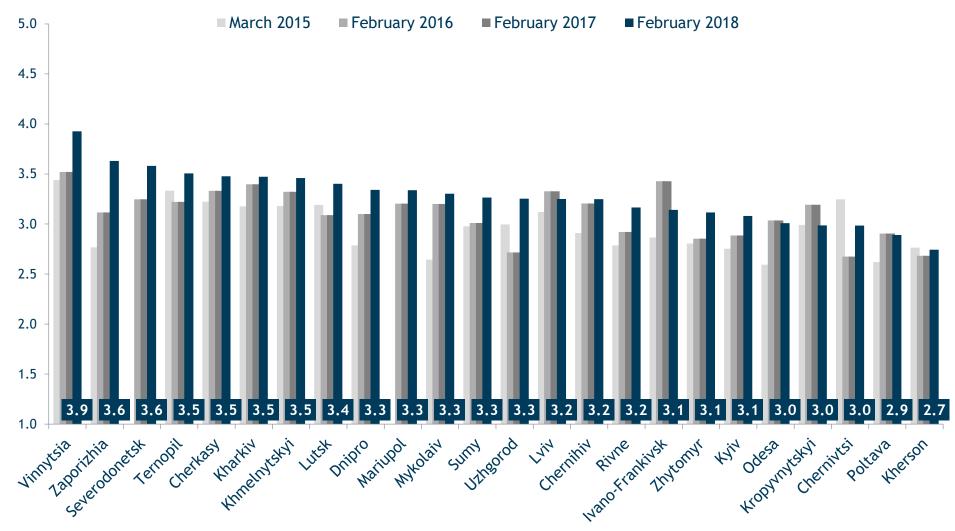
*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score.

Level of Staff Knowledge on the Subject Matter

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer

		xcettent	G 000	Averas			TIDLE	Difficut	t to an	30001			
Vinnytsia		27%			47%					1	7%	4%	6 <mark>3% 2</mark> %
Zaporizhia	142	%			46%				3	0%		6%	3 <mark>%2</mark> %
Kharkiv	1	6%		362	%			26%			16%		3% 3%
Ternopil	10%			41%					38%			7%	2%2%
Severodonetsk	149	%		37%					39%			7%	6 <mark>1%</mark> 3%
Cherkasy	13%	6		38%				32	2%			13%	2%2%
Lutsk	8%			42%				31%			13%	6	3% 3%
Dnipro	8%			39%				31%			17%		3% 3%
Mariupol	-		4	2%				38%				11%	3 <mark>%2</mark> %
Khmelnytskyi	11%			33%				40%					1 <mark>%</mark> 5%
Mykolaiv	6%		38				.8%		17%		3%	8%	
Zhytomyr	8%		339			30%			15%		11%		
Sumy	7%		33%				37%				16%		<mark>3%</mark> 4%
Uzhgorod	4%		36%				41%)				19%	
Kyiv	6%		34%				29%	<u>~</u>		21%		9%	
Lviv	4%		34%				41				18		3%
Chernihiv	5%	_	32%				47%	6				0%	4% 3%
Rivne	9%		25%			23	41%			40/	19%		4% 2%
Kropyvnytskyi	3%		29%		_	37			1	1%	13%		7%
Odesa Kherson	3% 2%		28% 7%		279	34%			28%	24%		5% 15%	
Ivano-Frankivsk			6%		Z/ :	[‰] 51	0/		20%		11%	49	
Chernivtsi	<u>-</u> - - - - -					44%	/0			17%	11/0	8%	5%
Poltava	5%		22% 20%			41%				22%		<u>8</u> /⁄8	
		1		I					I	1		1	
	0%	10%	20%	30%	40%	50%	% 6	50 %	70%	80%		90%	100%

Level of Staff Knowledge on the Subject Matter



*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Approval of and Satisfaction with Officials and Institutions

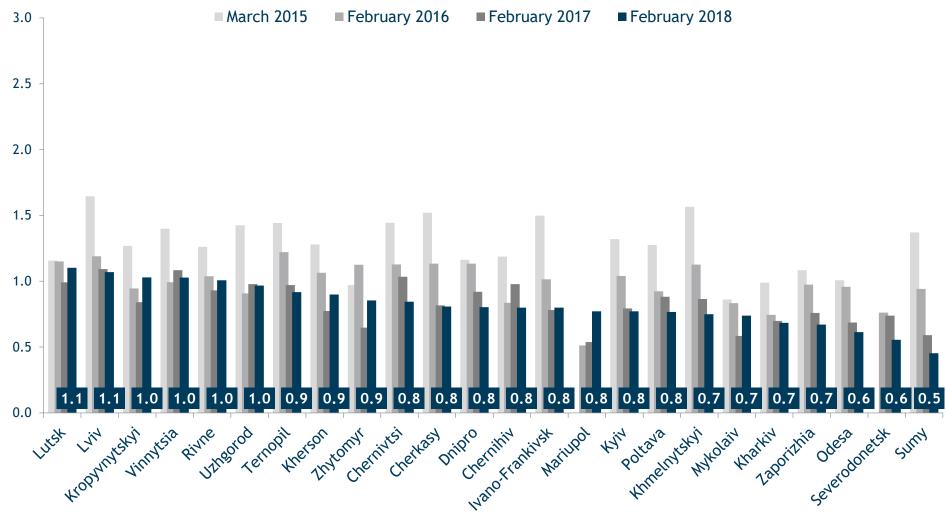


A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

President of Ukraine

■ Strongly a	ove Somew	hat approve	e Som	ewhat dis	approve	Strongly	disapprove	Difficul	t to ans	wer	
Kropyvnytskyi	3%	2	7%		26%			31%		13	%
Vinnytsia	4%	2	5%		31	%		3′	1%		9%
Lviv	<mark>1</mark> %	26%				47%			21%		5%
Lutsk	<mark>1</mark> %	25%				51%			17%	, >	6%
Rivne	1%	23%			4	4%			25%		6%
Kherson	2%	21%			32%			34%		1	2%
Ternopil	2%	17%			44%				30%		6%
Kyiv	<mark>2%</mark>	17%		29 %				42%			10%
Chernivtsi	<mark>2%</mark>	16%			43%				35%		5%
Poltava	1%	16%			8%				2%		2%
Ivano-Frankivsk	2%	16%			9%			38	%	_	5%
Cherkasy	3%	15%		33%				37%		13	3%
Dnipro	1%	16%		3	9%			37%			7%
Uzhgorod	<1%				50%				20%	13	
Zhytomyr	3%	14%			42%			32%	6		9%
Mariupol	<mark>_1</mark> %	15%		389	%			38%			8%
Zaporizhia	1%	14%		34%				49%		_	2%
Kharkiv	2%	13%		32%				46%			7%
Chernihiv	<mark>2%</mark>	13%		38%				34%		13	
Mykolaiv	1%	11%		43%				385	%		6%
Severodonetsk	_	10%	27%				50%			13	
Odesa	_	10%		37%				49 %		_	3%
Sumy	_ <mark>1%</mark>		21%			60%		10/		9%	
Khmelnytskyi	<mark>1</mark> %	8%					3	4%		7%	
	0%	10%	20%	30%	40%	50%	60%	70 %	80%	90 %	100%

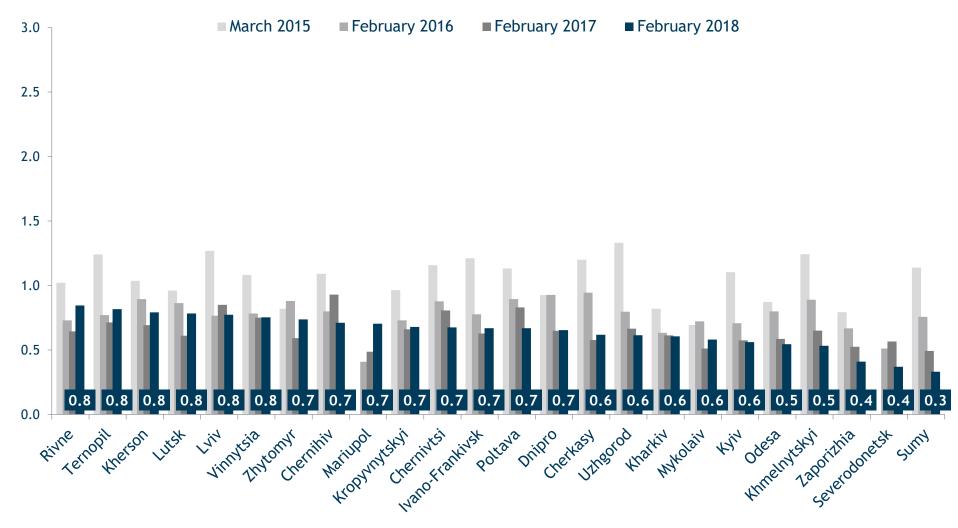
President of Ukraine



Parliament of Ukraine

Vinnytsia	2%	16%		33	3%			44%			5%
Kropyvnytskyi	1%	17%		25%			4	7%		1	1%
Kherson	<1%	18%		3	37%			37%			9%
Rivne	<1%	16%			48%				30%		6%
Lviv	1 % ´	13%			47%				36%		3%
Zhytomyr	<mark>2%</mark>	11%		39 %				39 %			9%
Poltava		11%		38%				47%	,		3%
Mariupol	_	1%		40%				41%			7%
Ternopil	<mark>1</mark> % 1	1%			51%				31%		6%
Chernivtsi	<mark>1</mark> % 1	0%		41%				44%	6		4%
Ivano-Frankivsk		0%		40%				45%			5%
Chernihiv	<mark>1</mark> % 10	0%		38%				38%		12	%
Lutsk	<1% 11	1%			52%				32%		4%
Kharkiv	<mark>1</mark> % 9	9%		34%				49 %			7%
Dnipro	_	9%		39 %				44%			7%
Kyiv	_		2	.9%			5	52%			8%
Cherkasy	_			36%				44%		1	1%
Zaporizhia	-		22%				67				2%
Odesa	_			36%				53%			2%
Mykolaiv	-			40%				48%			5%
	<1%7%	6	20%				66%				7%
Severodonetsk	_			42%				42%			9%
Uzhgorod	7%										
Uzhgorod Sumy	7% <1%4 <mark>%</mark>		19%			6	3%			13	%
Uzhgorod	7% <1%4 <mark>%</mark>)%		6	3%	48%		13	

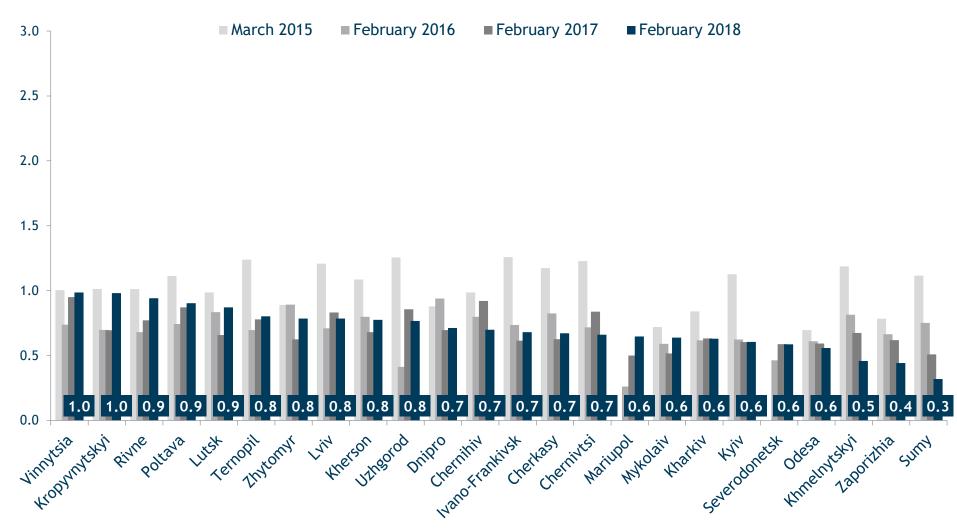
Parliament of Ukraine



Government of Ukraine

■ Strong	gly app	rove	Somew	hat approve	Somewhat	at disapprove	Stron	igly disappr	ove	Difficult	to ansv	ver
Kropyvnytskyi	2%		28%		26	%		34%			10%	
Vinnytsia	3%		25%		3	1%			33%		7%	
Poltava	2%	19	%		45	%			3	2%		2%
Rivne	1%	18%			50)%			25	%	7%	
Kherson	<1%	16%			37%			37%			9 %	
Lutsk	1%	15%			50%				29	%	5%	6
Lviv	<1%	14%			46%				35%		4	8
Zhytomyr	2%	12%			41%			36%			9%	
Kyiv	2%	12%		25%			52	2%			9%	
Ivano-Frankivsk	<mark>1</mark> %	11%		38				44%			59	%
Chernihiv	-	12%		36%				40%			12%	
Dnipro	-	11%			0%			40%			8%	
Chernivtsi	-	10%		38%	6			46%				%
Kharkiv	_	11%		34%				47%			7%	
Mariupol	-	10%		37%				45%			7%	
Cherkasy	_	9%		35%				42%			12%	
Ternopil	1% 1				52%				30%		7%	
Uzhgorod	-	0%			50%				2%		9%	
Odesa	<1% 9			34%	_		4 5	53%				3%
Severodonetsk	<1% 9			33%			45				13%	
Mykolaiv	1% 8			42%	_			44%			52	
Zaporizhia	1% 7%			26%				53% %				2%
Khmelnytskyi Sumy	<1%6 <1%4		18%	30%	65%	57	70			7% 12%		
				1								
	0%	10%	20	30%	40%	50%	60%	70%	80 %	% 90	%	100%

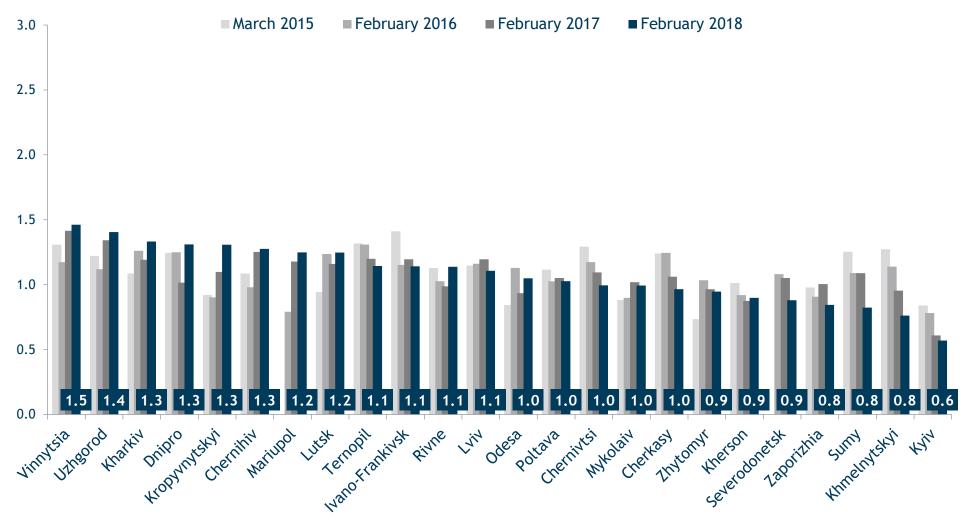
Do you approve of the work of the following government and nongovernment entities? Government of Ukraine



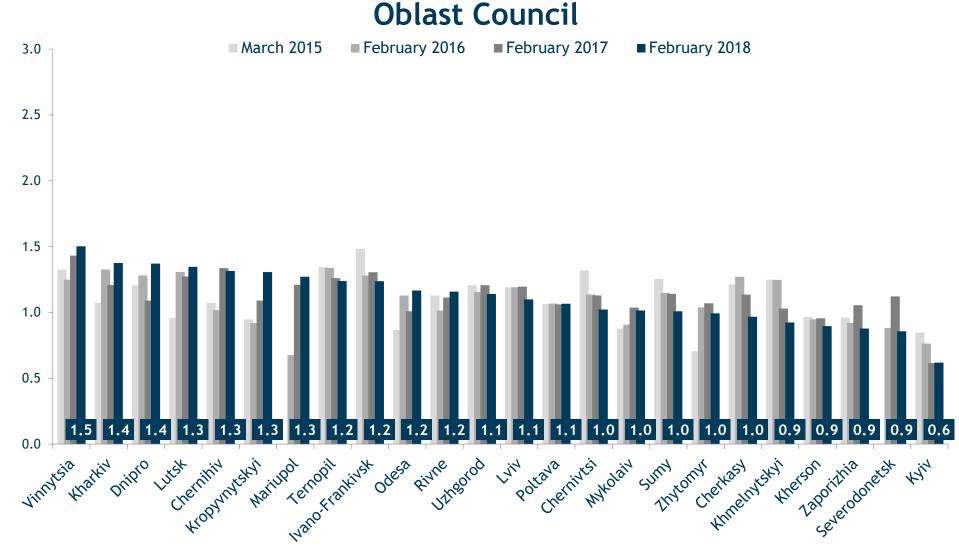
Oblast State Administration

■ Strongly	y appro	ove ∎Som	ewhat ap	prove S	Somewhat	disapprove	Strong	ly disappro	ve Diff	icult to a	nswer
Uzhgorod	2%		4	48%			269	6	15	%	8%
Vinnytsia	5%		34%			22%		11%		26%	
Kharkiv	3%		34%			25%		15%		23%	
Dnipro	2%		33%			31%		13%		20%	
Kropyvnytskyi	2%		32%		17%		15%		35%		
Lutsk	2%	2	29%			39 %			13%	17%	
Mariupol	3%		.6%			3%		14%		24%	
Ivano-Frankivsk	1%	27			31	%		19 %		22%	
Chernihiv	<mark>1</mark> %	289			24%		12%		36%		
Rivne	1%	26%	/ 0			39%		17	%	17%	
Odesa	<1%	26%			35%			22%		17%	
Poltava	1%	23%				45%			24%		6%
Ternopil	2%	22%				48%			13%	15%	
Lviv	1%	23%				45%			5%	17%	
Mykolaiv	1%	20%			37%			22%		20%	
Chernivtsi	<mark>2%</mark>	18%			38%			23%		20%	
Sumy	3%	17%		24%			37%			19%	
Kherson	<1%	19%			33%			28%		19%	
Zhytomyr	2%	17%		3	32%		26	5%	250/	23%	E 0(
Zaporizhia	1%	18%		2.00	41%		2.20/		35%	00/	5%
Cherkasy	2%	15%		32%	ó		22%			9%	
Khmelnytskyi	< <u></u>	14%		28%	_	220	34%		250/	23%	
Severodonetsk	<1% <1%		0/	30%	210/	229	/0		35% 46%		
Kyiv	< 1 <i>7</i> 0		/0		31%		1	1	40%		
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%

Oblast State Administration



Strongly	approve	Somew	hat approv	ve So	omewhat di	isapprove	Strong	ly disapprove	e ∎Diffi	cult to an	iswer
Vinnytsia	6%		35%			19%		11%	2	29%	
Kharkiv	3%		35%			25%		13%		24%	
Dnipro	3%		32%			33%		10%		22%	
Lutsk	4%		32%			37	%		10%	17%	
Kropyvnytskyi	<mark>1</mark> %	32	2%		17%		15%		35%		
Ivano-Frankivsk	<mark>2%</mark>	31	1%			28%		17%		23%	
Odesa	<mark>1</mark> %	30%				33%		18%		19%	
Mariupol	3%	27%	6		3	32%		12%		26%	
Chernihiv	<mark>1%</mark>	29 %			23%		11%		37%		
Rivne	<mark>1</mark> %	27%				38%		16%	6	18%	
Uzhgorod	<mark>1</mark> %	27%				45%			16%	1	1%
Poltava	3%	24%				41%			24%		9%
Ternopil	<mark>2</mark> %	25%				43%		9%		21%	
Sumy	3%	20%			32%			25%		20%	
Lviv	<mark>1</mark> %	21%			45	5%		155	%	17%	
Mykolaiv	<mark>1</mark> %	20%			36%			21%		22%	
Chernivtsi	2%	19 %			37%			22%		20%	
Zhytomyr	<mark>2%</mark>	19%			31%		24	4%		24%	
Zaporizhia	<mark>2%</mark>	18%			39 %			33	3%		8%
Kherson	<1%	19%			33%			29 %		19%	
Cherkasy	<mark>2%</mark>	16%		329	%		22%		Ĩ	29%	
Khmelnytskyi	<mark>1% 13</mark>	%		41	%		2	.0%		25%	
Kyiv	<mark>1% 8</mark> %	16%	0		29 %				7%		
Severodonetsk	<1%5 <mark>%</mark>	15%	10%				-	70%			
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

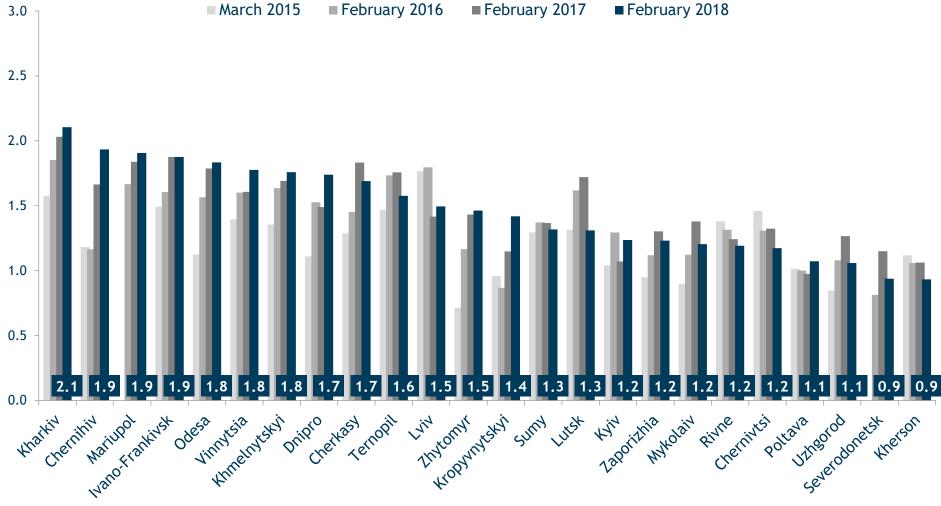


Mayor

■ Strongly a	approve	Somewhat	approve	Somewha	at disap	oprove 🗖	Strongly	/ disappro	ove ∎Dif	ficult to	answer
Kharkiv		31%				45%			13	%	4% 7%
Mariupol	13%				60%				18	3%	<mark>2%</mark> 7%
Chernihiv	11%				61%				12%	3%	13%
Ivano-Frankivsk	17	'%			54%				15%	7	<mark>% 7</mark> %
Odesa	16	%			51%				16%	8%	8%
Vinnytsia	11%			55%					6%	7%	11%
Khmelnytskyi	6%			54%				16%	4%	20)%
Dnipro	13%			46%				22%		7%	12%
Cherkasy	13%			44%				20%	10)%	13%
Ternopil	11%			44%				30%		11	
Lviv	3%		51%					28%		11%	7%
Zhytomyr	7%		38%				26%		13%		16%
Kropyvnytskyi	2%		43%			21%		13		21	
Kyiv	5%		38%			24%			25%		8%
Sumy	8%		31%			29%			19%		13%
Zaporizhia	8%		28%			33%			23%		9%
Chernivtsi	4%	30%				33%			22%	,	11%
Rivne Lutsk	<mark>3%</mark>	30%			2	39%		1.09/	18%	26%	10%
Poltava	<mark>2%</mark> 3%	<u>30%</u> 27%			3.	3% 40%	_	10%	2	26% 6%	4%
Mykolaiv	- - 1%	24%			35%	40%	_	12%	Z	28%	4/0
Uzhgorod	< <u>1%</u>	23%				50%	_	Z /0		9%	7%
Kherson	<1%	21%		37		<u> </u>		28			13%
Severodonetsk	-	7%		33%	70		22%	20		28%	
	-	1		1	0/	500/	1	7001	0000		
	0%	10% 20	% 30 %	% 40	%	50%	60%	70%	80%	9(0% 100%

Mayor

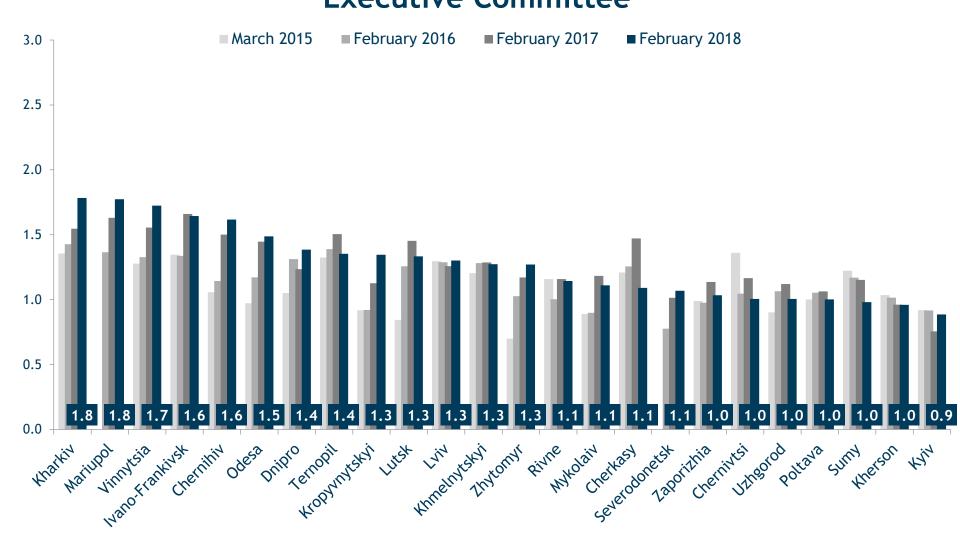




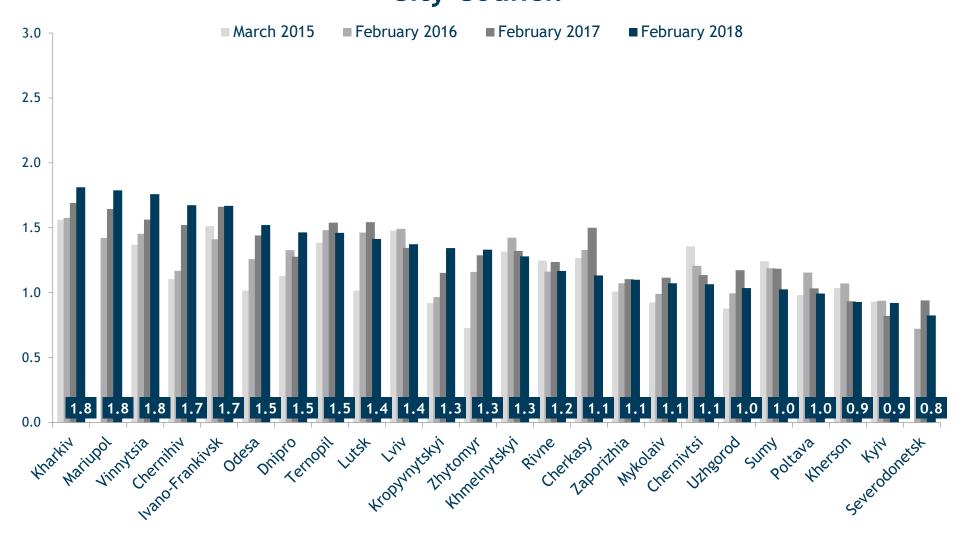
Executive Committee

Strongly	approve	Somew	hat approve	Sor	mewhat di	isapprove	Strong	ly disappr	ove Dif	ficult to a	Inswer
Mariupol	6%			6(0%				21%	3%	10%
Kharkiv	12%			46	%			20%	5%	169	%
Vinnytsia	8%			48%			1	7%	7%	20%	
Ivano-Frankivsk	8%		4	4%			22%	/ 0	7%	1 9 %	
Odesa	3%		46%				26%		11%	14	4%
Chernihiv	3%		43%			20)%	5%		29 %	
Dnipro	3%		37%			3	3%		11%	16	%
Kropyvnytskyi	<mark>2%</mark>		36%			24%		14%		25%	
Lutsk	<mark>2%</mark>		33%			35%			11%	19%	
Lviv	1%		3%			37%			11%	18%	
Zhytomyr	4%		30%			32%			6%	18%	
Ternopil	3%	28	%		36%		8%		26%		
Khmelnytskyi	<mark>1</mark> %	27%			46%			8%	17%	/ D	
Zaporizhia	3%	23%				1%			25%		8%
Poltava	<mark>2%</mark>	23%				2%			27%		6%
Rivne	3%	22%			37%			16%		22%	
Mykolaiv	-	24%			40%			15%		21%	
Uzhgorod	-	23%			4	47%			23%		7%
Cherkasy	2%	20%			35%			18%		24%	
Kherson	<1%	21%			40%			2	5%		3%
Severodonetsk	<1%	21%			38%			16%		24%	
Sumy	3%	18%			34%			25%		20%	
Chernivtsi	<mark>2</mark> %	1 9 %	19% 39					21%		20%	
Kyiv	2 %	16%		29%			27%			26%	
	0%	10%	20% 3	0%	40%	50%	60 %	70%	80%	90 %	100%

Do you approve of the work of the following government and nongovernment entities? Executive Committee



Strongly approve Somewhat app		rove 🗖	Somewhat	disapprove	Strong	gly disapprov	/e ■Diffi	cult to an	swer		
Mariupol	7%				60%				21%	3% 1	0%
Kharkiv	14	4%			50%			19%	6	% 1	1%
Vinnytsia	10%				52%			16%	7%	15%	
Ivano-Frankivsk	9%			46	%			22%	8%	15%	0
Odesa	5%			47%			2	4%	11%	12	2%
Chernihiv	4%			46%			19%	5%		26%	
Dnipro	5%		41				31%		10%	14%	
Ternopil	6%		39	9%			30%		11%	15%	
Lutsk	_		39%				38%		8%	13	
Lviv	<mark>2%</mark>		39%				36%		10%	13	%
Kropyvnytskyi	<mark>1</mark> %		37%			22%		14%		25%	
Zhytomyr	5%		32%			31%		149		19%	
Khmelnytskyi	<mark>2%</mark>		9%			41%			10%	18%	
Zaporizhia	4%		.5%			39%			25%		7%
Rivne	3%		7%			40%	_		17%	13	
Chernivtsi	3%	24%				36%		24	%	13	%
Sumy	5%	21	%		27%			29%		18%	
Poltava	1%	24%				41%	_		28%	0.404	6%
Cherkasy	4%	229	6		34			19%		21%	
Mykolaiv		25%			36			1 9 %	0.40/	21%	00/
Uzhgorod	<mark>1%</mark>	23%			200/	48%		2.40/	21%	4.00(8%
Kyiv	2%	20%			30%			31%		18%	0/
Kherson	<1%	20%			38%			28%		13	%
Severodonetsk	<1% 13	0%		4(0%		1	27%		19%	
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100

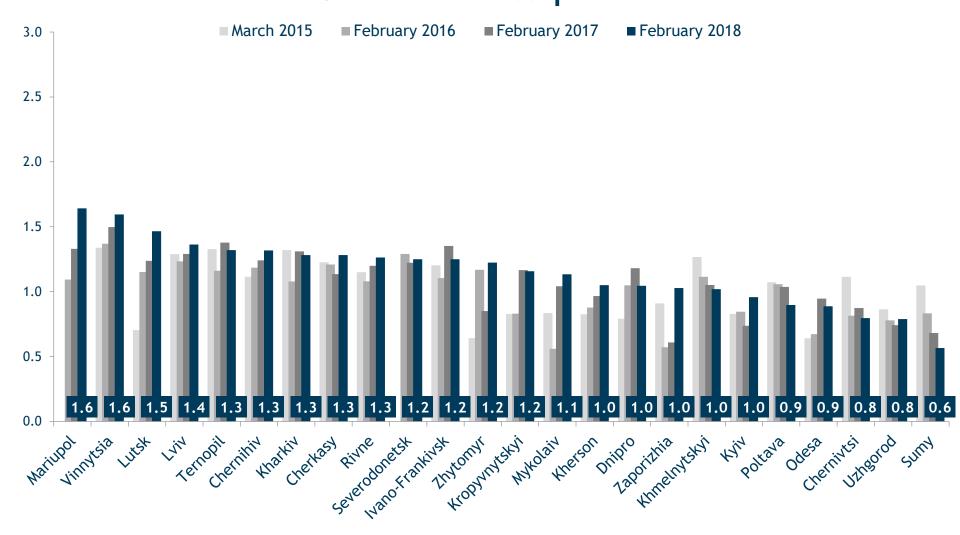


Communal Enterprises

Strongly	approve	Somew	hat appro	ve Som	ewhat d	isapprove	Strong	gly disappro	ove Dif	ficult to	answer
Mariupol	5%			54%				3	0%		<mark>4%</mark> 6%
Vinnytsia	4%			55%				27%	,)	8%	7%
Lviv	<mark>1</mark> %		43%				3	9%		11%	5%
Lutsk	11%		32	2%			38%	,)		11%	8%
Chernihiv	<1%		39%				36%		12%		13%
Kharkiv	4%		35%				37%		ŕ	17%	7%
Ternopil	3%		36%				43%			12%	6%
Kropyvnytskyi	1%		37%			28%			24%		10%
Rivne	4%		32%				39%		1	6%	8%
Cherkasy	3%		33%			i i i	3 9 %		14	%	10%
Ivano-Frankivsk	3%	3	82%			39	9%		15%		11%
Zhytomyr	<mark>2%</mark>	31	31%			38%			16%		13%
Severodonetsk	1%	32%	6				48%			10%	9%
Kherson	1%	31%	/ D			34%			28%		6%
Kyiv	<mark>1</mark> %	25%			35	%			32%		6%
Dnipro	<mark>2%</mark>	24%				43%			23%		8%
Mykolaiv	1%	25%				43%			15%	1	7%
Poltava	3%	21%			37%				36%		3%
Khmelnytskyi	<mark>1</mark> %	21%				52%				22%	4%
Zaporizhia	3%	19 %				53%				21%	4%
Odesa	<mark>2</mark> %	18%			43%				32%		5%
Chernivtsi	<mark>1</mark> % 14	1%		44	4%				35%		5%
Uzhgorod	<1% 11%			48%	/ 0			3	81%		9%
Sumy	<1% 10%		29 %	0				50%			10%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	909	% 100%

*Communal enterprises are services (i.e. water, heat and maintenance) which are provided by city authorities and paid for by residents.

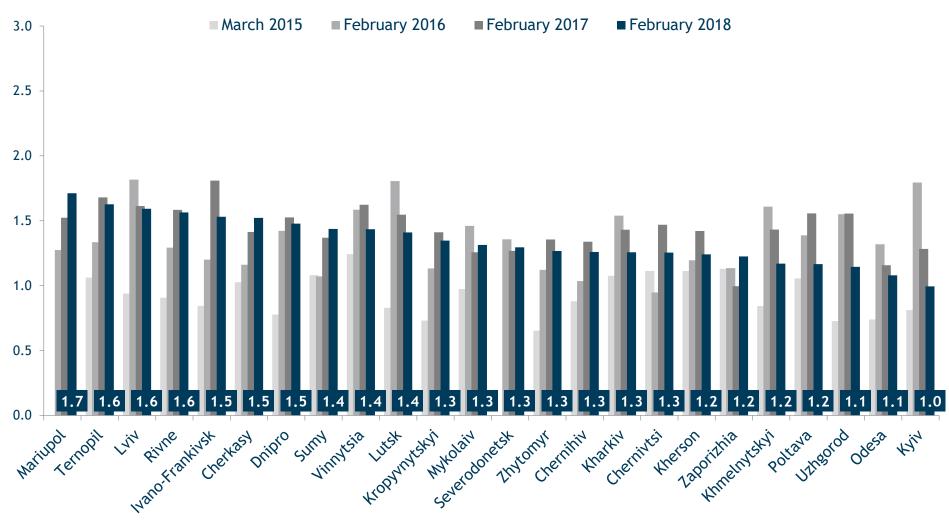
Do you approve of the work of the following government and nongovernment entities? Communal Enterprises



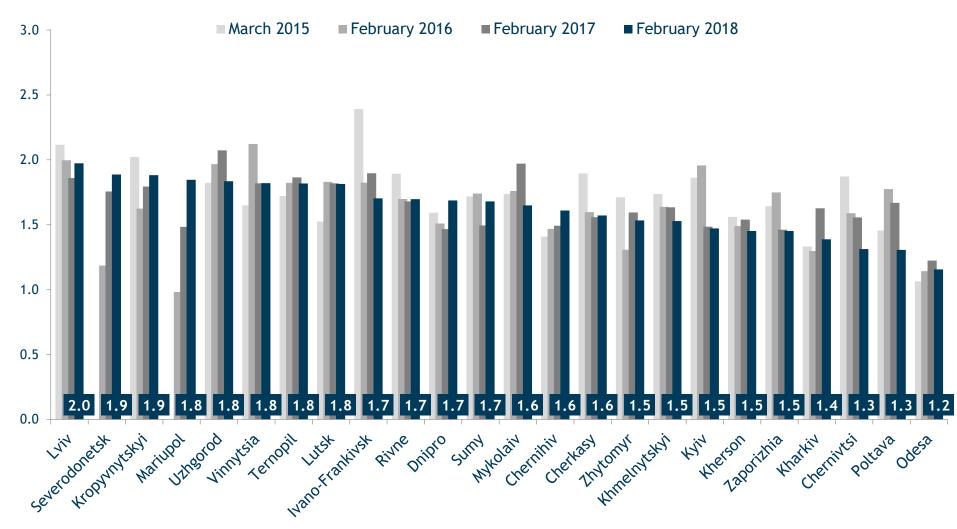
Police

■ Strongly approve		Some	what app	prove	Somev	what d	isapprove	Strongl	y disappro	ove Diff	icult to a	answer
Mariupol	9 %			46%	%				25%	4%	16%	6
Rivne	6%			48%					26%	109	%	10%
Lviv	2%			51%					31%	4	4% 1	2%
Ternopil	11%			42%				319	%		7%	9%
Ivano-Frankivsk	5%			45%				25%		10%	14	%
Dnipro	5%		4	43%				26%		12%	14	%
Vinnytsia	2%		45	%				24%		13%	16%	0
Lutsk	5%		40	0%				28%		14%	1	2%
Cherkasy	6%		38	8%			239	%	10%		23%	
Kropyvnytskyi	7%		<u> </u>				19%		20%		20%	
Zaporizhia	7%		34%				27%			26%		7%
Chernivtsi	3%		36%				33%			19%		9%
Mykolaiv	2%		36%				34%			14%	15	%
Sumy	4%		32%				23%	10%		31		
Kherson	2%		34%				32%			7%	16%	
Chernihiv	2%		33%				32%		1	5%	17%	
Zhytomyr	3%		32%				35%			15%	15	
Poltava	5%		27%				45%				.0%	4%
Kharkiv	4%		5%				9%	_	13	%	19%	
Uzhgorod	-	29%				35%)	00/	17%	250/	19%	
Severodonetsk	2%	24%				30%		8%	200/	35%	12	0/
Kyiv	3%	23%			32%			29%	100/		8%	
Odesa Khmolovtskvi	1% 2%	25% 23%				1% 5%				9%	14 19%	70
Khmelnytskyi	2%			1	4:	5%	1			2%	19%	
(0% ~	10%	20%	30%	40)%	50%	60 %	70%	80%	90 %	100%

Police



Strongly	approve	Somew	hat approv	ve Som	ewhat d	lisapprove	e ∎St	rongly o	lisapprov	ve Diffic	cult to ans	wer	
Uzhgorod	4%				64%				1	4% <mark>2%</mark>	16%		
Lviv	11%			54%				10%	<mark>2%</mark>	% 22%			
Kropyvnytskyi	18%				44%			10)%	9%	20%		
Lutsk	13%			4	6%			2	.0%	4%	4% 16%		
Ivano-Frankivsk	7%			52	%			16%		8%	3% 18%		
Vinnytsia	11%			462	%			14%	52	%	23%		
Mariupol	15%			42%	6			16%		6%	22%		
Ternopil	16%		38%					24%		3%	3% 18%		
Rivne	8%						18%		7%	22%			
Zaporizhia	11%		39%				18	%		21%		1%	
Dnipro	11%		37%				17% 8%			27%			
Mykolaiv	3%		439			17% 5%				33%			
Kherson	2%		43%			22%				12% 21%			
Chernihiv	6%		39%						7%	29%			
Sumy	6%		37%			8%	9 %			39%			
Khmelnytskyi	4%	_	38%			23%		_	7%		8%		
Zhytomyr	8%		32%			25%		4 5 0/	9%		26%		
Kyiv	8%		32%			15%		15%)%		
Cherkasy Chernivtsi	7% 4%		<u>32%</u> 34%			18%		9%	1	35% 6%	17%		
Severodonetsk	_ <u>4%</u> 	_	23%		11%	29% 4%				9%	17%		
Poltava	14%	_	26%		11/0				2	18%	12	0/	
Kharkiv	6%	_	26%		2	34% 6%		11%		32		/0	
Odesa	2%	25%	20%		34			1170	16%	JZ.	[%] 23%		
	-	I						T					
	0%	10%	20%	30%	40%	50%	6	0%	70 %	80%	90 %	100%	



Army

■ Strongly a	approve	Some	what appr	ove So	mewhat d	isapprove	Strong	gly disappro	ove Di	ifficult to	answer
Uzhgorod	14	%				69%		6% <mark>2%</mark>	10%		
Lviv		20%				61%			8% 2 <mark>%</mark>	9%	
Rivne	2	22%		55%					1	1% 4 %	8 %
Vinnytsia		22%				53%			13	% 4%	<mark>6 8</mark> %
Kropyvnytskyi	3	30%				43%			4% 7%	1	16%
Ternopil		26%				47%			15%	4%	9%
Lutsk	2	3%				48%			15%	4%	9%
Ivano-Frankivsk	2	1%			47	7%		1	2%	8%	11%
Cherkasy	17				47%			11%	7%		7%
Mykolaiv	11%					12%	5%	20			
Chernivtsi	21%					19			<mark>2%</mark> 6%		
Kyiv	20%			43%				11% 10%			6%
Dnipro	19%				44%			12% 7%			9%
Zhytomyr	21%				41%			17%	6		15%
Poltava	13%				48%			25%		99	
Zaporizhia	16%				42%			16%		8%	8%
Chernihiv	9%			48%					7%	22%	
Khmelnytskyi	7%			50%				20%	7%		16%
Mariupol	19%			38	%				8%	21%	
Kherson	8%			48%		4.40/		19%	10%		15%
Severodonetsk	23%			25%		11%	5%		37		
Kharkiv	12%			34%		17%	4.40/	9%		29%	
Sumy	11%		3.00/	33%		10%	11%			5%	4 6 0 /
Odesa	3%		38%			2	.9%		14%	1	16%
C	0%	10%	20%	30%	40%	50%	60 %	70%	80%	90 %	% 100

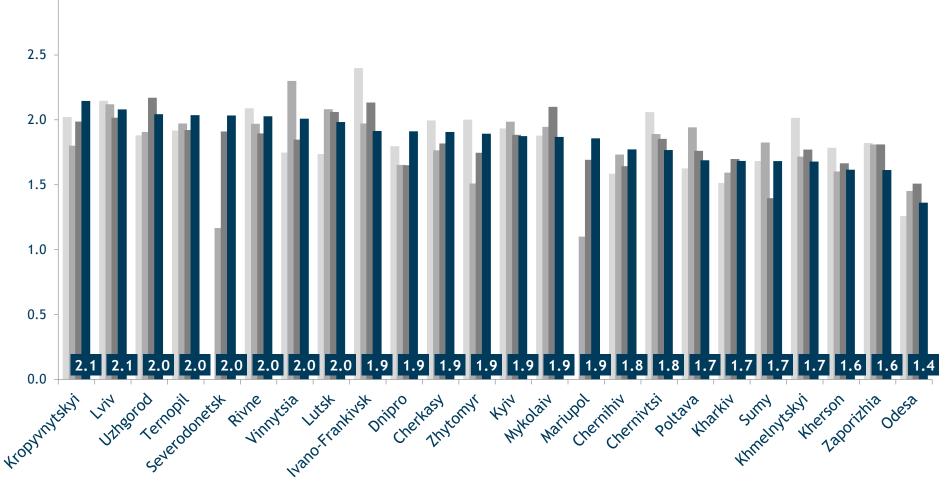
Army

■ February 2016

March 2015

3.0

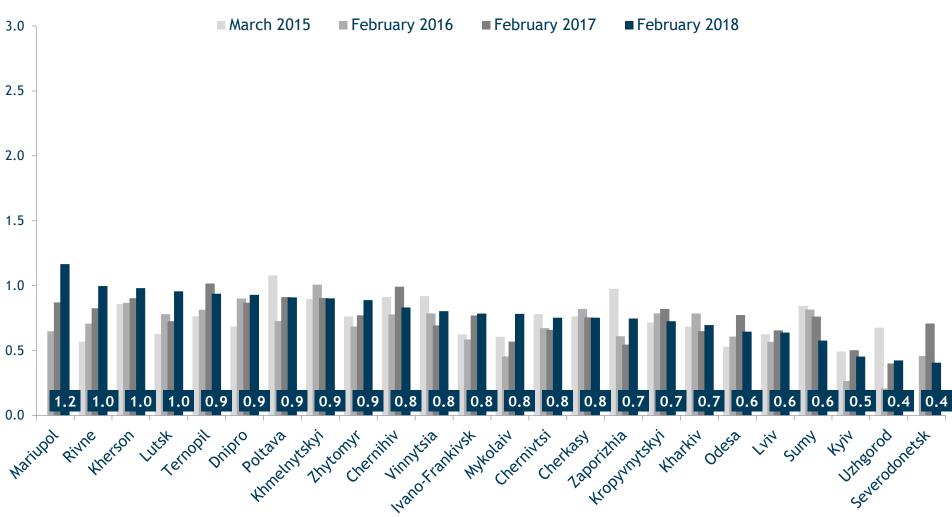




Courts

■ Strongly	approv	ve Some	what approve	Somewha	at disapprove	Strongly	disapprov	/e ∎Diffic	cult to ans	wer	
Rivne	4%	24%	6	28	8%	32%			13%		
Poltava	6%	19	%	30%			1%	4%			
Mariupol	3%	18%		35%		12%	12%				
Dnipro	3%	17%		27%		29 %	29 %				
Kherson	<mark>1</mark> %	19%		35%		2	23%				
Ternopil	<mark>2%</mark>	17%		45	%			27%	10	%	
Ivano-Frankivsk	<mark>2%</mark>	16%		29 %			39%				
Zhytomyr	<mark>2%</mark>	16%		34%		3		18%			
Vinnytsia	3%	15%		27%		37%			18%		
Kropyvnytskyi	3%	15%	19%			43%			21%		
Lutsk	5%	12%		48%	6)%	
Mykolaiv	1%	14%		36%				16%			
Khmelnytskyi	_	13%		43%				22%			
Chernivtsi	_	12%		38%		36%			14%		
Cherkasy	3%	10%	26%		3	4%		2	8%		
Zaporizhia	3%	8%		41%			38%		10	%	
Lviv	<mark>1% 10</mark>		30%			40%			20%		
Chernihiv	<1% 10		37%	%		22%		32%			
Sumy	<mark><1% 9</mark> 2		21%		39%			319			
Kharkiv	<mark>1</mark> % 8%		33%			33%			25%		
Odesa	<mark>1% 7%</mark>		38%			39	%		15%		
Kyiv	<mark>1% 3</mark> %				43%			30	%		
Uzhgorod	_ <mark><1%2</mark> %		36%				60%			2%	
Severodonetsk	< <mark>1%2</mark> %	20%		36%				42%			
	0%	10%	20% 3	0% 40%	50%	60%	70%	80%	90%	100%	

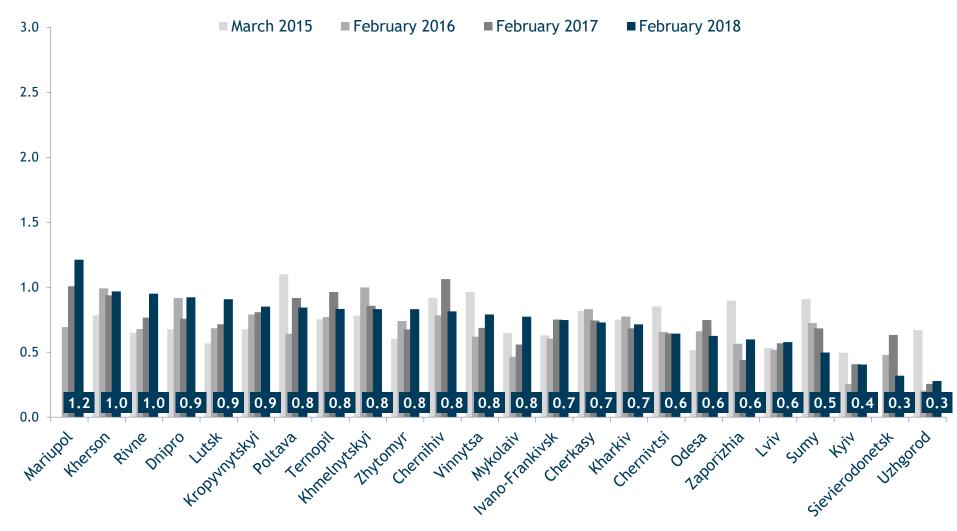
Courts



Do you approve of the work of the following government and nongovernment entities? Prosecutor's Office

■ Strongly	appro	ove Son	newhat ap	oprove So	omewhat	disapprove	Strongly	disapprove	Difficul	t to answ	ver	
Rivne	4%	21	%		28%		32%		16%			
Mariupol	3%	19%	ó		34%		11%		33%			
Kherson	<mark>1</mark> %	21%			28%				2			
Dnipro	2%	17%		27%	27%				26			
Poltava	6%	14%			35%		39 %		6%		5%	
Vinnytsia	<mark>2%</mark>	17%		23%			37%		22%			
Kropyvnytskyi	3%	15%		27%			33%		21%			
Zhytomyr	2%	15%		31%			33%	,)	19%			
Ivano-Frankivsk	2%	14%		29 %			4	1%		13%		
Lutsk	4%	12%			45%		28%			11%		
Mykolaiv	<1%	14%		38%)			34%	14%			
Cherkasy	2%	11%		24%		35%	35%			29%		
Khmelnytskyi	2%	11%		37%	%			28%		23%		
Ternopil	1%	11%			48%			28%		12%		
Lviv	<mark>1%</mark> 1		25				45%			20%		
Chernivtsi	<mark>1%</mark> 1			33%			41%			15%		
Zaporizhia		7%		32%			49	%		10%	6	
Chernihiv	<1% 9			34%		22			34%			
Kharkiv	<mark>1%</mark> 8			32%			31%		28%			
Odesa	<mark>1% 8</mark>			34%			41%			16%		
Sumy	<mark>1% 7</mark> 2		17%			43%			32%			
Kyiv	<1%3		%			44%			32%			
Severodonetsk	<mark><1%2</mark>				5	0%			31%			
Uzhgorod	<1%	27	%				71%				<mark>2</mark> %	
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	

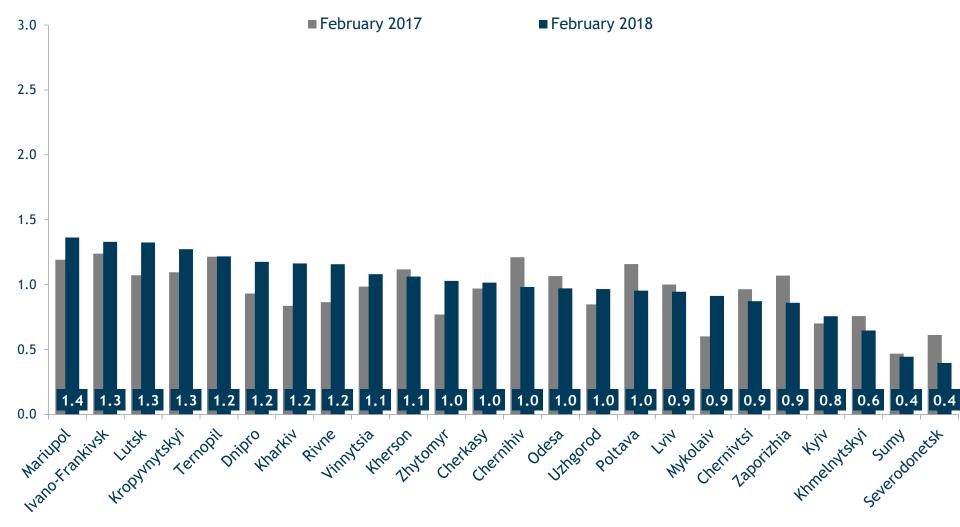
Do you approve of the work of the following government and nongovernment entities? Prosecutor's Office



National Anti-Corruption Bureau (NABU)

Strongly approve Somewhat		what app	approve Somewhat disappro			Strongly	disapprove	■ Diff	Difficult to answer			
Ivano-Frankivsk	7%		33%	%	21% 20			20%	% 19%			
Lutsk	5%		29 %		34%			13%				
Kropyvnytskyi	7%		27%		19%			21%				
Mariupol	5%		26%			30%	1	0%	2	29%		
Ternopil	4%		25%		40%			1	6%	14%		
Rivne	6%		24%		28	%		23%		20%		
Dnipro	5%		24%		23%		21%		27%			
Vinnytsia	3%	25			24%		25%			23%		
Poltava	5%	21			30%		35%				9%	
Kherson	1%	24%			27%		22%			27%		
Kharkiv	4%	21%			0%		18%		37%			
Cherkasy	4%	20%			9%	20	6%	32%				
Zhytomyr	3%	20%			29%		24%			24%		
Lviv	3%	20%			26%		30%			21%		
Uzhgorod	1%	20%			36%		24%			19%		
Odesa	<mark>2%</mark>	19%			8%		24%			27%		
Chernivtsi	<mark>2%</mark>	19%		28			32%			19%		
Mykolaiv	1%	19%		28%	6		28%			23%		
Zaporizhia	3%	18%		27%			34%		<u> </u>			
Kyiv	1%	16%		7%		35%				J%		
Chernihiv	1% 2%	14%		6% ′		16%		_	43%	3 40/		
Khmelnytskyi	3%	9%	23%	D		42%				24%		
Sumy Severodonetsk	_1%6% <1%5					45% 0%				33% 28%		
Severouonetsk	< 1% 0	1				9%				1		
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%	

National Anti-Corruption Bureau (NABU)



*Scores are based on a three-point scale, with "3" indicating strong approval and "0" indicating strong disapproval.

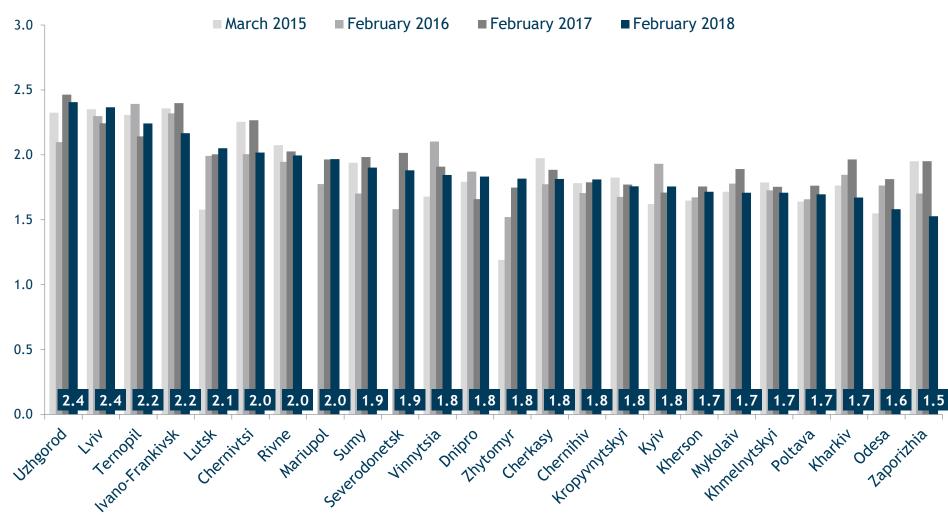
Security Service of Ukraine

■ Strongly	y approve	Some	ewhat app	orove	Somewha	t disapprove	Stron	gly disapprov	re ∎Dif	ficult to a	answer
Rivne	8%		3	7%		21	%	15%		19%	
Ternopil	8%		34	4%		36%	,)		9%	6 1	2%
Mariupol	8%		31%	,)		23%		7%	3	1%	
Kropyvnytskyi	8%		30%			20%		18%		24%	
Zaporizhia	7%		30%			21%		36	%		6%
Lutsk	9%		28%			33%		14	%	17%	
Dnipro	6%		29 %			25%		16%		24%	
Kherson	<mark>1</mark> %		33%			23%		19%		23%	
Ivano-Frankivsk	5%		30%			25%		18%		23%	
Uzhgorod	<mark>1</mark> %		33%			34%		17	7%	159	%
Lviv	<mark>3%</mark>		31%			23%		20%		24%	
Cherkasy	4%		29%		20	%	21	%		26%	
Vinnytsia	3%		30%		21	%	18%			29%	
Severodonetsk	142	%	18%		18%	11	%		39%		
Zhytomyr	5%		26%		27%			23%		20%	
Mykolaiv	1%	28%	,)		32%			21%		18%	
Poltava	6%	21%	,)		35%			29 %			8%
Chernivtsi	2%	23%			31%			26%		18%	
Sumy	2%	20%			7%	15%		4	5%		
Odesa	<mark>1</mark> %	21%			30%		25%			23%	
Kyiv	2%	19%		22	.%	28	8%		3	0%	
Chernihiv	1%	19%		29		13	%		38%		
Kharkiv	3%	15%		28%		14%			39%		
Khmelnytskyi	2%	15%		25%		29 %				28%	
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

Church

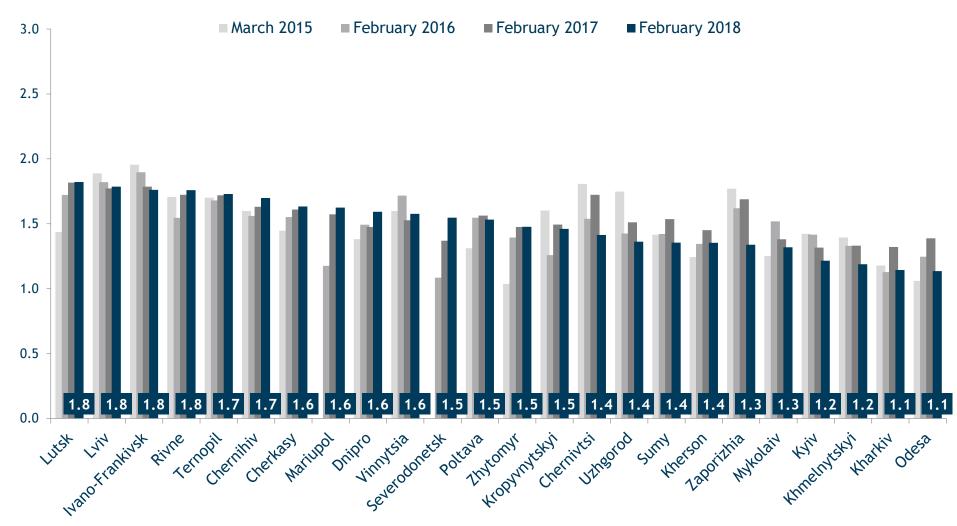
Strongly	/ approve	Somewill	nat approve	e Son	newhat d	lisapprove	e Strong	gly disapprov	ve ∎Dif	ficult to	answer
Lviv		3	9%				5	2%		4	4% 5%
Uzhgorod	-	4	40%				45%	/ 0		<mark>3%</mark> 1%	11%
Ternopil	-	3	8%				45%			11%	<mark>2%</mark> 4%
Ivano-Frankivsk		33%				4	3%		7%	5%	10%
Lutsk		26%				50%			11%	5%	8%
Rivne		24%				51%			14%	5%	6%
Chernivtsi	2	9%			47	2%		11%		8%	10%
Vinnytsia	16%	6			47%			15%	7%	1	4%
Zhytomyr	19%	,)			44%			12%	11%	1	4%
Mariupol	16%				47%			10% 4%		23%	
Kherson	9%			53%				18%	8		11%
Sumy	12%			48				9% 5%		25%	
Cherkasy	15%			44%	,)				8%	19%	
Khmelnytskyi	8%			51%				21%	6%		4%
Poltava	16%			43%				29%		8%	6 4%
Chernihiv	5%			53%				% <mark>3%</mark>		27%	
Dnipro	17%			40%				5% 89	%	21%	
Kyiv	12%			44%			13%			22%	
Kharkiv	9%			45%			18%		9%	19%	
Kropyvnytskyi	15%			37%			12%	11%		24%	
Severodonetsk	21%			31%			19%	6%		23%	
Mykolaiv	7%			4%			14%	7%		27%	
Zaporizhia	15%		36%				19%		19%		10%
Odesa	10%		38	%	1		28%		8%	16	5%
	0% 1	0% 2	20% 3	0%	40%	50%	60%	70 %	80%	90 %	100%

Church



*Scores are based on a three-point scale, with "3" indicating strong approval and "0" indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

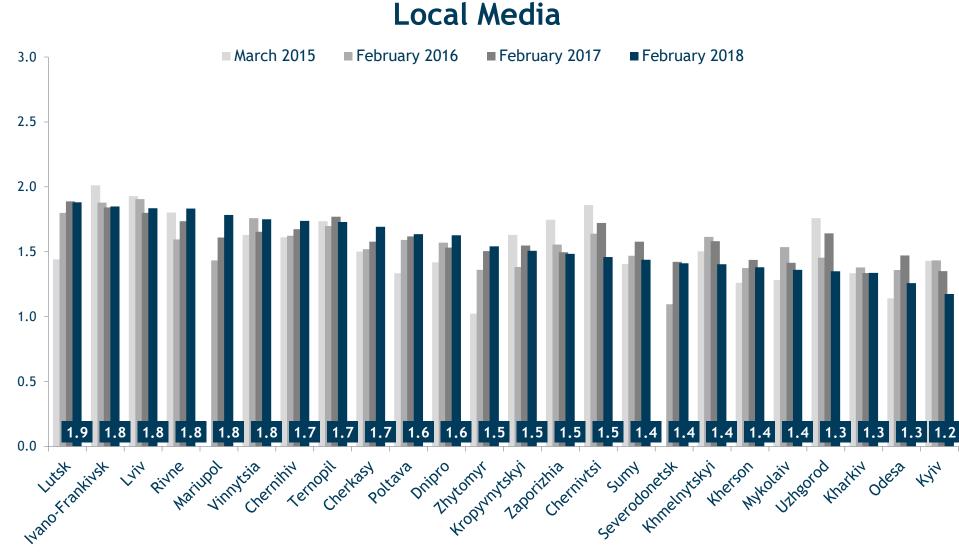
Strongly	approve	Son	newhat appro	ove So	omewhat	disapprove	Strongly	y disapprove	■ Diffi	cult to a	nswer
Lviv	5%				67%				22%	,)	<mark>2%</mark> 4%
Lutsk	1	5%			51%				24%	4%	6%
Rivne	14	4%			51%			2	25%	7	% 4%
Ternopil	8%				57%				27%		<mark>4%</mark> 5%
Ivano-Frankivsk	10%			52	2%			21%		6%	11%
Chernihiv	4%			52%				21%	4%	18%	
Cherkasy	6%			50%				27%		6%	11%
Vinnytsia	-			50%				28%		8%	7%
Mariupol	-			49 %				29 %		5%	10%
Dnipro	_			50%				26%		8%	10%
Poltava	7%			45%				34%		9%	5%
Kropyvnytskyi	6%			43%			28%		13%		11%
Zhytomyr	_			42%			25%		13%		4%
Chernivtsi	8%			0%			27%		18%		8%
Severodonetsk			33				41%			6%	9%
Kherson	_		40%				35%			15%	5%
Zaporizhia	-		37%				46%		_	11	
Uzhgorod	6%		34%				42%			12%	5%
Mykolaiv			38%				41%	_	4.00/	12%	7%
Kyiv	-		31%				5%		18%		3%
Kharkiv	4%		30%			31%		25	%	2 40/	10%
Sumy			30%			<u>34%</u> 42%		9%	10%	24%	0%
Odesa Khmolovtskvi	-		29% 26%			42% 55%			19%	1 20/	9% 5%
Khmelnytskyi	2%		1			55/0				12%	3 %
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90 %	100%



*Scores are based on a three-point scale, with "3" indicating strong approval and "0" indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Local Media

■ Strongly	y approve	Sc	omewhat app	orove	Somewha	t disapprov	ve ∎Stro	ongly disappro	ve Dif	ficult to a	nswer
Lviv	5%				71	%			1	8%	<mark>2%</mark> 4%
Rivne	14	%			55%	6			22%	4%	4%
Lutsk	1	8%			51%	,)			22%	3%	6%
Vinnytsia	8%				59%				18%	7%	8%
Ivano-Frankivsk	12%				55%			149	% 6	<mark>% 1</mark> 3	3%
Mariupol	7%				59%			21%		3%	9%
Cherkasy	8%			52	2%			24%		6%	10%
Chernihiv	4%			56%				19%	4%	18%	
Ternopil	9%				0%			26%			1%
Dnipro	7%			50%				25%			1%
Poltava	13%	6		42%				32%	_		<mark>% 6</mark> %
Kropyvnytskyi	6%			45%				25%	12%		2%
Zaporizhia	6%			45%				37%		9%	
Zhytomyr	6%			44%				23%	11%	16%	
Chernivtsi	8%			42%				6%	16		8%
Khmelnytskyi	3%		43%					39%	_	10%	6%
Kherson	4%		41					4%		14%	6%
Uzhgorod	4%		40%				36%			14%	5%
Kharkiv	3%		40%				29%	4.00/	16%		2%
Sumy	5%		33%				28%	10%	00/	24%	
Mykolaiv	<mark>2%</mark>		36%				39%		9%	149	
Severodonetsk	2%		36%				9%		6%	17%	
Odesa	2%		33%			39%		10%	15%		1%
Kyiv	3%		27%		1	32%		19%		19%	
	0%	10%	20%	30%	40%	50%	60 %	70%	80%	90 %	100%

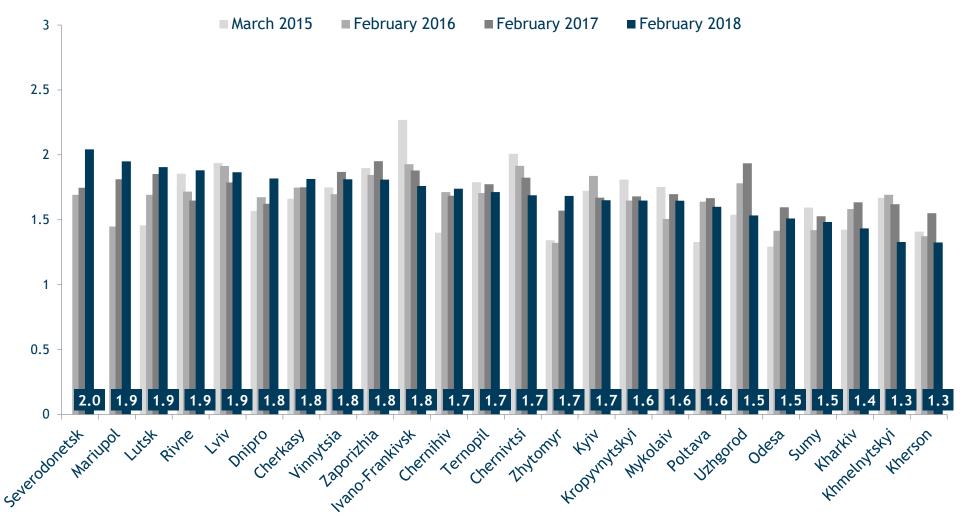


*Scores are based on a three-point scale, with "3" indicating strong approval and "0" indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Non-Governmental Organizations (NGOs)

■ Strongly approve		Somewh	nat approve	Some	what o	disappro	ve s	Strongly o	disappro	ve Diffi	icult to	answer
Mariupol	8%				6	3%				11% 1 <mark>%</mark>	17	7%
Zaporizhia	9%				61	%				15%	6%	9%
Lutsk	16%				54%					19%	3%	9%
Rivne	15%			l	53%					19%	3%	11%
Lviv	10%			55	5%				15%	3%	17	7%
Severodonetsk	16%			472	%			8	% <mark>2%</mark>		27%	
Dnipro	9 %			53%				14	4%	5%	192	%
Vinnytsia	9 %			51%				1	6%	4%	21%	
Chernihiv	4%			53%				17%	, D	3%	23%	
Cherkasy	12%			44%				15%	6	%	23%	
Chernivtsi	12%			43%				22%		8%	1	5%
Poltava	6%			49%				28 %			7%	10%
Ivano-Frankivsk	11%		4	43%				17%	62	%	23%	
Kyiv	9 %		42	2%			139	%	11%		26%	
Zhytomyr	11%		39	%			1	8%	9%		23%	
Ternopil	11%		40%	,)			23	%		5%	22%	
Odesa	4%		42%				25%			10%	189	%
Kropyvnytskyi	7%		40%				13%	9%		31	1%	
Mykolaiv	3%		39%				9%	3%		35%		
Uzhgorod	5%		35%				1%		5%		24%	
Kharkiv	3%		36%			18%		12%		3	0%	
Kherson	3%		35%			25%			16%		21%	
Khmelnytskyi	4%		33%			33%				14%		6%
Sumy	9%		25%			25%		10%		32	.%	
() %	10%	20% 30	0%	40%	50%	/ 0	60%	70%	80%	90%	100%

Non-Governmental Organizations (NGOs)



*Scores are based on a three-point scale, with "3" indicating strong approval and "0" indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

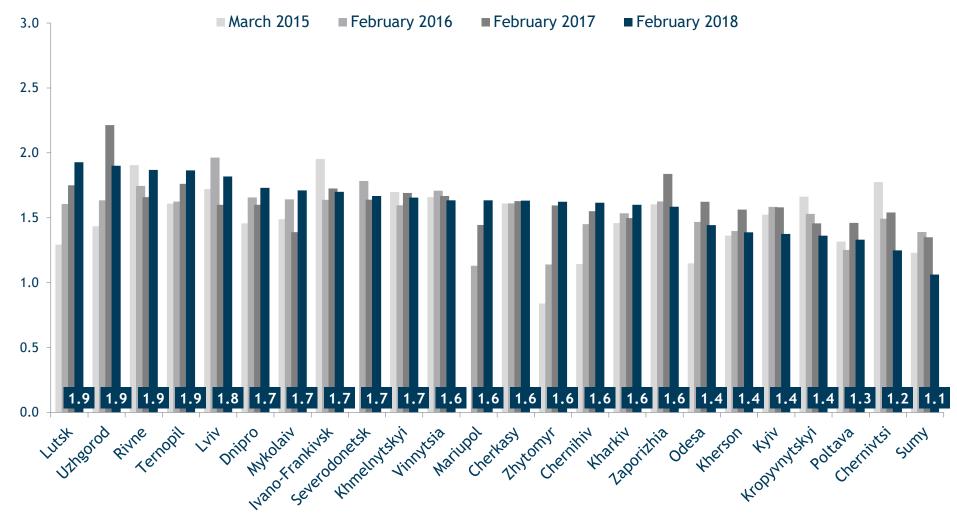
Volunteers

■ Strongly a	pprove	Some	what approve	Some	what d	isapprove	Stro	ngly dis	approve	Di	fficult	t to ar	nswer	
Rivne		29%					52%				1	2%	<mark>2%</mark> 5%	
Lutsk		28%				F.	52%				11	% 2%	6 7%	
Zaporizhia		24%				56%	,)				11%	6 <mark>3</mark>	<mark>%</mark> 7%	
Uzhgorod		1 9 %				58%					9 %	4%	9 %	
Dnipro		24%				51%				9 %	49	%	12%	
Mariupol		20%				56%				5% 1	<mark>%</mark>	19%	%	
Cherkasy		28%				47%				6%	5%		13%	
Chernihiv	10)%				65%				10	% 1 <mark>9</mark>	6 '	14%	
Vinnytsia		17%				58%				11	%	4%	10%	
Lviv		24%				50%				7%	6%		13%	
Ternopil		23%				50%				149	%	4%	10%	
Kyiv	_	23%				49 %			9%		7%		13%	
Ivano-Frankivsk	_	23%				48 %				12%	4%		13%	
Chernivtsi	_	25%				44%			11	%	11	%	9%	
Kropyvnytskyi	2	27%				41%			7%	7%		19%	%	
Severodonetsk	-	4%				43%			5% 1 <mark>%</mark>		2	6%		
Zhytomyr	-	5%				41%			11%	6	%	1	6%	
Khmelnytskyi	9%				57%					9%		7%	9%	
Mykolaiv	12				52%				10% <mark>2</mark> %			25%		
Odesa	9%			51					6%	7%		17	7%	
Kharkiv	12%			48	%			11%	4%		2	25%		
Poltava	102			45%				22%			14%		9%	
Kherson	9%			43%				23%			14%		11%	
Sumy	169	%	2	5%		9%	10%	1	1	40%	%			
	0%	10%	20%	30%	40%	50%	60	0%	70%	809	%	90%	1	00

Neighborhood Associations

■ Strongly	/ approve	Som	newhat appr	rove So	omewhat	t disappro	ove s	Strongly	disappro	ve Dif	ficult to	answer
Lutsk	14%				52%				14%	6 3 %	1	7%
Uzhgorod	13%				50%				15%	3%	18	%
Ternopil	21%			4	3%				19%		7%	11%
Rivne	17%			42%					1 9 %	4%	17	7%
Dnipro	10%			49 %				19	9%	7%	1	5%
Khmelnytskyi	4%			50%				21%		5%	20%	6
Mariupol	8%			42%			2	5%		6%	20%	6
Ivano-Frankivsk	9 %			40%			16%		7%		28%	
Vinnytsia	4%		4	4%			14%	8 %	6		30%	
Chernihiv			4	5%			17%		7%		29%	
Cherkasy	11%			36%			18%		10%	5	25%	
Zaporizhia	-			38%			29	9%		7%	18	8%
Lviv	-			7%		1		<mark>3%</mark>		39%		
Kherson	8%			7%				9%		17%		9%
Odesa	_		40%				28%			10%	19	%
Zhytomyr	-		33%				22%		7%		27%	
Mykolaiv	_		38%			13%	4%			43%		
Severodonetsk	_		37%			11%	6%			43%	_	
Poltava	_		32%			31%	/ D	_		16%		15%
Chernivtsi	_		30%			27%			20%		18	3%
Kyiv	_		28%)%		5%			81%	
Kropyvnytskyi	-		29%		14%		14%			41%		
Kharkiv	5%		26%		15%	5%	0.0%		4	·9%		
Sumy	7%	^	19%	16%			28%				31%	
	0%	10%	20%	30%	40%	50 %	6	50 %	70%	80%	90 %	5 100 %

Neighborhood Associations



*Scores are based on a three-point scale, with "3" indicating strong approval and "0" indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Trade Unions

Strongly a	approve	Somew	/hat appr	ove	Somewha	t disapprov	e Sti	rongly	disapprove	Difficu	lt to ans	swer
Lutsk	9%		339	%			25%		7%	2	6%	
Odesa	4%		36%			19%		10	5%	2	.5%	
Dnipro	6%		32%			23%			12%	2	7%	
Mariupol	4%		34%			18%	6	5%		37%		
Vinnytsia	7%		32%			15%	6%			41%		
Rivne	7%		31%			22%		1	2%	28%		
Zaporizhia	3%		34%			26%			20	5%	1	1%
Ivano-Frankivsk	6%		28%			25%		8%		33%		
Mykolaiv	5%		28%		1	8%	15%	%		34%		
Chernihiv	2%	3	0%		1	9%	8%			41%		
Poltava	6%	2!	5%		37	%				22%	·	10%
Lviv	<mark>2</mark> %	28	%		22%		7%			42%		
Kharkiv	4%	26	5%		18%		16%			37%		
Zhytomyr	4%	2	5%		24%			14%		32%		
Chernivtsi	4%	24	1%		32%				17%	23%		
Kyiv	6%	2	2%		15%	12%				46%		
Cherkasy	7%	19	9%		20%	12	2%			42%		
Ternopil	3%	22%			25%		14%			35%		
Khmelnytskyi	3%	22%			37%				13%	26%		
Kropyvnytskyi	2%	21%			8%	16%				44%		
Uzhgorod	<mark>2%</mark>	17%		3(0%		21%			30%		
Kherson	1%	17%		322	%			25%		25%		
Severodonetsk	-	17%		22%		15%			4	46%		
Sumy	2%	14%		27%			24%		3	3%		
	0%	10%	20%	30%	40%	% 50%	6	0%	70%	80%	90%	100%

Travel to Other Cities, Countries



A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

Over the last five years, have you traveled outside of your city? If so, how often?

Europe

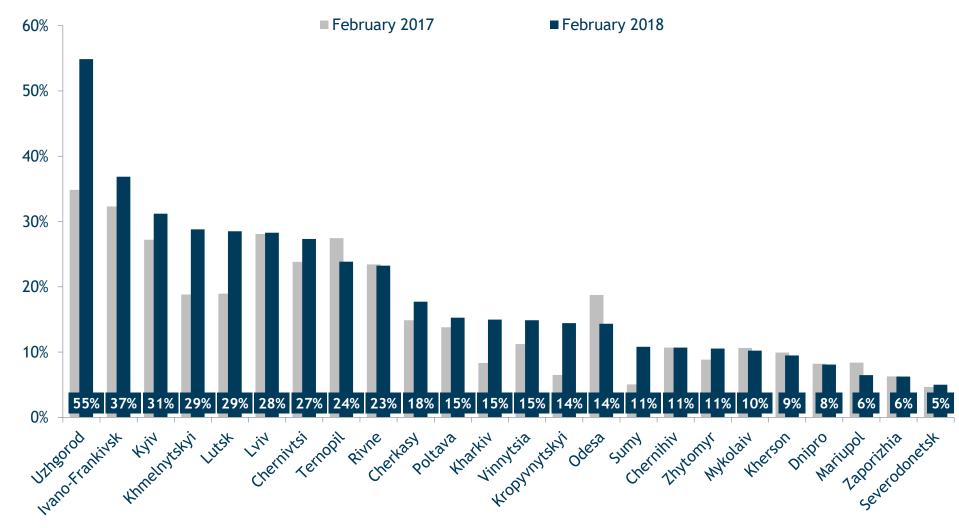
	No No	■Yes, onc	e or several	D	ifficult to ans	wer								
Severodonetsk					95%				5%	<mark><1</mark> % <1%				
Zaporizhia					94%				5%	<mark>6</mark> 1% < 1 <mark>%</mark>				
Dnipro				0	91%				7	% 1% <mark>1%</mark>				
Mariupol				9	91%				5	5% 1 <mark>%</mark> 3%				
Kherson				9	0%					8%1% <mark>1%</mark>				
Mykolaiv				8	9%				9 %	1% <1 <mark>%</mark>				
Chernihiv				8	9%				10%	ն 1%≺1 <mark>%</mark>				
Zhytomyr				88	8%				10%	1% 1 <mark>%</mark>				
Sumy				88	%				10%	1% <mark>2</mark> %				
Kropyvnytskyi						12%	2% 1%							
Odesa					6 1% <mark>1%</mark> % 1%<1 <mark>%</mark>									
Vinnytsia		85%												
Poltava				84%					13%	, 2% <mark>1%</mark>				
Cherkasy	_			82%					16%	1% <mark>1%</mark>				
Kharkiv	_			82%					13%	<mark>2%</mark> 3%				
Rivne				74%				20%		3% 3%				
Ternopil	-			73%				20%		4% 3%				
Lviv	-			71%				25%		4% 1%				
Khmelnytskyi	_			71%				24%		5% < 1%				
Chernivtsi	_			′1% 0%				24%		<mark>3%</mark> 2%				
Lutsk	_			22%		6% 2%								
Kyiv	_		68	%				29%		2% 1%				
Ivano-Frankivsk	_		61%					32%		5% 2%				
Uzhgorod		459	6			4	0%	1	159	% <1%				
(0% 10	0% 20%	30%	40%	50 %	60 %	70%	80%	90 %	100				

100% 195

Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

Europe

(Percentage of respondents who have traveled once or couple of times)



Over the last five years, have you traveled outside of your city and, if so, how often?

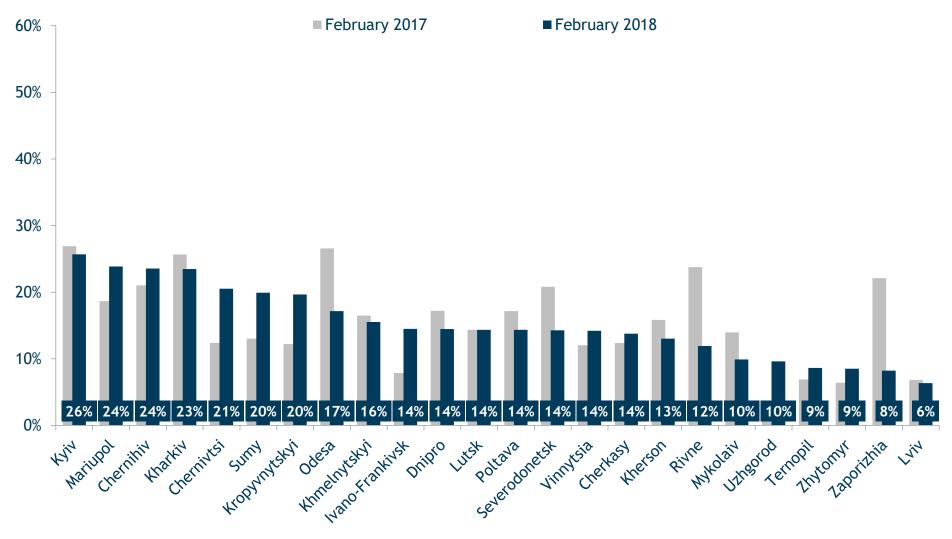
Countries from the Commonwealth of Independent States (CIS)

	No No	■Yes, on	ce or seve	ral times	■ Ye	s, many time	s D	ifficult to a	answer		
Lviv					ç	93%				5	<mark>%1%<1</mark> %
Zaporizhia					9	2%				<mark>8%</mark>	<1%>1%
Zhytomyr					90	%					8% 1%1 <mark>%</mark>
Uzhgorod					90	%				9	%1%<1 <mark>%</mark>
Mykolaiv					90	%				9%	6 1%<1 <mark>%</mark>
Ternopil					88%	6				7%	6 1 <mark>%</mark> 3%
Kherson					86%					119	6 2%1 <mark>%</mark>
Severodonetsk	_				86%						4%<1%
Vinnytsia					86%					13%	5 1%<1 <mark>%</mark>
Rivne					85%					10%	2 <mark>%</mark> 3%
Cherkasy	_				85%					11%	
Poltava	_					13%					
Dnipro	-				85%					13%	
Khmelnytskyi	_				84%					13%	
Lutsk	_				83%					13%	<mark>2%</mark> 3%
Odesa	-				82%					15%	2%< <mark>1%</mark>
Ivano-Frankivsk	-				82%					13%	1 <mark>%</mark> 3%
Kropyvnytskyi	-				0%				_	18%	1%1%
Sumy	-				8%					15%	4%2 %
Chernivtsi	-			77						17%	3% 2%
Chernihiv	-			769				_		21%	2%< <mark>1%</mark>
Mariupol	-			74%						0%	4% 2%
Kyiv				73%						3%	2%1%
Kharkiv				73%		1			19	<u>%</u>	4% 3%
	0 % 1	0% 20)% 30	0% 4	10 %	50%	60 %	70%	80%	90 %	100%

Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

Countries from the Commonwealth of Independent States (CIS)

(Percentage of respondents who have traveled once or couple of times)



Over the last five years, have you traveled outside of your city and, if so, how often?

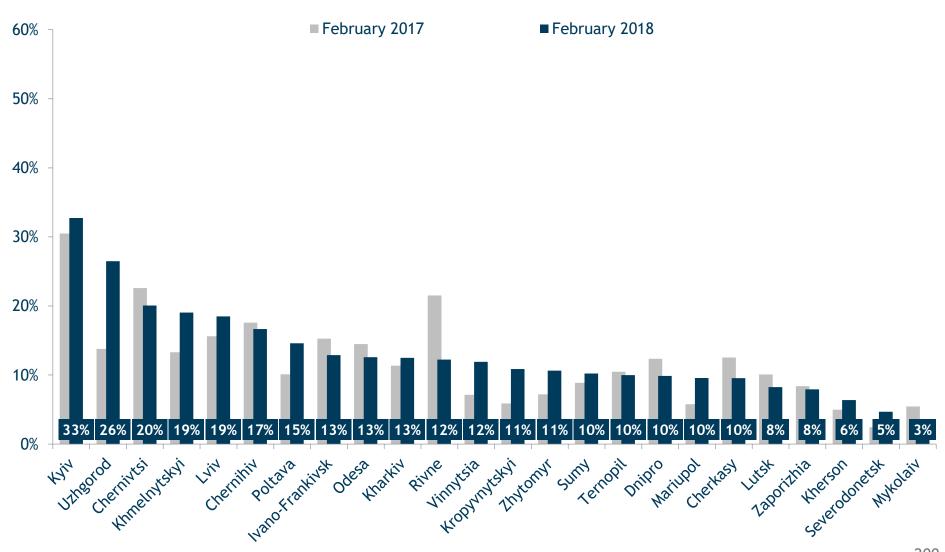
Resorts in Egypt, Turkey, Bulgaria, Etc.

	No No	■ Yes, once o	r several times	■Yes, many	/ times	Difficult	to answe	r	
Mykolaiv				96 %					<mark>3%<1</mark> %1%
Severodonetsk				95%				4	<mark>%<1</mark> %<1%
Kherson	_			93 %					5%1%1 <mark>%</mark>
Zaporizhia	_			92 %					7%1%<1 <mark>%</mark>
Cherkasy	_			90%					9% <1%1%
Kropyvnytskyi	_			88%					9% 2% <mark>1%</mark>
Sumy	_			88%					9% 1% <mark>2</mark> %
Dnipro	_			88%					9% 1% <mark>2%</mark>
Vinnytsia				88% 87%					1% 1% < 1%
Zhytomyr	_				10% 1% <mark>2%</mark>				
Ternopil	-				3% 2 <mark>%</mark> 3%				
Lutsk			79						
Mariupol	-			87%				8	
Odesa	-			86%					2% <1% 1 <mark>%</mark>
Rivne	-			85%				11	
Kharkiv	-			85%				11	
Poltava	-			84%					3% 1% <mark>1%</mark>
Ivano-Frankivsk	-			84%				12%	
Chernihiv	-			83%			_	13%	
Lviv	-			1%				17%	
Khmelnytskyi	-			1%					% <1%<1%
Chernivtsi	-		78%	%				17%	3%2%
Uzhgorod	_		73%					25%	1%1 <mark>%</mark>
Kyiv			66%				30	0%	<mark>2%1%</mark>
(0% 10	0% 20%	30% 40	0% 50%	60%	70 %	80%	6 90 %	% 100%

Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

Resorts in Egypt, Turkey, Bulgaria, Etc.

(Percentage of respondents who have traveled once or couple of times)



Over the last five years, have you traveled outside of your city and, if so, how often?

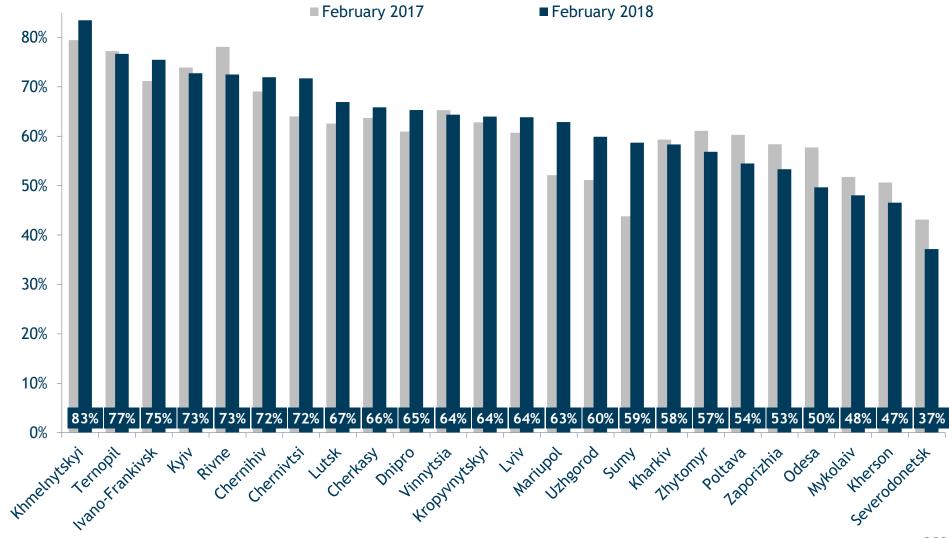
Other Regions of Ukraine

	No No	∎Yes,	once or	several ti	mes 🗖	Yes, many t	imes	Difficult to	answer		
Severodonetsk				63%				23	8%	14%	<1%
Kherson	-			53%				32%		14%	1%
Mykolaiv			5	2%				36%		12%	ն <1%
Odesa			50)%				37%		12%	1%
Zaporizhia			47%	I.				39%		14%	<1%
Poltava			45%					39%		15%	1%
Zhytomyr			42%				37	%		1 9 %	<mark>2</mark> %
Sumy			40%				44	%		15%	1%
Uzhgorod			40%				38%			21%	
Kharkiv			39 %				41%			18%	2%
Mariupol		37% 36%					39 %			24%	1%
Lviv		36%					40%			24%	<1%
Vinnytsia		35%					44%			20%	<1%
Kropyvnytskyi	_	3	35%				44%			20%	1%
Dnipro	_	3	4%			4	43%			23%	1%
Cherkasy		34	4%			41	%			25%	1%
Lutsk	_	32	%			35%	6			32%	1%
Chernihiv	_	28%				50%	%			22%	<1%
Chernivtsi		27%				52%				19%	2 %
Kyiv	_	26%				44%			29	9%	1%
Rivne	_	26%				45%			27	'%	2 %
Ivano-Frankivsk		23%				47%			28	%	1%
Ternopil	_	22%			4	1%			35%		1%
Khmelnytskyi	16%	16%			61%				22	.%	1%
(0% 1	10% 20% 30%			40%	50%	60%	70%	80%	90%	100%

Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

Other Regions of Ukraine

(Percentage of respondents who have traveled once or couple of times)



Which means of transportation do you usually use when travelling beyond your city?

(Western Ukraine)

		Lviv		Ch	erniv	tsi	Т	ernop	il		Rivne	
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	17%	4%	5%	26%	3%	4%	21%	4%	5%	17%	3%	5%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	2%	4%	3%	4%	1%	4%	2%	2%	4%	3%	2%	3%
Trains	35%	23%	15%	30%	1 9 %	10%	28%	21%	18 %	22%	14%	18%
Buses	23%	36%	14%	23%	31%	14%	30%	35%	12%	20%	32%	12%
Marshrutkas (small buses)	12%	16 %	24%	9 %	15%	22%	9 %	20%	26%	25%	22%	15%
Planes	4%	3%	2%	2%	4%	4%	3%	2%	2%	3%	2%	4%
Water transportation	-	-	-	-	-	1%	-	-	-	-	-	-
Other	1%	1%	2%	2%	1%	4%	1%	1%	3%	1%	1%	3%
Difficult to answer	8%	13%	34%	5%	27%	37%	6%	14%	29 %	8%	23%	38%
	•,•		• ./•									
			kivsk		nelnyt			zhgoro	bd		Lutsk	
									Third answer	First answer	Second answer	Third answer
Automobile owned by me	Ivano	o-Fran	kivsk	Khn	nelnyt	skyi	Uz	zhgoro	rd /er			rd /er
	First answer	Second Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	Lirst answer 18%	P-Fran Janswer 3%	Lhird answer 4%	Hirst answer 71%	relnyt Second answer 3%	skyi answer %	First answer %	zhgoro Second answer 4%	Third answer	First answer	Second answer %	Third answer
Automobile owned by me Ride sharing (e.g. BlaBlaCar or hitchhiking)	Lirst Banswer 18% 4%	-Fran Purse Second S% 5%	third Third answer 4%	Khm Elirst answer 1%	nelnyt Second answer 3% 2%	skyi Third answer 9% 5%	Lirst answer %2	zhgoro Second answer 4% 9%	Third answer	First answer %	Second 3% 4%	Third answer %2
Automobile owned by me Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains	Lvanc Licst Busker 18% 4% 21% 43% 5%	-Fran puoses 3% 5% 27%	kivsk Third answer 4% 7% 11%	Khm Lirst auswer 41% 1% 28%	nelnyt pusse susse 3% 2% 32%	skyi Third 9% 5% 13%	Uz Lirst 36% 35%	zhgoro pussee answer 4% 9% 27%	Third %90 %90 %90	Eirst 19% 3% 28% 22% 11%	Second 3% 4% 14%	Third 3% 3% 11%
Automobile owned by me Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses	Lirst answer 18% 4% 21% 43%	D-Fran D-Scong Socouse 3% 5% 27% 28%	kivsk Lpird 4% 7% 11% 9%	Khm Lirst auswer 1% 28% 14%	nelnyt Second 3% 3% 2% 32% 32% 35%	skyi Lpird 9% 5% 13% 16%	Lirst Banswer 36% 35% 10%	zhgoro puose 4% 9% 27% 36%	Third 21% 70% 70% 70% 70% 70% 70% 70% 70% 70% 70	First 3% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5%	Second 3% 4% 14% 35%	Third 3% 3% 11% 10%
Automobile owned by me Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses Marshrutkas (small buses)	Lvanc Licst Busker 18% 4% 21% 43% 5%	D-Fran Ducy La Solution Ducy La Soluti	kivsk Lpird 4% 7% 11% 9% 11%	Khm Litst auswer 41% 1% 28% 14% 6%	nelnyt puose 3% 3% 2% 32% 35% 9%	skyi Phird 9% 5% 13% 16% 24%	Uz Lirst 36% 35% 10% 1%	zhgoro pu second 4% 9% 27% 36% 5%	Third 30% 70% 70% 70% 70% 70% 70% 70% 70% 70% 7	Eirst 19% 3% 28% 22% 11%	Second 3% 4% 14% 35% 16% 2% -	Third 3% 5% 11% 10% 5% 3%
Automobile owned by me Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses Marshrutkas (small buses) Planes	Lvanc Licst Busker 18% 4% 21% 43% 5%	D-Fran puopes 3% 5% 27% 28% 10% 3%	kivsk Lpird 4% 7% 11% 9% 11% 7%	Khm Litst 41% 1% 28% 14% 6% 1%	nelnyt pusse 3% 2% 32% 35% 9% 2%	skyi Phird 9% 5% 13% 16% 24% 9%	Uz Litst 36% 35% 10% 1% 1%	zhgoro puos second 4% 9% 27% 36% 5% 2%	Third 3%	Lirst 19% 3% 28% 22% 11% 2%	yecond 3% 4% 14% 35% 16% 2%	Third 2% 2% 11% 10% 23% 4%

Which means of transportation do you usually use when travelling beyond your city?

(Central Ukraine)

		Kyiv		Zł	nytom	yr	Vi	innyts	ia	Cł	nernih	niv
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	19 %	5%	5%	14%	4%	4%	18%	2%	3%	14%	2%	3%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	1%	2%	4%	3%	1%	3%	-	1%	1%	2%	1%	2%
Trains	32%	24%	15%	9 %	10%	10%	34%	18 %	6 %	23%	18 %	18%
Buses	13%	28%	13%	29 %	23%	5%	21%	31%	10%	27%	33%	9 %
Marshrutkas (small buses)	16%	17%	20%	18%	20%	10%	13%	14%	14%	19 %	19 %	20%
Planes	7%	6%	11%	3%	3%	4%	2%	2%	4%	1%	3%	7%
Water transportation	-	-	-	-	-	1%	-	-	-	-	-	-
Other	-	-	1%	2%	2%	4%	-	-	-	1%	-	1%
Difficult to answer	13%	18%	32%	22%	37%	60%	12%	31%	61%	12%	23%	40%
		horka	c)/		Sum		Kror		telari		Poltav	2
	C	herka	sy		Sumy		Krop	byvny	tskyi	F	Poltav	a
	First answer	herka Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	st 'er	ond ver				rd /er						d er
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains	First answer	Second answer	k Ahird answer	First answer	Second answer	Third answer	801 First answer	Second answer	Third answer	First answer	Second answer %2	Third answer
Ride sharing (e.g. BlaBlaCar or hitchhiking)	First answer %	Second 3% 3%	Third 4% 3%	- First answer	Second answer	Third answer	- First answer	Second answer 1%	Third 4% answer	First %01 answer	Second answer %2	7 7 answer
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains	First 900 800 800 800 800 800 800 800 800 800	Second 3% 3% 17%	Third 4% 3% 11%	First - %81 - %81	Second answer - 20%	Third 3% - 57%	First 10% - 22%	Second answer 1% 16%	Third 4% 1% 7% 7%	First %01 answer %65	Second 2% 2% 2% 14%	Third 3% 5% 14%
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses	First 3% 76% 76% 76% 76%	Second 3% 3% 17% 27%	Third 4% 3% 11% 13%	First 12% - 18% 52%	2% - 20% 39%	Third 3% - 54% 15%	First 10% - 25% 32%	2% 2% 1% 16% 31%	Third 4% 7% 9% 9% 9%	First 10% 1% 49% 17%	Second 2% 2% 14% 43%	Third %2 %2 %2 %2 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses Marshrutkas (small buses)	Lirst 16% 3% 26% 20% 10%	Second 3% 3% 17% 27% 13%	Third 4% 3% 11% 13% 14%	Lirst 15% - 18% 25% 30%	2% - 20% 39%	Third 3% - 57% 15% 15%	Lirst 10% - 25% 32% 9%	Second 2% 1% 16% 31% 16%	Third 4% 1% 15% 6% 5% 5%	Lirst 10% 1% 49% 17% 8%	2% 2% 2% 14% 43% 13%	Third 3% 5% 14% 8% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5%
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses Marshrutkas (small buses) Planes	Lirst 16% 3% 26% 20% 10%	avs.econd 3% 3% 17% 27% 13% 3%	Third 4% 3% 11% 13% 14% 3%	Lirst 15% - 18% 25% 30% -	2% - 20% 39% 22% -	Third 3% - 24% 12% 19% 2%	Litst 10% - 25% 32% 9% 3%	2% 2% 1% 16% 31% 16% 4%	Third 4% 1% 12% 6% 21% 3%	Lirst 10% 1% 49% 17% 8% 1%	2% 2% 2% 14% 43% 13% 1%	Third 3% 5% 7% 7% 7% 7% 7% 7%

Which means of transportation do you usually use when travelling beyond your city?

(Southern and Eastern)

		Odesa	1	K	herso	n	Μ	ykola	iv	Za	porizl	hia
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	16%	2%	3%	10%	2%	4%	13%	1%	2%	11%	1%	5%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	1%	3%	4%	1%	1%	1%	1%	-	-	3%	3%	1%
Trains	27%	18 %	12%	20%	15%	15%	10%	10%	8 %	28%	21%	19 %
Buses	18%	33%	11%	31%	33%	6 %	18%	1 9 %	4%	24%	41%	11%
Marshrutkas (small buses)	8%	10%	23%	17%	18%	19 %	21%	15%	11%	17%	15%	20%
Planes	3%	3%	7%	3%	2%	5%	2%	2%	2%	5%	1%	2%
Water transportation	-	-	1%	-	-	1%	-	-	-	-	-	-
Other	6 %	6 %	8%	-	-	1%	1%	1%	1%	-	-	4%
Difficult to answer	21%	25%	30%	17%	27%	49 %	34%	53%	72%	13%	17%	36%
		Dnipro	D	k	(harki	V	Seve	rodor	netsk	Μ	ariup	ol
	First answer	Second answer	Third answer	First answer	Kharki Second answer	Third answer	First answer	Second answer	Third answer	First answer	ariup Second answer	Third answer
Automobile owned by me												
Automobile owned by me Ride sharing (e.g. BlaBlaCar or hitchhiking)	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
	First answer	Second answer	Chird answer	First answer	Second answer %2	A answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Ride sharing (e.g. BlaBlaCar or hitchhiking)	First answer %1	Second answer 1%	- Third answer	First %1 answer	Second answer 1%	Third 4% answer	- First answer	Second answer	Third answer 1%	First answer 8	Second 3% 3% 5%	Third answer
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains	First %81 %1% %2%	Second 3% 1% 16%	Third	First 800 800 800 800 800 800 800 800 800 80	Second answer 3% 1% 1%	KThird%%	First - %81	Second answer - 24%	Third answer	First 13% 1% 31%	Second 3% 2% 20%	Third %5 answer
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses	Eirst 881 882 892 862 862 862 862	Second 3% 3% 1% 16% 35%	Third 9% 10% 11%	First 888 818 818 818 818 818 818 818 818 81	Second 36% 36%	%6 %8 %8 %8 %8 %8 %8 %8 %8 %8 %8 %8 %8 %8	First - - - - - - - - - - - - - - - - - - -	Second 34% 24% 28%	Third 7% 1% 1% 1% 18%	First 13% 1% 30%	Second 3% 2% 20% 32%	Third %5 %2 %2 %2 %3 %2 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3 %3
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses Marshrutkas (small buses)	Lirst 18% 1% 29% 16% 18%	yecond Second 3% 1% 16% 35% 14%	Third - - - - - - - - - - - - - - - - - - -	First 12% 18% 8%	2% 2% 1% 16% 36% 11%	Third 4% 1% 8% 8% 5% 5%	Lirst 11% - 18% 10% 35%	Second 1% - 24% 28% 9%	Third 3% 1% 15% 18% 18% 11%	First 13% 1% 30% 8%	Second 3% 2% 20% 32% 11%	Third 3% 2% 2% 2% 2% 2% 2% 2% 2% 2% 2% 2% 2% 2%
Ride sharing (e.g. BlaBlaCar or hitchhiking) Trains Buses Marshrutkas (small buses) Planes	Lirst 18% 1% 29% 16% 18%	2%	Third 3%	Lirst 12% 18% 8% 8% 3%	2% 2% 1% 16% 36% 11% 4%	Third 4% 1% 8% 8% 8% 5% 6%	Lirst - 11% - 18% 10% 35% 2%	Second - 24% 28% 9% 2%	Third 7% 1% 15% 19% 11% 1%	Lirst 13% 1% 30% 8% 2%	auswer 3% 2% 20% 32% 11% 2%	Third % 7% 7% 7% 7% 7% 7% 7% 7% 7% 7% 7% 7% 7

Sources of Information



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Which of these sources of information do you use for obtaining political information?

(Multiple Answers Possible)

	Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
TV - news, programs	88%	80%	77%	87%	79 %	74%	87%	86%	90%	84%	70%	9 1%	86%	82%	88%	87 %	77%	88%	81%	8 1%	83%	81%	85%	79 %
Internet - websites	51%	42%	34%	41%	46%	51%	58 %	50%	48%	45%	43%	33%	41%	29 %	50%	64%	51%	36%	40%	47%	27%	31%	52%	50%
Internet - social media	38%	42%	39 %	49 %	46%	51%	35%	37%	42 %	39 %	47%	37%	56%	33%	45%	41%	36%	36%	31%	43%	47%	45%	37%	1 8 %
Relatives, friends	35%	43%	24%	63%	32%	22%	28%	26%	44%	52%	25%	35%	32%	34%	29 %	29 %	22%	28%	37%	29 %	28 %	34%	39 %	58%
Radio - news, programs	16%	21%	20%	27%	21%	14%	1 6 %	37%	36%	16%	12%	25%	25%	36%	28%	8 %	10%	13%	20%	24%	39 %	24%	1 8 %	17%
Articles in newspapers and magazines	15%	17%	15%	14%	25%	10%	16%	28%	31%	15%	8%	17%	23%	9 %	22%	10%	11%	16%	12%	15%	1 9 %	26%	17%	7%
Colleagues at work	17%	21%	11%	26%	14%	14%	8%	9 %	15%	20%	12%	11%	13%	6%	17%	13%	6%	8%	14%	13%	13%	15%	1 9 %	21%
Billboards, stands in the streets	2%	8 %	3%	4%	1 2 %	1%	1 9 %	5%	1 6 %	10%	5%	4%	9 %	9 %	10%	3%	7%	5%	2%	2%	11%	8%	9 %	1%
Leaflets, other free information by post	2%	1%	5%	5%	11%	1%	16%	4%	8%	9 %	2%	1%	5%	2%	6%	3%	4%	2%	3%	2%	4%	8%	7%	3%
Meetings with politicians	1%	4%	2%	1%	4%	3%	3%	12%	2%	1%	2%	4%	6 %	2%	4%	23%	2%	1%	2%	1%	3%	2%	4%	1%
Other	1%	1%	1%	1%	1%	1%	-	-	1%	1%	1%	-	-	-	2%	-	1%	-	-	1%	-	-	2%	2%
None	1%	1%	2%	-	2%	1%	1%	1%	1%	1%	2%	1%	-	6%	1%	-	1%	1%	8 %	1%	1%	1%	1%	3%
Difficult to answer	-	-	1%	-	2%	1%	1%	1%	-	-	1%	1%	1%	4%	-	-	1%	1%	-	1%	2%	1%	-	1%

How many times per week do you access the internet?

■ Every day ■ 5-6 times per week ■ 3-4 times per week ■ 1-2 times per week ■ Less often ■ Never ■ Difficult to answer

Rivne				53%			9 %		10%	5%	5%	16%	1%
Khmelnytskyi	_		5	0%			8%	12	2%	7%	5%	17%	
Chernivtsi	_		Ę	54%				14%	69	% 4%	5%	15%	2%
Odesa			5	0%			12%		8%	6%	5%	17%	1%
Ivano-Frankivsk				54%			1	1%	9%	4%	6 3%	18%	1%
Kharkiv			e	50%				7	%	8% 3%	% <mark>2%</mark>	19 %	1%
Uzhgorod			5	3%			10%	6	9 %	6%	3%	20%	<1%
Ternopil			Į	57%				8%	5%	7%	3%	19 %	1%
Kyiv			5	6%				13%	5	5% 4%	5 <mark>2%</mark>	19%	1%
Vinnytsia			Ę	58%				6%	5%	4% 4%		22%	
Dnipro	_		5	7%				9 %	6%	4% 22	%	21%	1%
Lutsk	_		5	8%				9 %	5%	2% 4%		20%	3%
Cherkasy	_		49	%		9	%	7%	8%	4%		22%	1%
Zhytomyr	_		50	%			11%	5	% 4%	5%		23%	<mark>2</mark> %
Chernihiv	_		46%			9 %		10%	5%	4%		25%	1%
Poltava	_		57%	,)				6%	4% 3%	3%		25%	1%
Kropyvnytskyi	_		46%			119	6	8%	5%	3%		26%	1%
Lviv	_		52%				8%	79	% <mark>2%</mark> 3	%		27%	<1%
Sumy	_		35%		15%		15%	6	6%	1%	2	.5%	3%
Mariupol	_		51%				6% 4	% 6	% 4%		2	7%	3%
Zaporizhia	_		45%			11%		9 %	3% 2%	/ 0		29%	<1%
Mykolaiv	_		45%			11%	5				3	0%	1%
Severodonetsk	_		47%			9%			2% 3%		28	8%	2%
Kherson			44%			5% 72	%	8%	5%		3	1%	<1%
C) %	10%	20%	30%	40%	50%	(50 %	70	%	80%	90%	100%



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		Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
GENDER	Male	45%	44%	45%	44%	46%	45%	44%	44%	46%	44%	46%	45%	45%	44%	45%	45%	46%	44%	45%	45%	45%	45%	44%	45%
B	Female	56 %	56 %	55%	56 %	54%	55%	56 %	57%	54%	56 %	54%	55%	55%	56 %	55%	55%	55%	57%	55%	56 %	55%	55%	56 %	55%
	18-35	36%	31%	34%	29 %	40%	34%	33%	36%	35%	31%	32%	34%	37%	33%	36%	34%	34%	33%	35%	32%	36%	32%	30%	27%
AGE	36-50	26%	27%	28%	27%	25%	27%	26%	28%	25%	27%	26%	27%	27%	26%	27%	29 %	27%	25%	28 %	26%	28 %	27%	24%	24%
	51+	38%	42%	38%	44%	35%	39 %	41%	36%	40%	42%	41 %	39 %	36%	40%	37%	37%	40%	42%	38%	42%	35%	41%	46 %	49 %
_	Primary/Incomplete secondary	1%	1%	2%	4%	1%	1%	1%	1%	1%	3%	2%	1%	1%	2%	1%	<1%	2%	5%	1%	3%	3%	1%	2%	1%
NOI	General secondary	11%	13%	13%	25%	8%	10%	21%	11%	13%	23%	14%	10%	14%	20%	11%	10%	13%	23%	15%	16%	17%	12%	19 %	27%
CAT	Vocational secondary	43%	37%	42%	44%	34%	31%	39 %	37%	33%	38%	37%	41%	36%	37%	33%	48 %	29 %	33%	36%	38%	39 %	45%	45%	40%
EDUCATION	Higher/Incomplete higher	45%	48%	43%	25%	56 %	58 %	39 %	51%	53%	37%	47%	48%	48 %	41%	54%	41%	55%	39 %	48%	43%	41%	42%	34%	32%
	Difficult to answer	-	-	<1%	1%	<1%	<1%	<1%	<1%	-	<1%	-	1%	<1%	<1%	1%	<1%	1%	1%	<1%	<1%	1%	<1%	-	1%
	Unemployed	45%	40%	38%	42%	42%	38%	45%	41%	42%	47%	35%	42%	37%	43%	41%	40%	44%	46 %	37%	42%	38%	34%	44%	50%
ъĽ	Private	39 %	43%	38%	49 %	39 %	47%	34%	40%	41%	40%	48 %	45%	35%	37%	33%	40%	38%	37%	39 %	36%	35%	41%	40%	30%
OR (State	14%	13%	1 9 %	10%	16%	13%	16 %	13%	16%	11%	13%	11%	23%	17%	20%	20%	15%	11%	24%	16%	22%	19 %	15%	13%
SECTOR OF EMPLOYMENT	Public, nongovernmental	<1%	<1%	1%	<1%	1%	<1%	1%	1%	<1%	-	1%	1%	3%	<1%	1%	1%	<1%	1%	1%	1%	1%	<1%	<1%	<1%
	Difficult to answer	1%	3%	5%	-	2%	1%	4%	5%	<1%	3%	3%	1%	3%	2%	5%	<1%	3%	6%	1%	5%	5%	6%	1%	6%
	Worker	24%	32%	26 %	35%	17%	17%	1 8 %	1 9 %	20%	26%	24%	28 %	22%	28 %	1 9 %	18 %	21%	31%	18 %	23%	20%	31%	28 %	22%
	Farmer/Peasant	-	<1%	1%	<1%	-	<1%	<1%	1%	-	1%	<1%	<1%	1%	<1%	<1%	<1%	<1%	<1%	<1%	<1%	<1%	1%	1%	-
	White collar	12%	11%	14%	15%	14%	27%	15%	17%	20%	14%	16 %	16 %	15%	14%	16 %	1 8 %	14%	12%	20%	13%	16 %	12%	11%	7%
	Higher or medium- level executive	5%	5%	8%	5%	4%	10%	6%	8%	9 %	4%	9 %	8%	8%	7%	7%	5%	5%	3%	5%	5%	9 %	6 %	7%	2%
OCCUPATION	Pensioner (not working)	25%	28%	25%	28%	21%	25%	29 %	25%	25%	31%	25%	26 %	1 8 %	27%	21%	20%	26 %	30%	23%	28 %	21%	27%	33%	35%
E E	Student	6 %	5%	4%	4%	8%	5%	4%	5%	5%	3%	3%	5%	7%	5%	7%	10%	6 %	2%	3%	4%	5%	5%	3%	6%
000	Housewife	10%	5%	7%	5%	7%	7%	7%	5 %	8%	8 %	8%	6 %	7%	7%	9 %	6 %	8%	7%	8 %	6 %	7%	4%	6 %	8%
	Unemployed	5%	4%	5%	2%	6%	2%	4%	6 %	3%	5%	3%	3%	6 %	4%	7%	3%	6%	7%	3%	6%	5%	3%	3%	2%
	Self-employed/ Entrepreneur	4%	5%	4%	1%	8%	5%	5%	7%	4%	4%	6 %	3%	6%	3%	9 %	14%	6%	3%	11%	4%	10%	7%	3%	2%
	Other	9 %	4%	6 %	5%	14%	2%	10%	6 %	4%	3%	5%	4%	9 %	6 %	5%	5%	6 %	2%	9 %	9 %	5%	4%	6 %	11%
	Difficult to answer	1%	<1%	1%	<1%	1%	-	1%	1%	1%	<1%	1%	1%	1%	1%	<1%	1%	2%	2%	1%	1%	2%	1%	<1%	6%

		Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	lvano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
ΑE	Ukrainian	67%	9 %	51 %	4%	95 %	25%	28%	92 %	89 %	6 %	4%	50%	92 %	1 9 %	95 %	73%	3%	8%	75%	60%	82%	14%	3%	2%
н Н Н Н	Russian	7%	57 %	20%	48 %	1%	38%	25%	3%	5%	59 %	79 %	15%	2%	12%	2%	4%	81 %	54%	6 %	14%	6 %	50%	73%	78 %
LANGUAGE SPOKEN AT HOME	Both, Ukrainian and Russian equally	26%	34%	29 %	48%	3%	37%	46%	5%	6 %	35%	16%	35%	5%	69 %	3%	22%	16%	37%	18%	26%	1 2 %	35%	23%	20%
OKE	Other	-	<1%	<1%	-	-	-	<1%	-	-	-	<1%	<1%	-	-	-	1%	<1%	<1%	-	-	<1%	1%	<1%	-
SP(Difficult to answer	-	-	<1%	<1%	<1%	-	<1%	<1%	<1%	-	<1%	1%	<1%	<1%	-	<1%	<1%	1%	-	<1%	<1%	-	<1%	<1%
≿	Ukrainian	96 %	88 %	9 1%	84%	99 %	89 %	89 %	97 %	97 %	87 %	75%	95 %	97 %	90 %	97 %	86%	76 %	88%	93 %	9 4%	9 4%	93 %	58 %	56 %
ALI ⁻	Russian	2%	9 %	5%	14%	1%	6%	7%	2%	3%	10%	17%	3%	2%	8%	1%	5%	20%	9 %	5%	4%	3%	6%	36%	41%
NO	Other	2%	2%	3%	2%	<1%	4%	3%	-	<1%	2%	6 %	1%	<1%	1%	1%	8%	3%	3%	1%	1%	2%	1%	6 %	3%
NATIONALITY	Difficult to answer	1%	1%	1%	<1%	<1%	1%	2%	<1%	<1%	<1%	1%	1%	<1%	<1%	<1%	2%	1%	1%	<1%	<1%	<1%	<1%	1%	1%
	Orthodox (UPC KP)	45%	48 %	46 %	40%	21%	42%	51%	66 %	18 %	20%	15%	48 %	60%	12%	29 %	23%	34%	44%	40%	49 %	32%	22%	22%	4%
	Orthodox (UPC MP)	1 6 %	9 %	16 %	17%	2%	14%	3%	16 %	2%	12%	37%	14%	22%	8%	2%	21%	18 %	11%	34%	17%	46 %	27%	24%	52 %
	Greek Catholic	1%	<1%	1%	<1%	60%	1%	1%	1%	67 %	<1%	1%	<1%	2%	<1%	54%	34%	<1%	-	2%	<1%	5%	<1%	<1%	<1%
	Catholic	2%	<1%	5%	-	3%	<1%	-	<1%	2%	<1%	1%	-	1%	-	1%	6 %	1%	<1%	9 %	-	2%	<1%	<1%	-
_	Protestant	1%	2%	1%	<1%	1%	1%	1%	2%	1%	<1%	2%	1%	2%	-	2%	3%	<1%	1%	1%	1%	1%	<1%	<1%	-
NOI	Judaism	<1%	<1%	<1%	-	<1%	<1%	-	-	<1%	<1%	<1%	-	-	<1%	-	-	1%	<1%	<1%	-	<1%	-	<1%	-
RELIGION	Muslim	1%	<1%	-	<1%	-	<1%	<1%	<1%	-	<1%	<1%	-	<1%	-	<1%	<1%	-	<1%	<1%	<1%	-	-	-	-
RE	Atheist	4%	7%	3%	5%	2%	9 %	7%	2%	1%	13%	8%	4%	2%	10%	2%	2%	9 %	6%	3%	8%	1%	5%	14%	10%
	I believe in God, but do not belong to any religion	28%	25%	21%	35%	6 %	31%	27 %	9 %	8 %	43%	31%	28 %	9 %	65 %	7%	10%	28 %	35%	8 %	17%	8 %	34%	33%	32%
	Other	1%	3%	5%	1%	1%	1%	2%	2%	1%	2%	1%	1%	1%	1%	1%	<1%	5%	1%	<1%	3%	2%	2%	4%	-
	Difficult to answer	1%	6 %	3%	3%	3%	1%	7%	1%	1%	9 %	3%	5%	1%	4%	<1%	1%	5%	2%	3%	4%	4%	8%	2%	1%
ы	None	98 %	99 %	98 %	100%	96 %	98 %	94 %	95 %	98 %	98 %	96 %	96 %	97 %	98 %	94 %	96 %	97 %	98 %	95 %	97 %	97 %	94 %	95 %	99 %
MEMBER OF PARTIES, NGOs	Member of a political party	<1%	<1%	2%	-	1%	1%	2%	2%	1%	1%	3%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	3%	<1%	<1%
EME	Member of an NGO	1%	<1%	<1%	<1%	2%	2%	3%	2%	1%	1%	1%	2%	1%	<1%	2%	1%	1%	<1%	4%	2%	1%	2%	2%	<1%
PAF PAF	Difficult to answer	<1%	<1%	<1%	-	1%	-	1%	1%	<1%	<1%	1%	2%	1%	<1%	1%	1%	1%	1%	<1%	1%	1%	1%	3%	<1%
	Yes	53%	52%	54%	50%	59 %	65%	52%	59 %	55%	47%	59 %	56 %	63%	40%	59 %	64 %	62%	49 %	64 %	53%	55%	57%	46 %	38%
ш∢О	No	46 %	47%	43%	50%	39 %	35%	48 %	39 %	45%	53%	40%	43%	35%	59 %	41%	35%	37%	49 %	35%	46 %	42%	43%	53%	62%
USI SM PH	Difficult to answer	1%	1%	2%	<1%	2%	1%	<1%	2%	<1%	<1%	<1%	1%	2%	<1%	<1%	1%	1%	1%	<1%	2%	3%	<1%	1%	1%
																									244

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		Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
	We need to save money for food	9 %	15%	9 %	9 %	6%	9 %	21%	11%	6%	17%	8%	14%	6%	12%	7%	13%	17%	12%	4%	18%	18%	4%	15%	3%
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes	30%	34%	24%	23%	15%	1 9 %	30%	14%	14%	45%	30%	35%	22%	35%	23%	16%	26%	30%	1 9 %	28%	28%	23%	27%	35%
- THE FAMILY	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner	47%	36%	47%	37%	36%	36%	23%	50%	51%	25%	46%	37%	43%	32%	50%	33%	40%	41%	43%	34%	37%	55%	31%	44%
FINANCIAL SITUATION OF	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	11%	11%	17%	26%	27%	28%	13%	21%	24%	7%	13%	12%	22%	20%	15%	32%	12%	10%	24%	13%	9 %	15%	17%	10%
FIN	We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	2%	3%	1%	4%	13%	6%	3%	3%	4%	2%	2%	1%	6%	1%	3%	2%	2%	3%	7%	2%	3%	1%	4%	1%
	l can buy anything at any time	<1%	1%	<1%	-	1%	-	2%	<1%	-	-	<1%	-	<1%	-	2%	-	<1%	2%	<1%	<1%	1%	<1%	-	-
	Difficult to answer	<1%	<1%	1%	1%	2%	2%	9 %	1%	2%	5%	1%	1%	1%	0%	1%	5%	3%	2%	2%	4%	3%	1%	5%	6%

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